Lokesh Malviya

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Professional Summary

Diligent Salesforce Developer with 3.8 years of experience and a strong background in the development and enhancement of the Salesforce platform. Outstanding team collaborator with strong verbal and written communication skills. Successful at explaining complex technical details and advising clients on relevant resources to achieve individual goals. Hardworking and efficient with superb time management and problem-solving abilities.

Skills

- Problem Solving
- Self-Motivated
- Leadership

Educational Details

1. Sant Singaji Institute of Science and Management, Sandalpur(Dewas) , Madhya Pradesh , Vikram University Ujjain
   - Bachelor of Computer Application with 65% aggregate (Year 2014 to 2017)

2. Govt. Higher Secondary School Khategaon, Madhya Pradesh

   - 12 th class from MP board with 72% (Session 2013 -2014) 10 th class from MP board with 75% (Session 2011 -2012)

Certifications

- Salesforce Certified Administrator
- Salesforce Certified PD1

Work History

Working as a Salesforce Developer and System Administrator/ Tester/ Developer at Cloudiate Technologies Private Limited Sandalpur Dewas MP from June 2017 to till now.

- Created a Mapping tool for an AppExchange product.
- Done JIRA integration with salesforce using REST API, parsing of response and mapping to appropriate Salesforce fields.
- Experience with Batch Apex, Scheduled Apex, SOQL, SOSL and Lightning Components.

- Tested functionality, programs, and databases to identify issues performed debugging and carried out modifications to conduct quality checks.
- Worked on multiple Salesforce environments, Sandbox, and production, and performed deployment with Chang Sets.
- Experience in Data migration and management using Import wizard, Apex Data Loader.
- Worked on documentation which includes software requirements specifications and user guides.
- Configured Salesforce including but not limited to validation rules, workflows, custom labels, custom settings, profiles, and permissions.
- Set up and controlled user-profiles and access levels for each database segment to protect important data.
- Interact directly with clients, managers, and end-users as necessary to analyse project objectives and capability requirements.

Project Details

Project 1:

Client: Pristine Water (Delhi)

Role: Salesforce Developer and Administrator

Period: Dec 2017 to June 2018

Description: Pristine Water Solutions Inc. provides water treatment programs for municipal, industrial, and commercial water systems. It offers municipal drinking water programs. We developed the Inventory Management System for Pristine Water.

Responsibilities:

1. Worked on various standard functionalities workflow, validation, process builder, page layout, user, profiles, permission set, custom setting, reports, and dashboards, etc.
2. Created visualforce page and added multiple functionalities
3. Created triggers to perform automation as per the scenarios and wrote test cases for many apex classes.
4. I went onsite for project implementation and handled client interactions.
5. Handling every request of client till date.

Project 2:

Support project for a Singapore Company

Role: Salesforce Developer and Administrator Period:

July 2019 – September 2019

Description: A service cloud project to manage the services provided to the customer frequently based on the Business to Customer (B-C) model.

Responsibilities:

1. Worked on various functionalities of service cloud email-to-case, escalation rules, assignment rules, auto-response rules, etc.
2. Worked on the Batch apex, scheduled apex.
3. Done JIRA integration with Salesforce using REST API.

Project 3:

Client: Pardada Pardadi Educational Society

Role: Salesforce Developer and Architect

Period: July 2019 – till now

Description: An NGO supports the girl education and women empowerment by sponsoring them for education and community development.

Responsibilities:

1. I went onsite to gather customer requirements and created a software requirement specification document to serialize the project developments.
2. Built schema of the project and tried to make the best use of standard functionalities.
3. Created lighting components and email functionalities to automate the requirements.
4. Validating the Email address with REST API callout to third.
5. Demonstration of project to clients, explaining all the scenarios with their respective solutions.

Project 4:

Client: Ordway

Role: Tester

Period: June 2020 – till now

Description: The Ordway billing and revenue automation platform wants a connector to communicate between Salesforce and Ordway for which and AppExchange product has been built by Cloudiate.

Responsibilities:

1. Regression testing for each release of product.

Project 5:

Client: Finezza

Role: Devloper and Architect

Period: Jan 2020 – June 2020

Description: Finezza is an end-to-end lending solution portfolio that aims at easing financial analysis and decision support for any new-age, growth-oriented lending organisation.

A one way integration has been implemented to call finezza API which is sending pdf bank statements.

Responsibilities:

1. Worked on building an AppExchange product where a Mapping tool is created using lightning component. The product is capable for performing DML operation based on mapping done between any two objects.

2. Keep the track of API calls done by each subscriber org. AppExchange product can easily track the no. of calls made by each user of the subscriber org on daily basic.

3. Wrote a trigger on Content Document Link object(a general object related to all standard and custom object) to perform some calculation on the custom object of product by following the best practices so that trigger will not fire when any upload is performed from any other object.