

RAJKOTI REDDY M

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~ TEST MANAGEMENT PROFESSIONAL ~

Versatile, high-energy technical individual, having nearly 6 years of experience in Test Management-Functional Testing, Smoke Testing Manual Testing, System Integration Testing, Regression Testing and User Acceptance Testing; extensive exposure in executing full life-cycle testing projects; ramping-up process within time, budget & quality parameters, as per project execution and best practice guidelines

Targeting assignments in Test Management-Analysis, Design, Test Design, Execution, Implementation

CORE SKILLS

Test Management- Test Design, Execution & Implementation

Guidewire Testing (Policy Centre)

Requirement Analysis

Software Test Strategy & Planning

Portfolio Management

Testing, Troubleshooting & Debugging

Quality Control / Compliances

Customer Relationship Mgmt.

Release & Change Mgmt.

PROFILE SUMMARY

- **Proficient in managing testing activities** like Test Strategy Designing, Test Planning, Test Estimation, Test Process Improvement also developing Test Scripts performing Guidewire Testing, Functional Testing, Regression Testing, Integration Testing, Smoke Testing, Adhoc Testing, Retesting and Defect Life Cycle
- Attaining **strong experience in Analysis, Design, Integration and Testing of Application using Guidewire QA**
- **Having strong knowledge of all stages of Software Testing Life Cycle (STLC)** and experienced in methodologies like Waterfall, Incremental, Iterative and **Agile (SCRUM)**
- Successfully **attended training on Agile Methodology**
- Working in coordination with **developers, managers and team members to coordinate job tasks and strong commitment to work**
- Expertise in applying Agile testing model to all **aspects of Quality Assurance (QA)** activities on a large scale testing model solving IT business problems through testing & implementation support of Guide wire Policy Centre
- **Strong problem solving & technical skills** coupled with decision making for enabling effective solutions for high customer satisfaction & low operational costs

TECHNICAL SKILLS

Tools:

Guidewire, TIMS, HPSM

Operating Systems:

Windows

WORK EXPERIENCE

Worked as Guidewire Test Analyst with Tata Consultancy Services (TCS) from Sep 2016 to Oct 2021

Worked as Guidewire Test Analyst with Cognizant Technology Solutions (CTS) from Nov 2021 to Nov 2022

Key Result Areas:

- Planning test activities like test objective, test documentation, requirement analysis, test estimation, tracking and monitoring test progress, change management, test delivery management and post implementation support on analysing post implementation defects
- Creating test strategy, test plan, test matrix & test exit report for end-to-end testing phase and executing the same on test environments
- Interacting with team members for ensuring smooth progress of project work; ensuring adherence to quality norms throughout the implementation process
- Administering manual testing methodologies like Guidewire Testing, Functional Testing, Regression Testing and Acceptance Testing
- Monitoring project test progress & guiding teams technically and ensuring the quality and timeliness of the deliverables
- Suggesting appropriate technology-based solutions for enhancing functional efficiency and achieving business excellence
- Managing the test team for creating test cases & test data, executing, arriving at the schedules and conducting reviews

- Building & maintaining healthy business relations with clients and ensuring high customer satisfaction matrices by achieving delivery & service quality norms
- Suggesting appropriate technology-based solutions to enhance functional efficiency and achieving business excellence
- Contributing to the design, development, testing, troubleshooting and debugging of the software

Significant Highlights:

- Played a key role in successful completion and delivery of different releases for **State Farm Account**
- Acknowledged with **Deep Skill Award**
- Successfully **received appreciation from Team Leader and Manager for raising good defects**
- Proven track record in **delivering all projects without Hot Fixes and on-time**

PROJECTS COMPLETED

Project II-Title: Insurance (Guidewire Testing)

Client: State Farm Insurance (SFI)

Period: Sep'17 – Nov'22

Role: Test Analyst

Team Size: 10

Description: State Farm is the largest property and casualty insurance provider in the United States. It is also the largest auto insurance provider in the United States State Farm is ranked 33rd in the 2017 Fortune 500, which lists American companies by revenue. State Farm relies on exclusive agents (also known as captive agents) to sell insurance. Only State Farm agents can sell State Farm insurance, and their agents can only sell state farm products.

Technologies & Tools: Guidewire Testing Tool

Responsibilities:

- Working on requirement analysis, gathered all possible business requirements from end users and onsite team
- Participating in Design, Analysis, Implementation and Testing of the module
- Successfully working on policy creations using policy centre
- Mentoring new joiner as well as other members of the team as well as training team mates on domain and technical knowledge
- Effectively working on Agile methodology and presented demos to clients after completion of stories in each sprint
- Planning & reviewing functional requirements for current sprint understanding the screen flow and business functionality
- Testing various major functionalities like Policy Submissions, Changes, Cancels, Reinstate, Rewrites and Renewals
- Attending daily scrum calls and updating the current status of my story
- Successfully received with several appreciations and rewards from both Tata Consultancy Services and state farm for excellent technical skills

Project I-Title: Insurance

Client: State Farm Insurance (SFI)

Period: Sep'16-Aug'17

Role: Support Executive

Team Size: 10

Description: State Farm is the largest property and casualty insurance provider in the United States. It is also the largest auto insurance provider in the United States State Farm is ranked 33rd in the 2017 Fortune 500, which lists American companies by revenue. State Farm relies on exclusive agents (also known as captive agents) to sell insurance. Only State Farm agents can sell State Farm insurance, and their agents can only sell state farm products.

Technologies & Tools: HPSM TOOL

Responsibilities:

- Worked as Support Executive used to find the defects in the tool and reports accordingly to specific development team
- Accountable for assigning the defect and make them to complete the issue before SLA
- Interacted with the customers and understand the requirements
- Received SPOT awards from my quick analysis

Project III-Title: Insurance

Client: United Services Automobile Association (USAA)

Period: Nov'21-Nov'22

Role: Support Executive

Team Size: 10

Description: The United Services Automobile Association (USAA) is an American financial services group of companies including a Texas Department of Insurance-regulated reciprocal inter-insurance exchange and subsidiaries offering banking and insurance to people and families who serve, or served, in the United States Armed Forces.[7][8] At the end of 2020, it had more than 13 million members.

Technologies & Tools: Guidewire , HPSM TOOL

Responsibilities:

- Working on requirement analysis, gathered all possible business requirements from end users and onsite team
- Participating in Design, Analysis, Implementation and Testing of the module
- Successfully working on policy creations using policy centre
- Mentoring new joiner as well as other members of the team as well as training team mates on domain and technical knowledge
- Effectively working on Agile methodology and presented demos to clients after completion of stories in each sprint
- Planning & reviewing functional requirements for current sprint understanding the screen flow and business functionality
- Testing various major functionalities like Policy Submissions, Changes, Cancels, Reinstate, Rewrites and Renewals
- Attending daily scrum calls and updating the current status of my story
- Successfully received with several appreciations and rewards from both Cognizant Technology Solutions and USAA for excellent technical skills.

EDUCATION

Bachelor of Computer Science (B.Sc.) from Rayalaseema University, Kurnool in 2016

Declaration:

I hereby declare that all statements made herein are true to the best of my knowledge and belief.

RajKoti.