Lekkala Ram Reddy

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Objective

To work in a challenging and competitive environment which will suit my knowledge and skills that will allow me to use my skills experience for personal and professional growth.

Professional Summary

- **Having 2.8 years of experience on Salesforce CRM platform** as **Salesforce Developer** and **Lightning**
- Experience in **Development**, **Administration, Configuration, Implementation** and Support of Salesforce CRM based on **Apex language** and leveraging Force.com Platform.
- Proficient Knowledge in **Salesforce Lightning UI, Lightning programming, Aura framework programming.**
- Created various Lightning Apps combining Lightning Design System, **Lightning App Builder** and **Lightning Component features**
- Experience in use of **Standard and Custom controllers** of **Visualforce** in development of custom Salesforce pages as expected by business requirements.
- Proficient knowledge of **Governor limits**.
- Proficiency in Administrative tasks like creating **Roles, Profiles, Users and Email Templates**.
- Developed **Apex classes** using other platform based technologies like **Visualforce, Force.com IDE**.
- Experience in creating various **Reports**, **Customized Reports and Dashboards.**

Professional Profile

- Working as Salesforce Developer in Tata Consultancy Services (Sep 2018 - Till Date)
- Worked as Process Associate in ADP (May 2015 - May 2018)

Education Profile

- Master of Computer Application (MCA) from Osmania University with aggregate of 75% in 2017.
- Graduation (BSC) from Bhavans Vivekananda Degree College with aggregate of 60% in   2014.
- Intermediate (MPC) from Bhavans College with aggregate of 69% in 2011.
- Schooling from St.Mary's High School with aggregate of 75% in 2009.

Key Technical Skills

- **SFDC Technologies** : Standard objects, Workflow & Approvals, Apex Classes/Controllers, Apex Triggers,Visualforce Pages, Data Loader, Reports, Dashboards, Force.com IDE
- **Languages:** APEX, Visualforce, Javascript, Lightning.
- **Tools & Technologies** : Force.com Data Loader,
- **Operating System** : Windows 98/NT/XP/Vista/7/8, Windows CE, Linux.

Projects

Project: 1

Project	:	US Based Health Insurance Company
Client	:	Humana Inc.
Duration	:	Sep 2018-Till Date
Role	:	Salesforce Developer

Roles and Responsibilities:

- Involved in gathering and analysis of business requirements and then effectively took part in sprint planning to achieve the requirement.
- Analysed the business process of client and then involved in creating the application and data model Required for the requirement.
- Creates custom application, objects, tabs, fields with the custom functionality to efficiently meet the business requirement.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Created reports, dashboards, and processes to continuously monitor data quality and integrity and assisting users with report design and management.
- Customized page layouts for Opportunity, Contacts, and Accounts depending upon user profiles and created permission sets where necessary.
- Worked on Assigning creating Roles Hierarchy, Profiles and Security setup within the organization.
- Responsible for setting up Filed Level Security.
- Developed custom Workflows and Assignment Rules for case escalation.
- Implemented Field Level security for sensitive data holder fields.
- Implemented Salesforce automation using web-to-case forms, email-to-case, assignment rules, Automation and queues, auto response rules, escalation rules, chatter groups, person accounts,
- Involved in Working with Standard Salesforce features like Objects, Workflows, Record Types, Page layouts, Workflow Rules, Case Assignment Rules, and Escalation rules, Validation rules, Profiles, Roles, Reports and Dashboards etc.

Project: 2

Project Name	:	US Payroll
Duration	:	May 2015-May 2018
Role	:	Process Associate

Roles and Responsibilities:

- Worked as a Payroll Specialist in providing business outsourcing for US based Clients.
- Worked on various applications like CRM, BPM, COS Desktop, BI TOOL and Citrix.
- Interface Management is a service that we offer to client where we manage to exchange the data between Client& Vendor.
- We verify job run and validate the data coming in and out from ADP.
- We provide correct data to Client through third party vendors.
- Processed payroll through ADP Enterprise version 4 & version 5.
- Worked on various platforms like PayForce, Vantage and Whitney.

Declaration:

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Lekkala Ram Reddy