Ashutosh Sharma | Software Engineer

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PROFILE SUMMARY

- I am a Software Engineer with a total experience of 3.9+ years. I have worked on several projects which encompassed the full software development life cycle. As a result of this work, I have valuable experience in defining, designing, implementing and maintaining data-driven, services-based enterprise applications for Micro Service Architecture.
- Insightful knowledge and troubleshooting skill of Java based web application.
- Experience on best ITSM practices including Incident Management, Problem Management & Change Management.

TECHNICAL SKILLS

Languages
- Core Java, SQL, DB2, HTML 5, CSS 3, Spring 5 (Spring Core, Spring MVC).

Software & Technologies

Framework:	Java Web Services, Spring
IDE/Editors:	JBoss, Eclipse
Database:	MySQL, DB2
Deployment Tools:	XL Deploy
Version & Dependency Control Tools:	Git, Maven
Monitoring Tools:	AutoPilot, TWS, SONAR
ALM Tool:	CA Agile Rally
Ticketing Tools:	Service Now
Devops:	Docker (Basic), OpenShift (Basic)

EMPLOYMENT DETAILS

July 2018 – Nov' 2020 with **Optum (UnitedHealth Group)**
Designation: Software Engineer (Apps Dev-1)
Client: UnitedHealth Group

Applications: GGMAP

Project 1: GGMAP (Java)

Key Result Areas:

- Worked as Java Developer to work on the production issues including defect fixing, feature upgrade, part of release planning.
- Collaborated with other teams to get them onboard and connected to GGMAP Application smoothly and without down-time.
- Collaborated with other developers to identify and alleviate production issues, bugs and errors in Software.
- Took initiative to develop Functional Automations and Server Automations to reduce resource efforts on weekend deployments with complete ownership.
- Collaborated with the whole team to end mainframe dependency of GGMAP Application and replacing it with fully functional Java Application which resulted in decrement in daily issues and war-rooms.
- Adhering to the defined coding practices and development methodologies.
- Adhere to the defined SSMO delivery process/guidelines like Problem Management, Incident Management, Change Management, SLA Compliance, productivity and other application goals, etc.
- Setting up the automation monitoring for proactive end to end application monitoring including synthetic monitoring, app server monitoring and Database monitoring to avoid War Room scenario.
- Supporting organizational change tickets and ensuring application availability.
- Providing monthly application deployment and supporting monthly infra patching activities on Application and windows servers with complete ownership.
- Conducted root cause analysis on all in-scope incidents and recommended a corrective action plan.
- Branching and Merging codes through GIT check-in, check-out and committing code in GitHub.
- Working on the technical issues reported as a defect and working on the enhancement raised as per business need.

March 2017 – July 2018 with **Optum (UnitedHealth Group)**
Designation: Software Engineer (Apps Dev-1)
Client: UnitedHealth Group

Applications: *PODM*

Project 3: PODM (Java)

Key Result Areas:

- Worked closely with Clients to establish problem specification and system designs.
- Collaborated on all stages of systems development lifecycle, from requirement gathering to production releases.
- Developed Rules in ODM (Organisational Decision Management) using Java.
- Coordinate/manage resolution for any identified security vulnerabilities (i.e., patches).
- Developed and maintained programs and system documentations.

EDUCATION

- **B. Tech (Electronics and Communication Engineering)** from GGSIPU, Delhi in **2016.**

PERSONAL DETAILS

Address: New Delhi – 110045
Nationality: Indian