

# JAGDISH BUDHLANI

Current Location: PUNE

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## SCRUM MASTER

*Experienced scrum master with a proven track record of delivering high-quality software, on-time and within budget seeks a position with a top technology firm.*

### PROFESSIONAL SNAPSHOT

- ⇒ Having Total **10** Years of professional Experience in Software Testing, in which 2.5 years as scrum master.
- ⇒ Certified Scrum Master and Scrum Professional
- ⇒ Evangelist of agile/scrum principles and methodology
- ⇒ Facilitate sprint planning, daily scrums, retrospectives, stakeholder meetings, and software demonstrations.
- ⇒ Broadly experienced in testing Oracle Applications (Financials, Managed Service) modules and accounting business process
- ⇒ Experienced in Apttus CPQ tool for Quote Management.
- ⇒ Proficient in Manual Testing, GUI, Ad-hoc, Functional Regression & System Integration Testing.
- ⇒ Well acquainted with the Software Development Life Cycle (SDLC) & Software Testing Methodologies
- ⇒ Basic knowledge of Ready API
- ⇒ Proficient in Testing Tools i.e., Quality Center, JIRA
- ⇒ Well versed in Defect Tracking & Bug Reporting
- ⇒ Experience to work independently or as Team player with Good Communication and Presentation skills.
- ⇒ Ability to understand and adapt to New Technologies and Environment.
- ⇒ Able to Deliver projects within tightest deadlines while maintaining the quality.
- ⇒ Have worked in different roles and responsibilities in Software Testing projects.
- ⇒ Have worked on Selenium Automated Data Driven Framework to design and execution of test cases.
- ⇒ Basic knowledge of Unix and SQL support queries.

### CAREER SKETCH

#### Sungard Availability Services, PUNE

*Specialist- Quality Assurance*

*Dec 2017- Till date*

#### **Project 1: Oracle Quoting**

Sungard AS expertise to provide managed IT services, information availability consulting services, business continuity management software and disaster recovery services to organizations in North America, Europe and India. Sungard Availability Services helps customers improve the resiliency of their mission critical systems by designing, implementing and managing cost-effective solutions using people, process and technology to address enterprise IT availability needs.

Oracle Quoting is an automated sales quote generation application that enables the easy, consistent and secure creation and management of customer quotes across the following customer interaction channels - field sales, tele sales, e-commerce and business partners. Sales representatives using Oracle Quoting can submit a quote as an order, perform manual price overrides, and create new customer information.

Worked on Oracle application to provide all these services by configuring for all the countries with verification of pricing and legal clauses by creating Quote till billing by finance module.

#### **Role and Responsibilities:**

- Remarkable Oracle Quote and technical experience and practicality in Trading Community Architecture
- Worked on Quote to cash management application.
- Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on product backlog project timeline.
- Work closely with project owner in backlog management and continuous delivery of features.
- Educate and reinforce scrum methodology and agile framework to team members and stakeholders.

- Direct and lead development team from project initiation through the delivery of final product.
- Profound knowledge of Test Plan and Test Case design
- Steep knowledge of multiple types of testing and software development methodology
- Familiarity with development, quality assurance and testing methodologies.
- Proficient with SQL, Oracle forms development
- Ability to handle multiple complex applications.
- Ability to write test cases, test execution, defect tracking, and test reporting.
- Worked on Selenium Automated Data Driven Framework to design and execution of test cases.
- Daily task closure and logging of work hours in JIRA.

<b>Project Technology</b>	<b>Oracle Quote to Cash Management Application</b> Manual Testing, Working Knowledge of Oracle application and SQL server
<b>Role</b>	Functional Tester
<b>Tools</b>	JIRA, ORACLE
<b>Highlights</b>	Got appreciation within short duration of time

### **Project 2: Configuration Pricing and Quoting in Salesforce (CPQ)**

The CPQ pillar in particular will increase in sales revenue by Increasing the productivity of the sales force, increasing product cross-sell and up-sell rates, Increasing the quality and accuracy of deals by reducing order errors, Increasing SunGard AS credibility and customer experience during the deal lifecycle, Increasing the scalability and flexibility of both the front office and back-office processes.

#### **Role and Responsibilities:**

- Controlled Scrum calls in Absence of Scrum Master
- Participated in identifying the Test scenarios and designing the Test cases.
- Execution of test scripts for Regression using Selenium Test Data Driven Framework.
- Performed functional, compatibility and regression testing.
- Remarkable Apttus Quote and technical experience and practicality in Trading Community Architecture
- Worked on Quote to cash management application.
- Profound knowledge of Test Plan and Test Case design, Steep knowledge of multiple types of testing and software development methodology
- Familiarity with development, quality assurance and testing methodologies.
- Proficient with SQL, Oracle forms development
- Ability to write test cases, test execution, defect tracking, and test reporting.
- Daily task closure and logging of work hours in JIRA.

<b>Project Technology</b>	<b>Apttus Quote to Cash Management Application</b> Manual Testing, Working Knowledge of SFDC, Apttus, ARIA application and SQL server
<b>Role</b>	Functional Tester
<b>Tools</b>	JIRA, SFDC, Apttus, Aria, Selenium
<b>Highlights</b>	Managed Project Single handedly

## **Cybage Software Pvt. Ltd, PUNE**

*Senior Quality Assurance Engineer*

*Sept 2013- Dec 2017*

### **Client: Ingenico (Global Collect) payments**

Ingenico (Global Collect) a knowledgeable global Payment Service Provider, processing international ecommerce payments for the world's most recognized e-commerce brands. With nearly two decades of payments experience, the clients are serviced to accept payments efficiently and securely from more than 170 countries in more than 150 currencies, using in excess of 150 local payment methods including all major credit cards, debit cards and alternative payment methods. The robust and redundant systems guarantee customers, high availability, and reliability. Global Collect is business intelligence tools, and more than 400 payments experts help our clients elevate their payment strategies.

**Role and Responsibilities:**

- Analyze and identify gaps in functional/business requirement.
- Write test scenarios, test cases, and Execute test cases.
- Experience of defect logging, tracking, and verifying defects.
- Allocate the work on daily basis, summarize the status and report to test manager.
- Managing the team throughout the Software Testing process.
- Involved in different project management activities and meetings.
- Involved in Client Calls.
- Accountable for full end-to-end process for the user acceptance testing phases of the project.
- Executing testing and working within deadlines
- Coordinate with ONC for requirement gathering and analysis.
- Knowing the requirements of business.
- Worked on Selenium Automated Data Driven Framework to design and execution of test cases.
- Daily task closure and logging of work hours in JIRA.

<b>Project</b>	<b>Ingenico e-payment (Earlier Global Collect)</b>
<b>Customer</b>	A Netherland based payment service provider and Gateway
<b>Technology</b>	Manual Testing
<b>Role</b>	Functional Tester
<b>Tools</b>	JIRA, SPIRA, CVS, Putty
<b>Highlights</b>	Got appreciation from clients for quality delivery.

**Datamatics Global Services Ltd., Mumbai**

*Test engineer*

*Mar 2011-Sept 2013*

**BUPA UK SWIFT**

- Functional and Regression testing
- Test management tool: Quality Centre
- Other tools: WebEx recorder, PeopleSoft

**Overview:** SWIFT is a core application that is planned to replace the Mainframe legacy system. The SWIFT application would be the core Health insurance application that would handle complete health care insurance business workflow from new business enrollment (Sales) to Renewals. SWIFT is an end-to-end Insurance Product Management tool for BUPA UK.

Worked for the below modules:

- POINT Interface
- Finance (Commission)
- Claims
- MBP (Menu Base Product): BBY.

**Role and Responsibilities:**

- Verification of the specification for any issues that requires clarification from the client
- Analyzing the change requests
- Writing test cases and executing them
- Tracked Defects, Reviewed. Analyzed and Reported through Quality Center
- Achieving daily targets with the quality work
- Improving the functionality of existing system
- Troubleshooting and analysis of the problem as a support team member and their escalation.
- Running PeopleSoft cycles like AR, AP, GL, RENEWAL, COMMISSION PAY CYCLE, CMS CYCLES, DD/CC/CHEQUE COLLECTIONS
- Coordination with both onshore and offshore team

<b>Project</b>	<b>BUPA UK SWIFT</b>
<b>Customer</b>	A UK based Insurance Company
<b>Technology</b>	Manual Testing, Quality Center, SQL
<b>Role</b>	UAT Tester & Batch support Team Member, Smoke testing

<b>Tools</b>	ALM, PeopleSoft
<b>Highlights</b>	Got appreciation from clients. Received Spot award from DGSL for excellence in testing activities.

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### PERSONAL ATTRIBUTES

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- Dynamic personality with a good sense of urgency
- Team management and team building skill.
- Excellent communication skills (writing and verbal) and strong ability to professionally manage and sell to high level executives.
- Excellent organizational and time management skills.
- Great ability to read, analyze and interpret the most complex documents.
- Self-motivated with a good work ethic and demonstrated discipline of working at the current responsibility at work.
- Able to work in team or as an individual.
- Excellent presentation and client facing skills.

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### EDUCATION

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<i>Examination</i>	<i>Institution</i>	<i>Year</i>
<i>B.E. (Bachelor of Electronics Engineering)</i>	<i>J.D.I.E.T. Amravati University</i>	<i>2010</i>
<i>H.S.C. (Higher Secondary Certificate)</i>	<i>Amravati University</i>	<i>2005</i>
<i>S.S.C. (Secondary School Certificate)</i>	<i>Amravati Board</i>	<i>2003</i>

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### TRAINING & CERTIFICATION

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- **CSM** certified
- **ISTQB** Foundation level certified tester.
- Diploma in software testing from SEED InfoTech, Pune
- Successfully completed CAT (certified agile tester) training

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### PERSONAL DETAILS

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**Date of Birth** : 05-Sept-1987  
**Sex** : Male  
**Marital status** : Married  
**Nationality** : Indian  
**Passport No** : L7960554  
**Languages known** : English, Hindi, Marathi  
**Place of Birth** : Amravati (Maharashtra)  
**Permanent Address** : Flat No B 702, Vertical Oriana, Keshav Nagar, Pune-411036

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### DECLARATION

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I hereby declare that the information stated herein above is true and correct.

**(JAGDISH BUDHLANI)**