Balamurugesh Dingu

Technology Analyst

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Date of birth   18-06-1992

- Inquisitive, energetic IT Professional with 6 years of experience with Thorough understanding of Software development life cycle.
- Possess good verbal and written communication skills with an ability to work as a team member or as an individual and confident in serving the best results.
- Experience includes managing sensitive materials and providing after-hours support for clients.

Experience

12-2020 - 03-2021

Technology Analyst (Developer and Off-Shore Lead)
Infosys Limited

Project #6 - Bad Debt Reduction

Client - Leading Insurance provider in USA

Description - The goal was to Reverse credit postings for a lapse when the policy is put back in cancel status
Responsibilities:

- Involved in code review and creation of Test Strategy Plan
- Involved in Project status meeting with client managers
- Mentored Off shore team in all phases

08-2020 - 11-2020

Technology Analyst (Developer and Off-Shore Lead)
Infosys Limited

Project #5 - NACHA Web validation

Client - Leading Insurance provider in USA

Description - The goal was to call external service and validate customer provided Account/Routing Number
Responsibilities:

- Involved in analyzing the system changes for external service call to validate customer's Account details
- Involved in deciding the security and caching for external service calls
- Involved in L2 estimation for Vehicle Lines and L3 estimation for the Scrum
- Involved in code review and creation of Test Strategy Plan
- Involved in Project status meeting with client managers
- Mentored Off shore team in all phases

01-2020 - 07-2020

Technology Analyst (Developer and Off-Shore Lead)
Infosys Limited

Project #4 - MI Reform (Specialty Lines)

Client - Leading Insurance provider in USA

Description - The goal was to introduce Location based premium instead of Territory for MI state
Responsibilities:

- Involved in Full Stack development (jsp, Business logic) changes from scratch for legacy system and End to End testing using Junits
- Business layer code changes to accommodate other clients with functionality changes
- Involved in discussion with Business Analyst for requirement clarification
- Mentored Off shore team

10-2018 - 12-2019

Technology Analyst (Developer)
Infosys Limited

Project #3 - Underwriting Transformation

Client - Leading Insurance provider in USA

Description - The goal was to create a Restful web service for simplifying the Risk Assessment process in generating Risk report during policy creation which was a manual process for Agents
Responsibilities:

- Involved in Business requirement analysis and design
- Involved in Full Stack development (jsp, Business logic) changes from scratch
- Involved in End to End testing using Junits
- Mentored team of 4 members from Off shore

04-2016 - 09-2018

Senior Systems Engineer (Developer)
Infosys Limited
Project #2 - DOORS Next Generation (DNG)
Client - Leading Insurance provider in USA
Description - The goal was to capture business needs and manage all types of requirements that come across project life-cycle. These business needs are uploaded to DNG (A web-based application that supports iterative, waterfall and agile-at-scale development methodologies using lightweight requirements processes for teams to define, manage and report on requirements in a life-cycle development project).

Responsibilities:
- Framing Rules for every scenario in the perspective of a Business Analyst, by implementing a broad, flexible approach that enables teams to collaborate, clarify and quickly achieve consensus about requirements as they develop business-driven solutions.
- Identifying variations, Creating Artifacts for all the elements present in application, Uploading Business Rules specific to each screen element, Linking and Delinking of Modules.
- Handling Off shore Team of 6 members, reviewing all the artifacts that have been created.
- Assigning / Managing / Deciding Priority of tasks.

11-2015 - 03-2016

Systems Engineer (Developer)
Infosys Limited
Project #1 - Auto Production Support
Client - Leading Insurance provider in USA
Description - The goal was to identify and fix production Bugs reported by Client.

Responsibilities:
- Dealt with root cause analysis, bug fixing.
- Attended Corrective action meetings for giving brief explanation about how the changes were implemented.
- Worked with the Business Analyst and Architect in discussing about the further changes that needs to be handled.

Additional Activities

03-2021 - 03-2021

Technology Analyst (Developer)
Project #PI - One Work Portal
Client - Leading Insurance provider in USA
Description - The goal was to add a Calendar picker to update Project Start Date and Scrolling functionality for react Table
Responsibilities:
- Invoved in development and E2E testing

Skills

Languages : Core JAVA, JavaScript, ReactJS, Json

Framework: Struts, RESTful service

Database   : Oracle 11g

IDE Tools   : Eclipse Mars, Visual Studio, RAD 8.5.1, ClearCase 7, IBM DOORS Next Gen, SOAP UI, Postman, Jira, Git, Junits

Courses

01-2021 - 01-2021   **SalesForce Admin (Completed salesForce Admin course in TrailHead)**

Rewards

Jan 2020 - Got Insta Award for Successfully delivering Underwriting Transformation project

Oct 2020 - Got COE from client SVP for excellent performance and significant contribution in delivering MI Reform project

Education

08-2010 - 04-2014

Government College of Engineering, Tirunelveli, Tamilnadu
Bachelor of Engineering with specialization in Computer Science.