Ahnaful Arephin

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EDUCATION

The University of Texas at Dallas

January 2019 - May 2020

M.S. Information Technology and Management Concurrent Employment with College Studies **GPA 3.7**

The University of Texas at Austin

August 2012 - May 2016

B.S. Civil Engineering; Minor: Business Foundations Certificate

CERTIFICATIONS & TECHNICAL SKILLS

Certifications: Agile - Scrum Master (In Progress), Security+ (In Progress)

Languages: Python, SQL, Java, HTML

Databases and OS: SQL Server, MS Access, Windows, Linux Software and Tools: Tableau, MS Office, JIRA, AWS, MS Visio

Statistical Skills: Probabilistic Distributions, Hypothesis Testing, Data Analysis, Data Visualization

ACADEMIC PROJECTS

Object Oriented Programming – Python

January 2019 - May 2019

- Created a program that adds pet data to a local pet file, retrieves information on all pets in the file, and calculates current pet weight given specific formulas for each type of pet
- Acted as project lead and delegated tasks to team members based on skill set and schedule availability

System Analysis and Project Management

August 2019 – December 2019

- Proposed and created a new app system to allow gym members to view wait times and to propose workout routines
- Identified project requirements, scope, team responsibilities, and designed the project timeline

BUSINESS EXPERIENCES

Ross Stores Inc., Plano, TX

December 2016 – Present

Area Supervisor

- Managed and trained 20+ new associates about company policies, conflict resolution, payment processing, and opening/closing procedures
- Partnered with the team to view, adjust, and predict sales metrics based on current sales demands and business needs and was able to successfully run the business during an absence of leadership
- Responded to and effectively resolved customer complaints in a timely manner to ensure satisfaction

ADDITIONAL INFORMATION

Languages: Fluent Bengali, Conversational Spanish, Urdu, Hindi

Eligibility: Eligible to work in the U.S. with no restrictions