Santosh Ulbetti

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Professional Summary

Experienced IT professional with over 12 years in the industry, excelling in Salesforce with a focused 3 years on CRM Development, Administration, and Integration.

💼 EXPERIENCES

Mastercard
Software Engineer II (July 2020 - Present)

- Created & customised Lightning Component using Lightning Aura & Web Component.
- Created Custom Objects, Tabs and Components with respect to business requirements.
- Designed & developed Apex Classes & Apex triggers for various functional needs.
- Used workbench to Insert, Update, and Import data from Microsoft Excel.
- Implemented the salesforce applications using Agile Scrum Methodology.
- Created multiple Profiles, Roles, configured the Permissions based on the requirements.
- Managed API integrations & web services, implemented REST API using HttpRequest.

Billion Hands Technology
Lead Software Engineer (Sep 2010 - Jun 2020)

- Played key role in designing & development of a complex Inventory Management System.
- Participated in SCRUM sessions that includes Analysing, Planning, Designing and Coding.
- Collaborated in an agile-based development environment to deliver projects efficiently.
- Utilised SVN version control systems to manage & track changes in software development.
- Collaborated with developers to identify and fix performance bottlenecks.
- Created baseline architecture, enabling collaboration among development teams.
- Conducted bi-monthly presentations to the CEO providing project progress updates.

⚗ SKILLS & EXPERTISE

Lightning Web Component (LWC), Lightning Aura Component, SOQL, SOSL, DML, REST API, SOAP API, APEX Web Services, Visual Force, Sales Cloud, Service Cloud, Aura Framework, SVN, Git, Copado, GitHub, Visual Studio Code, Workbench, JIRA, Postman, SoapUI, Force.com platform, CSS, PHP, HTML, MySQL, JavaScript, Bootstrap, JSON, Apex Classes, Apex Triggers

AWARDS

Winner: Create a Value award
Mastercard (2023)

Winner: Product naming contest
Billion Hands Technology (2016)

PROJECTS

EDMS

Scope: EDMS is a payer enrolment system, which provides features to collect various types of payer data & then process, verify & approve payer for on boarding process.

- Developed lightning component using Lightning Aura Component and Lightning Web Component.
- Created Custom Objects, Tabs, validation rules with respect to business requirements.
- Designed & developed Apex Classes and Apex triggers for various functional needs in the application.
- Created multiple Profiles, Roles, configured the Permissions, Permission sets as per given requirements.
- Managed API integrations & web services, implemented REST API using HttpRequest & HttpResponse.

IMS Pro

Scope: Inventory management solution with feature to track inventory levels, sales & purchase orders. Provides various useful reports to analyse and optimise overall inventory of the business.

- Developed various scripts as per the business requirement document of the application.
- Played a pivotal role in planning, design, development and successful delivery of the project.
- Worked closely with the team identify and fix performance bottlenecks of the application.
- Collaborated with team to design, structure & implement various features in the project.
- Created baseline architecture of the application and coordinated with team on various modules.

CERTIFICATIONS

Salesforce Platform Developer I
(August 2022)

Salesforce Platform Developer II
(February 2023)

Salesforce Associate
(May 2023)

Microsoft Azure AI Fundamentals
(April 2022)

Microsoft Azure Fundamental
(May 2022)

EDUCATION

Master of Computer Application
Sikkim Manipal University
First Class

Bachelor of Computer Application
Pune University
First Class