

Jeevan Ravi Kumar Jilagam

Senior Exploratory Tester

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Over 5+ years of rich, end-to-end Quality Assurance experience in the IT Industry. Expertise in full software testing life-cycle implementation from requirement analysis to test report generation with functional knowledge on Insurance, E-commerce, Social media and Virtual communications domains.

- Experience in testing web, Android and IOS applications testing
- Well acquainted with Agile/Scrum, Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC) and Bug Life Cycle
- Experience in analyzing functional requirements and convert them to test scenarios and proficiency in preparing, maintaining, executing test cases
- Expertise in Smoke, Functional, Integration, System, Regression, Exploratory, Re-testing and Compatibility testing
- Well versed with Defect Reporting, Defect Tracking and Test Summary Report
- Interacted with developers and team members to ensure high quality software & played a key role in timely delivery of the product. Involved in process related activities like updating daily execution, attending daily scrum meetings
- Extensive experience in A/B testing which is a user experience research methodology
- Hands on experience in Firebase Test Lab where android and IOS app can be tested across wide range of devices and device configurations
- Experience in API testing by using postman tool
- Knowledge in writing basic level SQL queries
- Involving in project trainings and providing knowledge transfer sessions
- Having good knowledge on Tricentis Tosca and Automation Specialist Level 1 certified

Work History

2020-10 – Current

Senior Exploratory Tester

Moolya SoftwareTesting Pvt Ltd, Bangalore, Karnataka

- Understanding the requirements and functional specifications of the application.
- Identified the test scenarios and the test cases through given documents.
- Prepared and executed test cases as per the requirements
- Involved in Functional, Regression and Release testing.
- Involved in bug tracking and linking the defects to user stories in Clubhouse
- Performed mobile and web application testing
- Involved in sprint meetings

- Lead the release testing and process
- Mentored new joinee's by providing KT of the product

2019-05 – 2020-10

Test Engineer

TestingXperts Pvt Ltd, Bangalore, Karnataka

- QA is involved right from Sprint planning to Sprint retrospectives
- Preparing test cases for each sprint by analyzing sprint user stories in Zephyr test management tool.
- Testing on each user story(branch wise) by building apk from Jenkins.
- Updating regression test cases based on sprint changes in Zephyr.
- Using JIRA as project management & bug tracking tool
- Driving end to end testing activities of creation pod
- Daily stand up meeting is practiced strictly, where each one of us should tell their previous day's update and today's tasks
- No release goes live without QA Sign Off, which lets us involve more in release process and that gives great responsibility of ensuring Zero bug leakage

2016-05 - 2019-03

Testing Engineer

Dotcomweavers Solutions Pvt Ltd, Hyderabad, Telangana

- Analyzing application and defining feasibility of testing and interacting with project managers and technical lead
- Getting test cases reviewed from test lead.
- Identifying End to End scenarios, write test cases and execution of cases using Testlink
- Performed Functional, Integration, System, Retesting, Regression, Compatibility Testing
- Actively participate in daily status meeting to update test status and defects were logged and tracked till closure.
- Provide management with test summary reports.
- Preparation of Requirement Traceability Matrix (RTM) and User Manual Guide

2015-11 - 2016-05

Quality Analyst

Trimantra Software Solutions, Surat, Gujarat

- Experience in converting software requirement specification to test scenarios and test cases
- Attending scrum meetings and communicating daily progress to client
- Proficiency in developing, maintaining and executing test cases.
- Performed manual web testing, integration, regression testing and post release support
- Logging and tracking bugs using Mantis
- Client call to give daily update on daily tasks



Current Project

Client Name: Airmeet

Description: Airmeet is the fastest growing platform for hosting a rich variety of virtual events. From hackathons to ice-breakers, panel discussions to workshops. Airmeet's intuitive experience delivers on organizers expectations for wide range of events and not just conferences. Every event on Airmeet takes place in a virtual 'ballroom' which can be customized in appearance and seating arrangements to deliver specific experience and highly relevant interactions among the participants.



Previous Projects

Client Name: Sharechat

Description: It is an Indian product based Social media application which has apps distributed in both platforms. This app is so sophisticated that same scenario should be tested for 15 different languages (Locale testing) Since it is a Social Media platform, It has all social features like NewsFeed, TagFeed, Chat, Referral program, Ads, Verified Profiles, Karma, Groups, Creator badges etc.

Client Name: Select-A-Vision

Description: Select a vision is a US project with different spectacle frames of various brands and manufacturers. Customers can try these frames by using VM tool by uploading image, by taking a picture, comparing frames they can also share images on social sites and they can easily login through the site.

Client Name: Gofer Parts

Description: Gofer Parts is to sell floor machine parts through online. Customers can easily login to the site. In this we have custom payment method and custom shipping methods by using this customer can place order. The placed orders will maintain sync between ecommerce site and net suite. We have major customizations like Rapid reorder, Reward points, Shipping methods.

Client Name: Wave Insurance

Description: Wave insurance is a dynamic product. This application is mainly for creating and issuing insurance for companies. By using this application we can track all layers of information about the clients insurance and other activities. We can manage the relationship with the customers & business partners. Using other modules they could track the problems faced by clients regarding product. It contains modules like QE, IG, CRM, AD, UW.



Skills

Testing Tools: Manual, Web Application Testing, Mobile Application Testing, API Testing, Tosca

Defect Tracking Tools: Mantis, JIRA

Test Management Tools: Zephyr, Quality Center 10, Test Link

Database: BigTable, Oracle 10g, MySQL

Project Management tool: JIRA, Teamwork, Clubhouse



Education

2009-09 - 2013-12

Bachelor of Technology: Information Technology

Sri Sai Aditya Institute Of Science & Technology, JNTUK University - Surampalem