Shubham Jha

Senior Project Engineer

7x Certified Developer with a demonstrated history of working in the information technology and services industry. Skilled in Salesforce Development & Administration, Apex, Visualforce, Salesforce Lightning, JavaScript, Java, DevOps and Heroku.

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SKILLS

Technical: Salesforce, Apex Triggers, Salesforce Lightning, Lightning Web Components, Async Apex, RESTful Web Services, Service Cloud, Sales Cloud, Community Cloud, Visualforce, Salesforce Admin, SOQL, SOSL, Core Java, JavaScript, HTML, CSS, Bootstrap.

Tools: Visual Studio Code, Apex Data Loader, Flosum, Workbench, ANT Migration Tool, JIRA, GIT, AutoRabbit, Jenkins, Postman.

WORK EXPERIENCE

Senior Project Engineer

Wipro Limited (07/2019 – present)
- Prepare, implement and test technical design of various components and applications.
- Design & develop algorithms, Apex classes, Lightning components, Apex triggers, test classes etc. for complex business issues.
- Got Delivery Excellence and Pat on the Back awards in my probation period itself.

Associate Team Lead/Salesforce Developer

Mirketa Software Pvt. Ltd. (11/2016 – 06/2019)
- Prepare, implement and test technical design of various components and applications.
- Design & develop algorithms, Apex classes, Lightning components, Visualforce pages, test classes etc. for complex business issues.
- Perform CI-CD jobs using different tools such as Jenkins, ANT Migration Tool, AutoRabbit and Change Sets.
- Lead a project team of developers and quality analysts, perform design & code reviews to ensure code quality.
- Won multiple spot awards such as Emerging Leader, Star of the quarter & Pat on the back.

CERTIFICATIONS
- Salesforce Certified Platform Developer 1 (07/2017 – present)
- Salesforce Certified Administrator (07/2018 – present)
- Salesforce Certified Sales Cloud Consultant (12/2019 – present)
- Salesforce Certified App Builder (01/2020 – present)
- Salesforce Certified Service Cloud Consultant (07/2020 – present)
- Salesforce Certified Platform Developer 2 (08/2020 – present)
- Salesforce Certified Community Cloud Consultant (09/2020 - present)
- Copado Certified Administrator (09/2020 - present)
- Flosum Certified Professional (07/2020 – 07/2021)

PROJECTS

Service Cloud implementation for a UK-based Manufacturing Firm (12/2019 – 08/2020)
- Developed Lightning Web Components to customize the sales order lifecycle according to the business requirements of the client.
- Built multiple Apex classes and triggers as well as customizations.
- Designed the architecture of multiple features in the Salesforce org.

Service Cloud implementation for a UK-based Energy & Natural Resource Firm (07/2019 – 12/2019)

- Developed a Case & Knowledge Management application using the Salesforce Service Cloud and code customization.
- Built multiple Lightning components, Apex classes and triggers as well as process builders.
- Implemented 22 personas/roles using permission sets, public groups and sharing rules.

Community Cloud Implementation for a US-based Commercial Lab Testing Firm (08/2017 – 06/2019)
- Led a team of 10 developers & quality analysts in one of the largest community cloud implementations for the client.
- Implemented internationalization & localization in the Customer community portal for 3 countries having different business requirements.
- Participated in requirement grooming, architecture design and code reviews.
- Developed multiple business modules for the end users using the Salesforce Lightning platform.

CI-CD Implementation for a US-based Renewable Energy Firm (06/2018 – 01/2019)
- Developed branching & deployment strategies as well as a multi-branch Jenkins pipeline for Salesforce deployment for transition of the company's CI-CD from AutoRabbit to Jenkins.
- Developed multiple Java classes and package modules used for the XML generation for the deployments.
- Configured the Jenkins platform and respective deployment jobs according to the CI-CD cycle of the client.
- Participated in requirement grooming, architecture design and code reviews.

Delphi (10/2018 – 01/2019)
- Led a team of 2 developers in designing and developing a machine learning based product for Sales Prediction.
- Designed the complete architecture of the various modules of the product and their interaction cycles.
- Developed multiple Lightning component modules as well as Python modules and deployed the same on Heroku & AWS.
- Took multiple calls with our clients for resolving issues as well as gave product demos.

Ava- Salesforce HR Bot (06/2017 – 08/2017)
- Developed an HR chatbot running natively in Salesforce and using Google's Api.ai natural language processing API for processing requests and giving appropriate responses.
- Took multiple calls with our clients for resolving issues as well as gave product demos.

Advitya - Duplicate Search & Merge (12/2016 – 06/2017)
- Developed a Salesforce native de-duplication app which allows the users to merge the duplicates present in their Salesforce org for various objects.
- Designed and developed the complete architecture of the product from scratch.
- Took multiple calls with our clients for resolving issues as well as gave product demos.

EDUCATION

Bachelor of Technology
Ambedkar Institute of Advanced Communication Technologies & Research
Electronics & Communication Engineering (08/2012 – 06/2016)

ACHIEVEMENTS

Wipro Pat on the Back (11/2019)   Wipro Delivery Excellence Q2 Award (10/2019)
Mirketa Emerging Leader (12/2019)   Mirketa Star Performer of the Quarter (04/2017)
Mirketa Pat on the Back (01/2018)

LANGUAGES

English   Hindi
Full Professional Proficiency   *Native or Bilingual Proficiency*