



VANDANA SHRIVASTAVA

Salesforce Technical Architect
12x Salesforce Certified Application Architect

PROFILE

Presenting 9.5 years of diversified Experience in Software Technology, Salesforce Development, Integration, Design and Architecture.

Objective: Looking for high growth and challenging environment which provides ample opportunities to perform and grow in the area of design and architect which makes a difference by understanding business case holistically and provide the best feasible quality solutions.

CONTACT

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Ahmedabad

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EDUCATION

Bachelor of Engineering

Patel Collage of Science & Technology, Bhopal
Year of Passing: 2013
74.56%

XII (MPEB)

St. Francis Higher Secondary School
Year of Passing: 2009
65.08%

X (MPEB)

St. Francis Higher Secondary School
Year of Passing: 2007
73%

WORK EXPERIENCE

Tata Consultancy Services (Ahmedabad)

Salesforce Sr. Consultant
October 2018 – Present

L&T Infotech Pvt. Ltd. (Mumbai)

Salesforce Sr. Developer
July 2017 – October 2018

Hexaware Technologies Pvt. Ltd. (Chennai & Mumbai)

Salesforce Developer
February 2014 – July 2017

CERTIFICATIONS

- Salesforce Application Architect
- Salesforce Integration Architect
- Salesforce Data Architect
- Salesforce Sharing and Visibility Architect
- Salesforce JavaScript Developer I
- Salesforce Platform Developer II
- Salesforce Platform Developer I
- Salesforce Service Cloud Consultant
- Salesforce Sales Cloud Consultant
- Salesforce App Builder
- Salesforce Administrator
- Salesforce Dev 401

APPRECIATIONS

- **Special Initiative Award**
Outstanding contribution to TCS salesforce practice
- **Continuous Feedback Star Award**
Contribution towards team and being a role model to your colleagues
- **On the Spot Award**
Outstanding achievement and leadership role

Professional Summary

- Salesforce Technical Architect with experience across **Sales Cloud, Service Cloud and Community Cloud**.
- Experience in **Salesforce Configuration** with Data Modeling, Sharing Settings, Automation Flows.
- Experience in **Salesforce Development** with Apex, Apex Patterns, Platform Events.
- Experience in building **Lightning Components** using Lightning Aura Components and **LWC**.
- Experience in **Integration** using REST APIs, Integration Patterns, Oauth Flows.
- Good understanding of salesforce **deployment** with Workbench, Changeset, **DevOps CI/CD** tools- **Bitbucket** with Git Source Tree, **Gearset** and **Copado**.
- Worked on other tools- **Visual Studio Code, Conga Composer, Tablue, Clicktools** and **Postman**.
- Experience in **Data Management** using Data Loader and Workbench.
- Good **Interpersonal & Communication skills** - requiring to co-ordinate with **customer** and **internal team** located at multiple geographical corridors.
- **Production support** with real-time **troubleshooting** using Apex Debug Logs, Developer Console, Log Inspector Tool and provide solutions.
- Take on **leadership roles** to expand overall team capabilities to follow the **design patterns, devops processes** and **engineering best practices**.
- **Drives architecture, solution design decisions** and ensures **enterprise best practices** are adhered to.
- Experience developing in **Agile** work environment with **Jira** and **Agile Accelerator** tools.

Professional Snapshot

Tata Consultancy Services (Ahmedabad)

October 2018 – Present

Project: ALE Support/OLC/API Project

Mar 21 to Present

Role: Salesforce Technical Architect

- Contributes in **taking architecture level decisions** and share the **best design quality solutions**.
- **Improve business value** by identifying and **recommending, innovative and optimized solutions** to increase the application performance.
- Create and facilitates **review** of the **technical design**, Guide and **mentor resources** by giving salesforce **functional/technical knowledge**.
- Worked on **REST API integration** projects with **End-to-End implementation**.
- Work closely with **key clients** and **stakeholders, building strong working relationships**.

Project: NXP Semiconductors

February 2020 – March 2021

Role: Senior Salesforce Consultant

- **Lead the delivery** of a **Salesforce.com project** which involves **analysis, designing, building, integrating, testing and deploying** Force.com solutions.
- **Contribution** in agile tasks- **Sprint Planning** meetings, Daily Stand up Calls, **Sprint Demo**, and **Retrospective Meetings**.
- Worked on **lightning aura components** and **apex**.
- Worked on **DevOps** tool **BitBucket** with Git Source Tree, **GearSet tool** for version control and deployment purpose.

Project: Equifax

Feb 2019 – Feb 2020

Role: Senior Salesforce Consultant

- **Lead a team** to provide my support and track the deliveries and provide best solutions.
- Worked on **Equifax acquired product** and enhance the functionalities.
- Involved in presenting the **demos to client** end to end.
- Worked on new **developments** and **enhancements**.

L&T Infotech Pvt. Ltd. (Mumbai)

June 2017 – October 2018

Project: LafargeHolcim

January 2018 to October 2018

Role: Senior Salesforce Developer

- Coordination with onshore/offshore team and worked in new **developments** and enhancement requests.
- Worked on **ServiceNow tool** and provide support in production bug fixes.
- Worked on **Lightning developments**.
- Worked on **major implementations** “Integrated Google Maps” out of the box functionality to show nearby customers and route directions, design an editable matrix to track the backlog amount of material month basis.

Project: Guy Carpenter

July 2017 to December 2017

Role: Senior Salesforce Developer

- Responsible for **developing** the business requirements and providing the ideas during analysis.
- Worked on **attachment to file migration** in lightning.
- Involved in **data loading activities**.

Hexaware Technologies Pvt. Ltd. (Chennai & Mumbai)

February 2014 – July 2017

Project: Unisys Corporation

February 2014 to July 2017

Role: Salesforce Developer

- Worked on **development** and **configuration** area.
- Worked on tools like **Tableue, Conga Composer, Clicktools** and **Survey Monkey**.
- Involved in **data load** activities through **Data Loader** and **Workbench** tools.
- Worked on project related **documents preparation** like **Release notes, UAT document, Solution design document**.
- Worked on **POCs** and Present **demos** to client

Interests

- Gardening
- Upskilling Fundamentals

Personal Details

Name as on Passport: Vandana Shrivastava

Nationality: Indian

Marital Status: Married

Date of Birth: 13/02/1992

Blood Group: A⁺

Language: English, Hindi