Sreenivas Thota

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Career Objective:

Seeking a challenging and rewarding career in IT as professional where I can contribute my knowledge and skills for growth and development of the organization.

Professional Summary:

➢ I am currently having 6+ years of real time work experience in IT as Infrastructure Engineer. I am involved in operational support for Linux production and development environments which includes incident management and problem management.
➢ Be part of a team and assess Internal and External availability alerts, 24x7x365 availability and accessibility.

Technical Skills:

Operating Systems	Linux variants (RHEL, CentOS and Ubuntu)
Cloud	Google Cloud and AWS
Containerization	Docker, Kubernetes
Ticketing tools	Service Now, Manage Engine and Jira
Network/Systems Monitoring	AppDynamics, Pingdom, Grafana and Splunk
Content collaboration tool	Atlassian confluence

Educational Qualification:

- Bachelor of Technology in ECE from Vivekananda Institute Of Technology & Sciences,Karimnagar in 2010.
- Intermediate(M.P.C) from Board of Intermediate Education in 2006 .
- S.S.C from Board of Secondary Education in 2004 .

Work Experience:

From September 2018 to Present
Company   : Netenrich Technologies, Hyderabad
Client   : Disney Consumer Products and Interactive
Designation   : S e n i o r   A n a l y s t
Environment : Linux, Google Cloud, Stackdriver, ServiceNow

- Strong experience in on-boarding new tenant Google App Engine and Google Container Engine projects
- Provided permissions to developers by using Google cloud Identity and Access Management, revoked the permissions on timely basis
- Creating Google Projects, Google Storage Buckets
- Created Service Accounts on Google App Engine for enabling deployment pipelines and helped developers to deploy their code
- Setup Alerting and monitoring using Stackdriver in GCP
- Experience in creating dashboards in Stackdriver. Can setup alerting and create custom metrics using google API developer tools
- Deployed sample codes using development languages before live code pushes to ensure the functionality of the environments
- Enabling and Disabling of API's on Google Cloud as per developer requirements
- Performed patching and upgrading of GKE Container clusters based to enhance the security of container clusters.
- Provided technical support to customers during outages and live production issues
- Working Knowledge on Kubernetes.

From September 2014 to August 2018:
Company   : Netenrich Technologies, Hyderabad
Client   : Disney Interactive
Designation   : Analyst

Roles and Responsibilities as Analyst :

- Providing operational & technical support for Linux based server technologies in accordance with business SLA requirements
- Troubleshooting application level issues on apache, nginx and tomcat web servers
- Troubleshooting OS level issues like kernel panics, file system corruption, disk space issues, high system load, host down and service not running.
- Create File system and Logical Volumes in Red Hat Linux
- NFS Client-Server Configuration
- Packages Administration -- Installing, updating, query and remove Software Packages using RPM and YUM
- Performing scheduled-backups and File system backups
- User Management - Creating, maintaining, and removing users and groups
- Fixing patching errors and re-running the jobs through Jenkins
- Using Shell Scripting to automate repetitive tasks
- Adding newly provisioned servers to zenoss, and adjusting thresholds as per requirement
- Coordinating with Hardware Vendor to get the faulty part replaced
- Create ServiceNow/Manage Engine tickets for escalating issues to appropriate team
- Working with CCMT(Change Control Management Tool) for any patching or service outages
- Monitor online systems and reporting incidents immediately
- Create and coordinate incident tickets(P1&P2)
- Arrange and conduct Bridge calls with attendees from all levels of the organization during Major Incidents via phone and email

Certifications:

- Redhat Certified System Administration (RHEL 6)
- Redhat Certified Engineer (RHEL 6)
- AWS Certified Solutions Architect Associate

Strengths:

- Self Motivated, Good interpersonal skills, Flexible and Hard Working.
- Possess strong analytical, troubleshooting and customer service skills.
- Solid Team Player and ability of Multi-tasking.

Personal Details:

Name	Sreenivas Thota
Date of Birth	11 June 1989
Marital Status	Married
Nationality	Indian
Address	East Anandhbagh, Malkajgiri, Hyderabad - 500047