

Amit Ranjan

Salesforce Business Analyst/Salesforce Functional Consultant

Professional Summary

Dedicated Salesforce Consultant with experience in delivering successful Salesforce implementations. Proven track record of collaborating with clients to understand business needs, designing solutions, and ensuring optimal utilization of Salesforce capabilities. Seeking a challenging role to contribute expertise in Salesforce consulting/ as Business Analyst and drive client success.

Work History

Salesforce Consultant/BA Atos, Pune 2022-06 - Current

- Worked in Salesforce implementation projects, collaborating with clients to gather requirements, design solutions and provide feedback on existing solutions.
- Conduct business process analysis to identify opportunities for process improvement and Salesforce optimization.
- Develop training sessions for end-users with the stakeholders to ensure effective adoption of Salesforce solutions.
- Collaborate with cross-functional teams, including developers and administrators, to deliver integrated and scalable solutions.

Salesforce Consultant Collabera, Pune 2021-08 - 2022-06

- Proved successful working within deadlines and in a scrum environment.
- Participated in requirement gathering, refinement sessions, worked closely with development team to create a solution for the customer.
- Worked closely with Product Owners, Stakeholder and the Architects to create a functional solution which ensures scalability to make it future proof.
- Develop and deliver training sessions for end-users and administrators to ensure effective adoption of Salesforce solutions.

Salesforce QA Cognizant Technology Solutions, Pune 2018-02 - 2021-08

- Conduct comprehensive testing of Salesforce applications, including manual testing and the creation of automated test scripts.
- Develop and execute test plans, test cases, and test scripts to verify the functionality, performance, and security of Salesforce applications.
- Participate in the planning and execution of regression testing during Salesforce releases and updates.
- Provide detailed test status reports and participate in project meetings to communicate QA progress.

Skills

Salesforce Configuration and Customization
Data Modelling and Management
Lightning Experience
Reports and Dashboards
Project Management
Strong Communication and Collaboration
Agile Methodology
Collaboration with Development Teams
Strong Analytical and Problem-Solving Skills

Certifications

Salesforce certified Business Analyst
Salesforce Certified Administrator
Certified Scrum Master

Education

Bachelor of Engineering: Mechanical Engineering - 2017

Savitribai Phule Pune University

Percentage: 68

Intermediate: PCM - 2012

D.A.V. Public School - Patna, India

- Percentage: 78.8
- Board: C.B.S.E

Matriculation: Science - 2010

Mount Assisi School - Bhagalpur, India

- Percentage: 91.2
- Board: I.C.S.E.

Personal Information

- Pan Number: BPSPR2492R
- Date of Birth: 05/22/95

Contact

Address

B-104, Vastukalp's 9 Avenues, Wakad, Pune, Maharashtra - 411057

Phone

+91 8412944844

E-mail

amitrانjan98765@gmail.com

