

Vinay Kumar Sattaru

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D.O.B : 14th May 1994

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Service Cloud Consultant



Platform Developer I



Einstein Analytics and Discovery Consultant



CERTIFIED Vlocity

DIGITAL INTERACTION PLATFORM PLATFORM DEVELOPER



Administrator



Platform App Builder



DevOps Administrator



DevOps Developer

Professional Summary

- Having around 5 years of experience in IT industry with 4.5 years of Salesforce & Vlocity experience
- Hands on experience in Omniscripts, Data raptors and Integration Procedures in Vlocity
- Hands on experience in Product Configuration, Promotions, Function Rules, Context Dimensions, Rules and Rule Sets
- Hands on experience in customization of Apex Triggers, Classes and batch apex
- Hands on experience in Deployment with Copado
- Hands on experience in Lightning Web Components (LWC)
- Participated at various levels of Design/Requirement gathering for applications developed
- Experience in salesforce.com configuration in creating the Custom Objects, Various types of Custom Fields, Buttons, Links, Record Types, Page layouts, Workflows, Process builders, Approval Process, Validating Rules, Reports, Dashboards, Security Access, Creating profiles and Users
- Hands on experience in Change sets for deploying
- Hands on experience in Communities, Community builder and Salesforce Lightning components
- Good hands on experience in Data import and export using Data loader
- Good experience in working with Agile methodology
- Experience working with Visual Studio Code, Salesforce workbench and ANT
- Experienced in requirements gathering, business process improvement and software development including Planning, Building, Reporting, Resource administration and Quality Management
- Involved in various phases of Software development including Administration, Development, Testing and Implementation of SFDC (Salesforce.com)
- Good exposure in Requirements understanding, analyzing and estimating
- Self-paced learning of Salesforce using Salesforce Trail head to be up-to date in the technology

Professional Experience

- Working with Capgemini as Consultant from 17th August 2020 to till date
- Worked with Infosys Ltd as Senior Associate Consultant from 26th November 2018 to 14th August 2020
- Worked with with Accenture Solutions Pvt Ltd. as Application Development Analyst from 8th March 2016 to 23rd November 2018.

Certifications and Achievements

- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Platform Developer I
- Vlocity Certified Platform Developer
- Salesforce Certified Service Cloud Consultant
- Salesforce Certified Einstein Analytics and Discovery Consultant
- Copado Certified Administrator
- Copado Certified Developer

Educational Qualifications

- Currently studying Ph.D (Marketing Management – Part time) in Gitam University since August 2020
- MBA (Marketing) from Vikrama Simhapuri University in the year 2018
- B.E/B.Tech (Computer Science Engineering) from G Pulla Reddy Engineering College in the year 2015
- Intermediate (MPC) from Narayana Junior College in the year 2011
- SSC from Silpa Concept School in the year 2009

Technical Profile

- CRM : Salesforce and Vlocity CRM
- Force.com : Apex Classes, Triggers, Batch Apex, Admin, Configurations, SOQL & SOSL
- Tools : Apex Data Loader, Dataloader.io, Workbench & Copado

Company: Capgemini Technology Services India Limited

Client : **TeT Digital Transformation**
Project #2 : **TeT DT – Vlocity**
Duration : **December 2020 – Till Date**
Role : **Consultant – Salesforce/Vlocity Developer**

Responsibilities:

- Building different reusable components and libraries to support common functionality and features.
- Worked on Vlocity Data raptor, Omniscrypt, Integration Procedures
- Worked on Product Configuration, Promotions, Function Rules, Context Dimensions, Rules and Rule Sets
- Periodically check code quality and share the feedback with the area where code optimisation required.

Client : **Telia Mass communications**
Project #1 : **MC Online**
Duration : **August 2020 – November 2020**
Role : **Consultant – Salesforce/Vlocity Developer**

Responsibilities:

- Building Complex and Reusable Components in Vlocity.
- Worked on Omniscrypts, DataRaptors and Vlocity Integration Procedures using best practices.
- Writing Unit test cases with proper scenario and best practices.
- Requirement gathering and Task-breakup and Sprint Planning.
- Writing Unit test cases with proper scenario and best practices. Helping QA team to write proper test cases
- Involved in Deployment of packages to Salesforce from Org to Org using Copado

Company: Infosys Ltd.

Client : **Verizon**
Project #2 : **iQBR**
Cloud : **Sales Cloud**
Duration : **December 2019 – August 2020**
Role : **Senior Associate Consultant – Salesforce Developer**

Responsibilities:

- Worked with Business team and developed Templates and Dashboards with custom selected interface and data respectively

- Developed and altered arrangements inside the Salesforce stage to help basic business capacities and meet task targets and customer prerequisites.
- Involved in migrating the application and data from existing platform to Salesforce.
- Worked on customization of Reports and Dashboards as per Company's requirement.

Client : **Verizon**
Project #2 : **SA**
Cloud : **Community Cloud**
Duration : **December 2018 – November 2019**
Role : **Associate Consultant – Salesforce Developer**

Responsibilities:

- Developed a part of Order management application Vlocity stage to help basic business capacities and meet task targets and customer prerequisites using templates, actions and omniscritps.
- Worked on deployment of user stories from One environment to another environment using Copado.
- Worked with Business team and developed Templates and Dashboards with custom selected interface and data respectively
- Involved in migrating the application and data from existing platform to Salesforce.

Company: Accenture Solutions Pvt Ltd.

Client : **Cisco Systems Inc.**
Project #2 : **uCRM**
Cloud : **Service Cloud**
Duration : **December 2017 - November 2018**
Role : **Application Development Analyst – Developer**

Responsibilities:

- Responsible for reproducing/confirming application defects and converting such defects to Change requests (CR's) and worked on them.
- Worked on data loader in order to import and export the data from Salesforce in daily basis on Case, Account and Contact objects.
- Involved in Knowledge transfers to Tier 1 & 2 technical support on weekly basis about the new CR's and Implementations.
- Worked on workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic

Client : **CenturyLink (Level 3 Communications)**
Project #1 : **Sales and Order Entry (SOE)**
Cloud : **Sales Cloud**
Duration : **April 2016 - November 2017**
Role : **Application Development Associate – Developer**

Responsibilities:

- Worked on various salesforce.com standard objects like Accounts, Cases, Tasks and custom objects.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.
- Worked with downstream applications in order to check the application flow status daily.
- Performed weekly end to end validations on the application as a part of testing

Interpersonal Skills

- Ability to rapidly build relationship and set up trust
- Confident, Determined and Commitment to Career
- Quick learner & Ability to cope up with different situations
- Problem Solving and Critical Thinking

Personal Details

- **Father's Name** : Babu Rao Sattaru
- **Languages Known** : English & Telugu
- **Nationality** : Indian
- **Marital Status** : Single

Place: Hyderabad

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