Swarna Cynthia Padmanaban
Business Analyst

Business Analyst with experience in business analysis, project management, and customer liaison. Excellent technical and business knowledge to asses stakeholders' requirements and help them contemplate their needs and deliver the same to the development team. Aiming to use my strong prioritization skills and analytical ability to achieve the goals of your company

✉ swarnacynthia.p@gmail.com

📱 9600800579

📍 CHENNAI, INDIA

SKILLS

- Leader and Motivator
- Communication
- Team Player
- Decision Maker
- Problem Solver
- Self Driven and Planner
- Mentor

LANGUAGES

English
Full Professional Proficiency

French
Limited Working Proficiency

CORE COMPETENCIES

- Cost benefit Analysis
- People Management
- Process modelling
- Predictive modelling
- Gap Analysis
- Data Analysis
- Requirement Gathering
- Agile Methodology
- SDLC

WORK EXPERIENCE

Business Analyst
Cognizant Technology Solutions

08/2019 - Present
Team UX Component DEV
Achievements/Tasks

- Analyze client's business requirements and process through document analysis, interviews and workflow analysis
- Proficient in Agile Business Analysis and writing user stories
- Skilled in identifying core business capabilities and processes
- Translate stakeholder requirements into tangible deliverables like FSD,Use cases,User stories,process diagrams
- Adept at coordinating with stakeholders and the development team
- Critical thinking, decision making, and problem solving skills

Business Analyst
Cognizant Technology Solutions

06/2018 - 08/2019
Team Corrections and Reversals
Achievements/Tasks

- Engage client to gather software requirement ,business rules and ensure alignment with the development team.
- Communicate client's business requirements by constructing easy to understand data and process models
- Evaluate risks related to requirements implementation, testing processes, project communication and thereby saving cost
- Identify and reconcile errors in client data to ensure accurate business requirements
- Draft business requirements and align with functional and technical requirements

BA/QA
Cognizant Technology Solutions

09/2016 - 06/2018
Team App Admin
Achievements/Tasks

- Anticipated client needs and acted as a primary liaison
- Participated in Spring Reviews, daily Scrums, and Spring Planning Meetings
- Reported & prioritized bugs in conjunction with the Development Team & QA Managers
- Tracked quality defects, identified bugs, separated issues and reported bug using CA Central Agile Login and worked with developers & product owners to ensure resolution of the same Conducted Functionality, Integration, System and Regression Testing
- Created & executed tasks tied to user stories which included test plans, scenarios, scripts & procedures focused on positive/ negative scenarios
- Worked with Project Managers, Technical Leads & SMEs to plan & execute automated/ performance tests

CORE COMPETENCIES

Stakeholder Management

Data modelling

SQL

WORK EXPERIENCE

Test Analyst
Tata Consultancy Services

12/2012 - 09/2016
BNPP

Achievements/Tasks

- Prepared test cases, scenarios, test summary reports & unit report basis the requirements gathered
- Managed test data of the application under test
- Planned tasks with respect to timeline, met SLAs and focused on customers
- Provided support to the Development Team by reviewing unit level cases
- Performed Root Cause Analysis and proposed preventive actions
- Conducted sanity, functional & non-functional testing of applications
- Led defect tracking and management of defect lifecycle in HP ALM

ORGANIZATIONS

Cognizant Technology Solutions (09/2016 - Present)

Tata Consultancy Services (12/2012 - 09/2016)
Test Analyst

CERTIFICATES

Business Analysis Foundation Certificate from BCS (09/2014 - Present)

ISTQB

Certified Scrum Product Owner from Scrum Alliance (05/2020 - Present)

EDUCATION

B.Tech Computer Science and Engineering
KALASALINGAM UNIVERSITY

06/2008 - 05/2012   *7.8*