Shivanjali Gaikwad

Salesforce Developer

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Summary

Salesforce Engineer with 2+ years of professional experience in designing and developing solutions using Salesforce.com platform. Proven team player, quick learner and a detail oriented individual.

Core Qualifications

- Experience as salesforce developer in design and development of CRM solutions.
- Proficient in Apex Programming, Lightning Aura Framework, Lightning Web Components, Visualforce Pages, Batch Apex, Apex Scheduling, Salesforce streaming APIs, Rest and SOAP APIs, Customer Communities etc.
- Strong experience in salesforce configuration like workflows, process builders, flows, salesforce security model using profiles, sharing rules, sharing sets, apex based sharing, etc.
- Worked on salesforce integration with other systems.
- 6 months of working experience in Vlocity Salesforce.
- Good understanding about Data Structures and algorithms.
- Experience working with both Agile methodologies (Scrum) and Waterfall Model.
- Responsibilities include client interaction, requirements gathering, solution design and configuration management.

Professional Experience

Application Development Analyst   Nov 2018 - Present

Accenture

Projects

1. Leading Professional Networking Company

- Worked on project to build a generic and scalable workflow like model using custom metadata.
- Worked on DevOps project (Salesforce + AzDo) for reducing manual tasks and automating incremental deployments.
- Implemented case management solution which helped support agents reduce case reopen rate by 50% and resolve cases 2x faster.
- Worked on salesforce event monitoring.
- POCs for platform events and CDCs.
- Worked on design and development for different client requirements.

2. Vaccine Management Asset

- Worked on salesforce solution for appointment booking and slot management.
- Worked on aura and lwc components to implement different use cases.
- Improved security by identifying potential vulnerabilities by analyzing the code, data model and the sharing model.
- Implemented google captcha for improving the security.
- Worked on writing batch jobs for mass data load for performance testing.
- Implemented solution for address search by using saleforce data integration API.

3. Leading Telecommunications Company

- Worked on vlocity omniscripts, data raptor, vlocity cards, javascript and html.
- Worked on salesforce customer communities and force.com sites.
- Client interaction, requirements gathering and solution design.
- Implemented complex apex logic and worked on salesforce configuration using workflows, flows and process builders.
- Resolved critical defects within planned timelines.

Salesforce Certifications

- Salesforce Certified Administrator (ADM 201)
- Salesforce Certified Platform App Builder
- Salesforce Certified Platform Developer I

Credential Link - https://trailblazer.me/id/sgaikwad

Awards and Achievements

- Apex Award
- R&R Recognition Award
- Client Recognition

Educational Qualification

Bachelor of Engineering - Computer Science   2014 - May 2018

Sinhagad Academy of Engineering - Pune University