SKILLS

Skill	Rating
Business Anlysis	1
US Healthcare Domain Expert	1
Stakeholder Engagement	1
Requirement Elicitation	0.75
Documentation	1
Requirement Analysis, Scoping	1
EPIC User Story Writing, SCRUM…	0.75

SYNOPSIS

US Healthcare domain expert - Holds a valid B1/B2 US Visa.

Worked for customers in Mexico, India, USA, and Singapore with 1+ years of onsite experience.

Experience as a Business Analyst including a solid understanding of Business Requirements Gathering, Business Process Analysis, Business Process Modeling, Case Tools, planning, Risk assessment.

Prepare Project requirement documents, Business Requirement Documents, Functional Requirement Specifications, Source to Target Mapping and developing User Stories with detailed business case.

Experienced in having continuous interaction with **clients & top management** for coordinating and **conducting management review meetings, project assessments.**

Acknowledged trouble shooter and a key decision maker with **well-honed skill set in collaborating with project teams**, interfacing with clients and deploying technology to build successful solutions for Clients.

Good in **agile and waterfall methodologies**. Able to manage project teams and known for high-quality deliverables that meet or exceed timeline and budgetary targets.

Experience as a **Scrum Master (Additional Responsibility)** including a solid understanding of **Daily Scrum, Sprint planning, Sprint Review, Sprint retrospective, Product Backlog Refinement activities**.

Expertise in facilitating the team as a **team coach & problem solver** to remove the impediments and helping them to achieve the sprint goal in a particular time box.

Proven analytical abilities with **Good communication skills, interpersonal skills, self-motivated, quick learner, team player, training skills.**

SANJAY C

PROFILE

Well organized, creative, and proven business analyst professional. **Business Analyst** with over **6 years** of experience supporting business solution software and analyzing business operations. Aiming to utilize my strong prioritization skills and analytical ability to achieve the goals of your company.
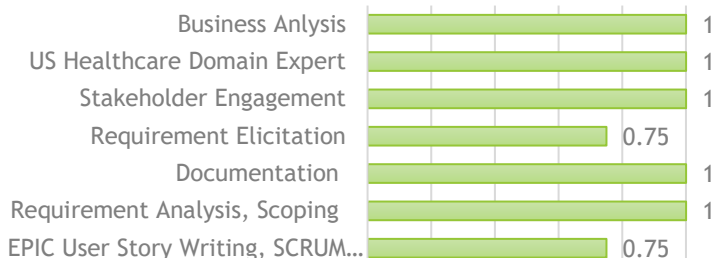
CONTACT

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WORK EXPERIENCE

EDUCATION & CERTIFICATION
-2018 **Power BI Certification** from **Microsoft**
(DAT207x: Analyzing and Visualizing Data
with Power BI)

-Trained in Certification of Capability in
Business Analysis (CCBA) and aspire to
complete the certification.

-2013 Bachelor of Engineering
from KNSIT(VTU)

INDUSTRY

- **Healthcare**
- **Banking**
- **Logistics**

TECHNICAL PROFICIENCY
Tools Used: JIRA, TFS, SQL Workbench,
Robo – 3T, Informatica ETL tool, Power BI,
Office 365

Operating Systems: Windows, Linux

Languages: SQL, Mongo script, Python

DataBase: Oracle, Mongo, SQL

Designing Flows: UML, Business Process
Modeling(BPM), UXPIN

Methodologies: SDLC, Waterfall,
Agile(Scrum).

SENIOR BUSINESS SYSTEM ANALYST
LEGATO HEALTH TECHNOLOGIES, BANGALORE
DECEMBER 2019–PRESENT

Responsible of gathering the requirements related to the application from clients. Analyzing the requirements and creating functional documents to understand the requirement.

Analyzing the requirement and creating the Functional Specifications for the business purpose.

Responsible for managing scope, planning, tracking, change control, aspects of the project for various campaigns.

Provide day to day direction to the project team and regular project status to the customer and senior management.

Responsible for the delivery of multiple enhancement projects encompassing Analysis, implementation of solutions, design & development and functional review.

Responsible for analyzing the data in Mongo DB, create analysis document and share across the team.

BUSINESS ANALYST
PRATIAN TECHNOLOGIES, BANGALORE
OCTOBER 2014–DECEMBER 2019
Involved in BA Process Design, Requirements Architecture Design, Project Strategy Definition, Planning & Monitoring, Business Need Analysis, Business Model Canvas, **Solution Design**, Solution Architecture, Solution Evaluation, **Stakeholder Engagement and Collaboration**, Market Analysis, Competitor & Vendor Analysis, Investor's Pitch, Client Proposals, Business Case, Interviews, Surveys, Workshops, observation, **Requirements Elicitation**, **Documentation**, Software Specification, Process Model, Data Model, **Workflow Design**, User Stories, **Use Cases**, SRS, Business Process Analysis, Product Backlog Refinement, Client Signoffs, User Acceptance Testing etc.
Healthcare Ecosystem for a Drug Store Chain: Interacted with the customer to identify the business goal i.e. to increase the revenue by USD 108 Million. I designed an ecosystem with IT initiatives to launch telemedicine portal including remote patient monitoring in the first phase creating a revenue impact of USD 2.7 Million.
Claims Billing Solution: Optimized the process of medical claims filing in collaboration with the client. The solution helped move from partial to complete in-house filing of claims, increased the productivity by 800% and brought down the rejection rate from 40% to 0.96%, reduced the claims leakage by 60% and reduced revenue cycle time by 50%.