

## PROFILE SUMMARY:

- Having around **5+ years** of experience in the IT industry in Admin, Development and Implementation by using **Salesforce CRM**. Over 1 yr as an **Java developer** and **3+ yrs** into a **Salesforce Development** with performing the roles as a **Lightning Developer/ LWC**.
- Experience in **Configuration, Implementation, Development** and **Support** of Salesforce CRM based on Apex Language and leveraging Force.com Platform world's first commercial Software as a Service (**SAAS**) application running in **Cloud Computing Environments**.
- Implemented **security and sharing rules** at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
- Excessive work Experience on Salesforce **Lightning / Aura**
- **Good Exposure on Lightning Web Components (LWC)**
- Created the Validation Rules, workflows for automated lead routing.
- Designed and developed **Apex Classes**, Controllers, extensions and **Apex Triggers** for various functional needs in the application.
- Involved in **Unit Testing, Regressions Testing & Test Coverage** and **Code Review**.
- Experience working with **Data Loader, Deployments, Change sets** and Salesforce.com Sandbox environments.
- Worked on the designing of custom objects, custom fields, role-based page layouts, custom Tabs, custom reports, report extractions to various formats, design of Visual Force Pages, Dashboards, Apex Classes, Controllers & Triggers, VF Components and various other components as per the client and application requirements.
- Experience in working with **Force.com** Plug-in environment for writing **Business logic** in Apex Programming Language.
- Good knowledge of **Agile Methodology**.
- Always willing to learn new technologies and implement them in the projects.

## WORK EXPERIENCE:

- Working as Salesforce Developer in Acert IT Solutions PVT LTD, Hyderabad from Sept 2022 to till.
- Worked as Salesforce Developer in US Technology PVT LTD, Hyderabad from April 2022 to Aug 2022.
- Worked as Salesforce Developer in Indegen Technologies PVT LTD, Hyderabad from April 2018 to April 2022.

## CERTIFICATIONS:

- I hold Salesforce PD1 Certification.

## TECHNICAL SKILL :

<b>Salesforce Technologies</b>	Salesforce CRM, SalesCloud, Apex Classes/Controllers, Triggers, SOQL, Visual Force Pages, Workflows, Dashboards.
<b>Salesforce Tools</b>	VSCode, Data Loader.
<b>Languages</b>	Apex, HTML, SOQL, SOSL.
<b>Operating Systems</b>	Windows XP/Windows7, Windows8, Windows10.

## **PROJECT EXPERIENCE:**

### **Project 4:**

**Project Name** : Max Fit(Event System)  
**Project Role** : Salesforce Lightning Developer  
**Duration** : Sep 2022 – Till now

### **Description:**

MAX FIT Gym is looking for an event management software program to help manage activities very efficiently, along with attendees and environmental statistics. The event management program is developed and deployed using the Salesforce platform. MAX FIT can efficiently create, edit, and remove events and send email alerts to clients.

### **Roles & Responsibilities:**

- Creation and modification of custom salesforce object, custom fields and validation rules for performing data validation.
- Created Lightning components and applied CSS on them.
- Implemented Sharing Settings to protect data on a need to know basis.
- Wrote apex classes and Triggers.
- Created workflow rules and related tasks such as email alert, task creation and field Updates.
- Managed user data using Standard Objects such as Account, Contact, Leads and Opportunity
- Managed Invoices and Products using salesforce objects.
- Custom objects Location, Attendees, Event, Event Organizer and Speaker.
- Customized the Reports & Dashboards to the track usage for productivity and Performance of business centers and their sales teams.

### **Project 3:**

**Project Name** : HCF  
**Project Role** : Salesforce Developer/Lightning.  
**Duration** : Jan2021 –Dec 2021

### **Description:**

The Hospitals Contribution Fund of Australia Ltd. provides insurance services. The Company offers a wide variety of different insurance policies including health, travel, pet and retirement insurance. The Hospitals Contribution Fund serves customers throughout Australia. The Hospitals Contribution Fund of Australia to provide health insurance cover to Australians. It has grown to become one of the country's largest combined registered private health fund and life insurance organizations. HCF is the 3rd largest health insurance company in Australia. HCF provides private health insurance cover for a full range of health cover including pet insurance, travel insurance and life insurance.

### **Roles & Responsibilities:**

- Developing flows using flow builder to guide the call Center agents to capture user information and perform required updates to the system.
- Worked on Sharing Rules, Permission sets, profiles and Roles.
- Worked on Objects and fields visibility to roles and profiles.
- Worked on Apex classes and Test classes.
- Worked on code refactoring scenarios like avoid SOQL injection error and put limits and testing the functionality as expect educing assert statements.

**Environment** : Salesforce.com, Apex, Flows, Process Builder, Triggers.

**Project 2:**

**Project Name** : Service Max.  
**Role** : Salesforce Admin  
**Duration** : Jan 2020–Dec2020

**Description:**

**Nilfisk** is one of the world's leading manufacturers of professional cleaning equipment with a round 5,500 employees. Nilfisk has sales companies in 45 countries around the world and with an additional strong distributor network. Nilfisk markets and sells its products in more than 100 countries worldwide. They are using Service Max application as it is on-demand solution for field service and strategic service chain management. This project is already built & they are using for UK. Client asked us to implement for different countries in different languages. We have replicated same as well as implemented & enhanced the features in US & Canada, Denmark, Austria, Sweden, Finland, Norway Languages. Currently we are giving support, maintenance, resolving the current technician facing issues, implementing new requirements to satisfy their business needs.

**Roles & Responsibilities:**

- Created Objects, Page Layouts, Update (Fields and Related Lists, Object relationship establishment.
- Worked on Objects and fields visibility to roles and profiles.
- Worked on Sharing Rules, Permission sets, profiles and Roles.
- Written Triggers, Apex Classes and Test Classes.
- Involved in Preparing User manual & technical documents.
- Identifying Test conditions and creating Test Scenarios and Test Cases.
- Create Email templates, Work flow rules and Email services.
- Written test methods needed for the deployment of code to production.
- Worked on Custom Settings and Custom Labels.

**Project 1:**

**Project Name** : Walgreens E- commerce  
**Role** : Associate consultant java Developer, Design.  
**Duration** : Oct 2018–Nov 2019

**Description:**

Walgreens E-commerce is an online E-commerce portal that provides access to consumer goods, pharmacy & health and wellness services in America through its retail drug stores. The E-commerce website helps them to attract more customers. In this project I was involved in some major and minor enhancements. One of the key challenges of this project is to successfully implement the Agile Development project delivery model with a team with a little knowledge of Agile Methodologies. Major enhancements like abandon cart, Rest service migration, Micro service migration.

**Roles & Responsibilities:**

- Analysis, Design, Coding and Testing.
- Implemented the service contract in Spring framework.
- Created Automated JUNIT test cases for the business requirements.

**EDUCATION:**

- **Post-Graduation in Masters of computer Applications** from Aurora's PG College, Hyderabad, Telangana (August 2018).
- **Bachelor of computers** from Apoorva Degree College, Karimnagar, Telangana (April 2015).

**DECLARATION:**

All the information furnished by me is true to best of my knowledge and belief.

**Srinivas P**