

## CHANDRASHEKARMURTHY S V

Salesforce Consultant

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### CAREER SUMMARY

- A thorough professional with **5.8 years of** overall IT experience **with 2+ years** in SFDC Salesforce.com CRM platform, Apex as Salesforce Developer. Worked with **MVC Model View Controller** design pattern and implemented in salesforce customizations using sObjects, Apex controller classes and Visualforce pages.
- Good experience in writing **SOQL, SOSL Aggregate, Relationship queries** in apex classes, triggers and batch classes and customized queries to avoid governor limits. Written **Apex classes, Visualforce pages, Triggers** and customized meta-data components like creating custom objects, fields, formula fields and validation rules.
- Written **apex batch, schedule classes** by implementing Batchable and Schedulable interfaces for processing large data sets in scheduled intervals. Written **apex unit test classes for Trigger, Apex classes to meet 75% of code coverage** to migrate to Production.
- Good experience in preparing **package.xml** file for deploying applications from Sandbox to Production instances ..
- Deployed salesforce components using meta-data API across various sandbox and production instances with Change Set, VS Code, workbench and **ant tool**
- Proficiency in Object Oriented Languages **like Java, Python** and web technologies including HTML, XML, CSS, Java Script and in databases including Oracle , Mysql and PostgresSql Server.
- Created relationships among objects using **Lookup, Master-detail and Junction Object** relationships.
- Performed roles of Developer and Administrator in the organization for **customization and configuration**.
- Developed custom Objects, Fields, Dependent picklist values, validation rules, Page Layouts, Record types & Tabs.
- Performed administrative tasks creating **Users, Profiles, Roles, Permission Sets, Data Management** and configured sharing rules based on Organization role hierarchy.
- Worked on various Salesforce.com Standard Objects including **Leads, Accounts, Contacts, Opportunity, Campaign, Cases, Solutions, Reports, Dashboards, Events and Tasks**.
- Developed various custom Objects, Tabs, validation rules, roll-up summary fields and complex formula field
- Customized standard features like **auto-response, assignment, escalation rules on Lead and Case object**.
- Developed customized Reports,Dashboards for business users & managers,developed custom report .
- Good Experience in **Linux Commands** and Handled User Management jobs on regular basis.
- Creation of **Shell scripts or batch programs** to automate procedures including cron-jobs management.
- Good experience in Amazon Web Services (AWS), Creating EC2 Instances and configuring all necessary services.
- Working experience in continuous integration using **Git, GitHub, Ant, Maven ,Jenkins**.
- Good Experience in **Manual testing, Integrating Testing, Functional Testing and Automation testing**. Good experience with testing the web applications end to end, associated with projects from the beginning till the closure and working in **Agile and Scrum development** environment.
- Strong abilities in software testing involving setting-up of test environment, **creation of test scripts/cases**. Performing **User acceptance testing** and bug verifications using **JIRA**.
- Good experience in **Designing Traceability Matrix, Manual Test Case, Test Case Review, Test Case Execution**.
- **Defect & issue reporting and Defect Tracking** & follow up and involved in Test Plan & Test Scenarios preparations.
- Test Execution & Defect Management: **Managing manual & automated test execution**, analyzing reports generated from **Automation scripts** and identifying/reporting defects Involved in Peer review process and identify critical bugs that were show stoppers and helped in Project submission.
- Well acquainted with the concepts of **SDLC & STLC** , Defect Cycle and testing Concepts.

## SALESFORCE BADGES & SUPER BADGES

- 2x Salesforce Certified | 7x Superbadges | Trailhead Ranger

## SALESFORCE CERTIFICATIONS :

- Administrator (CertId-2292136)
- Associate (CertId-3348445)
- Platform Developer I (CertID-2300256)

## EXPERIENCE SUMMARY

- Worked as Salesforce Consultant in Stratos Studio Pvt. Ltd. - 19/01/22 to 19/12/22
- Worked as Software Engineer at TCS (Client) - 27/02/18 to 30/12/21
- Worked as Application Support at Genius Consultants -11/10/12 to 30/06/13

## PROFESSIONAL SKILLS

- Strong communication skills
- Exceptional time management
- Requirement gathering and gap analysis
- Good team management and leadership qualities
- Self-Competitive, Focused, Flexible, Passionate about technologies.
- CRM Business processes re-engineering and solution designing.

## EDUCATION QUALIFICATION

- **Masters in Technology** in Computer Science & Engg. from Visvesvarayya Technological University (2009–2012)
- **Bachelor of Engineering** in Computer Science & Engg. from Visvesvarayya Technological University (2015–2017)

## TECHNICAL SKILLS

- Languages: Apex, Core Java, Python, SQL, Bash Scripting
- Web technologies: HTML, JavaScript, CSS, LWC
- Methodologies: Agile, Scrum, SDLC
- Tools : Selenium, Git, Maven, Tomcat, Jenkins
- OS : Windows, Linux , Ubuntu
- Other tools : VS Code, Pycharm, Eclipse, Putty, MobaXterm, GitBash.

## PROJECTS

**Title :** IT Service Management App

- Worked on designing Custom Objects, Custom Tabs, custom fields. Created page layouts, search layouts, custom buttons, and related lists.
- Configured pick lists, dependent pick lists, lookups, junction objects, master-detail relationships, validation rules, path settings, business process, record types and formula fields.
- Worked setting up of email to case, web to case, Online Chat support, web to lead & created community page.
- Developed, documented, and organized functional designs for business requirements. Designed business processes automations based on the Salesforce Platform.
- Provided analytical support and guided the client and development team throughout SDLC.

**Title :** Accomodation Reservation Project.

**Roles and Responsibilities:**

- Created page layouts, search layouts, and related lists.
- Configured pick lists, dependent pick lists, lookups, junction objects, master-detailrelationships, validation rules, and formula fields.
- Created Salesforce Objects to support customizations across instances.
- Managed complete system configurations and setting up of users.
- Developed, documented and organized functional designs for business requirements.
- Designed business processes automations based on the Salesforce Platform.

**Title : Foundation Medicine – Medical Reporting Role :** Automation Tester.

**Roles and responsibilities :**

- Responsible for writing test scripts and execution of test scripts for MR module.
- Actively participated in all the customer meetings and client demos.
- Updating the test script with appropriate Trails IDs as required and making modifications.
- Responsible for debugging of the application and framework as required.
- Responsible for scheduling the jobs and generating the reports in Jenkins and sharing the generated report as and when required.
- Validating the correctness of Clinical trial test data, this data will be used as input.

**Title : integrated online App**

**Role :** Test Engineer

**Roles and responsibilities:**

- Functional testing, System Integration testing including Manual and Automation, to validate the application
- Test case preparation based on requirements and at later phase test the application as per the requirements.
- Perform Implementation testing elaborately to test the design, idea, model, Specification, standards listed in Client requirements.
- Validate the updates/ Enhancements from customer regularly and update them accordingly.
- Involve in discussion with Customers to get an actual idea of end user features and also suggest inputs.
- Worked on Test plan, writing test cases(Manual testing) and test scripts(Automation testing)/
- Defect raising, defect reporting, tracking the defects, sharing the test results i.e Jenkins reports to customer On weekly and monthly basis.

**PERSONAL DETAILS**

Date of Birth : 08-MAY-1989  
Languages : Kannada, English, Hindi  
Hobbies : Trekking, Road trip, Agriculture, Listening Music  
Address : #92, Samruddhi Nilaya, Vaishnavinagar,  
Kengeri Checkpost, Bengaluru -560060

Date:

Place:

Sincerely  
Chandrashekarmurthy S V