Agil Paulwin Edwin Joseph

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Profile

Engineer with a postgraduate degree in engineering management seeking opportunities as a business analyst.

Summary

I'm a self-spurred and driven individual with the passion to get things done. With diverse skills in project management, business management, engineering and IT, I can solve today's and tomorrow's problems by creative & critical thinking with eagerness to adapt and operate efficiently. With brief understanding of economics, finance, strategy and my ability to converse in written, verbal and composed frame makes me an ideal candidate to handle projects of diverse requirements and client base. I am available immediately and willing to relocate as per the job. Right to work: Indian citizen.

Skills for business analyst at Cloudely

RPA software LinkedIn certifications: Automation Anywhere Enterprise Client, Microsoft Power Automate, BI, MS Teams, Dynamics and UiPath (Currently learning).

DevOps, DevSecOps, Salesforce and Agile business analysis LinkedIn certifications.

Education

September 2018- December 2019: **Nottingham Trent University**

> - **M.Sc. Engineering Management.** Award: Commendation (Aggregate: 9.6)

September 2012- April 2016**: CSI Institute of Technology, Thovalai**

> - **Bachelor of Engineering** in **Electronics & Communication Engineering**

All module information and my educational history has been updated in my LinkedIn.

Work Experience

- March 2019- November 2019: **Customer Service Representative** in **Taco Bell, Angel Row, Nottingham.**
- October 2016- May 2018: **Hardware & Network Engineer** in **MTL Webking Technology, Marthandam.**

Tasks: Troubleshooting, repairing & managing computer hardware and network systems.

Business, management and technical skills:

- Proficient in Microsoft Office, MS Project and interlinked tools
- Taken Jira, SaaS, DevOps and DevSecOps courses on LinkedIn Learning
- Good knowledge of Power BI and its flow tools.
- Ability to work closely with external providers of digital business offerings.
- Strong customer relationship management with the advantage of using CRM software in an agile manner and the ability to maintain records.
- Understand B2B, B2C, B2B2C, O2O and omni channel e-commerce models.
- Understand client organisation and needs with the understanding of social media trends.
- Smart, proactive and fast thinking problem solving capabilities to ensure client satisfaction.
- Basic knowledge of SAP and Salesforce.
- Detailed understanding of Object-Oriented Programming Languages and experienced in writing programs in C++ and Java from age 14.
- Worked with databases in Excel, JavaDB and SQL.
- Basic knowledge of Data Analytics using Python, R, Tableau and Data Visualization.
- Basic understanding of SVM, classifications, regressions, NLP, ML and AI.
- Used image processing and SVM in MATLAB for my B.E project.
- Learned Xilinx and VLSI design in B.E
- Reviewed income statements and cash-flow statements as a part of Entrepreneurial Leadership & Project Management.
- Can work with complex algorithms and technical projects demanding resources.
- Presented papers in inter-college symposiums and seminars in UG.
- Can learn new languages and adapt to new cultures quickly.
- Lead a multi-cultural team of diverse technical backgrounds in the new business ventures module of my postgraduate course.
- IEEE student chairman and represented my college in IEEE sub-congress and meetings.
- **Languages**: English, Tamil, Malayalam & Hindi.

I watch the financial markets closely and keep informed of new technology and industry trends. I constantly upskill myself and add the certifications to my LinkedIn. Please check my LinkedIn to find out the latest.