Gaurav M Wadatkar

Senior Siebel Consultant with 6.5 years of experience in IT industry strong exposure to all steps of project life cycle such as High-Level Design, Technical Design, Development and Unit testing, Strong Siebel expertise. Thorough understanding and working experience of different Siebel vertical.

Phone:
+91-9665371387

E-Mail:
gwadatkar@gmail.com

LinkedIn:
linkedin.com/gaurav.wadatkar

Skill Highlights

- CRM Development, Configuration
- GITHUB
- ANSIBLE
- Splunk Development
- Amazon Web service
- Python
- SQL

Languages

English
Hindi
Marathi

Work Experience

Senior Siebel Consultant, Vodafone India Services Pvt. Ltd. Pune | 2019 March – Present

   It is a Greenfield Siebel 8.1.1.4 implementation for Siebel Provisioning on HP-UX and Linux. The CRM application is implemented as a part of providing the customers/end users the facility to avail different services online. Deployment of Codes/Fixes daily forms a major part of its activity as well as environment support.

Major accomplishments:

- Responsible for designing, configuring, customizing, and deploying application as per business requirement.
- Interaction with client to understand customers business challenges and translates them into solutions by identifying the related Siebel functionality and configuring the vanilla objects.
- Automation BAU activities with python and shell script.
- Involved in gathering the business requirements and prepare Technical Design Documents based on it.
- Contributing and coming code to GITHUB repo on day-to-day basis.
- Raising, reviewing, approving pool request to merge the code into the GITHUB branch.
- Developed Splunk quires and dashboards targeted at understanding Siebel performance and capacity analysis.
- Responsible for installing, configured, and administered Splunk enterprise on Linux.
- Code reviews, Technical document preparation with respect to developed business process.
- Created Inbound and Outbound web services.
- Responsible for customizing and configuring Business Components, Business Objects, Views, Screens, and state models.
- Involved in deployment activities.
- Involved in CICD implementation using Ansible.

Professional skills

- About 6 years of experience in Siebel Application development, solution designing.
- Experienced in full life cycle of project development including analysis, design, development, deployment.
- Strong knowledge in CRM Architecture and Data Model and proficient with Siebel Tools and Client in configuration and customization of Siebel Objects at multiple levels like but not limited to just Applets, Business Components, Screens, Views, Joins, Links, MVGs, Pick Lists and Drilldowns.
- Ability to define and understand user's need and provide solution. Comfortable managing the team.
- Siebel Administration including Siebel Gateway and Application servers, Siebel batch components, Siebel web server and Monitor application performance.
- Experience in Siebel Call Center, Siebel Sales application and Siebel verticals like Siebel e-Communication, e-Service.
- Worked in Siebel Implementation which utilized onsite-offshore model for Design, Development and Deployment.
- Excellent knowledge of GITHUB and Branching strategies.
- Good communication and analytical skills along with client interaction and interpersonal skills.

KONECRANES PVT.LTD | PUNE, INDIA
Associate Consultant | December 2017 to March 2019

Konecranes is a Finnish company, headquartered in Hyvinkää, which specializes in the manufacture and service of cranes and lifting equipment. Konecranes has around 17,000 employees in 50 countries. and it is arranged into three business areas: service, industrial equipment, and port solutions.

Major accomplishments:

- Interacting with Business to understand and identify new requirements.
- Contributing and coming code to GITHUB repo on day-to-day basis.
- Responsible for handling the Change Requests and implementing them through scripting.
- Converting functional requirements into technical business processes.
- Design, develop and deploy BIP reports
- End to End business process knowledge.
- Creation, Analysis on Problem Tickets (Bugs) and providing code suggestion.
- Debugging the SLIM (Siebel Light in Mobile) issues for field Service Technicians.
- Monitoring and Successful Execution of Server Jobs.
- Monitoring Siebel application for its stability and track Siebel services and server components.

Siebel Consultant, Cubastion Consulting Pvt Ltd
Gurgaon | 2017 January – 2017 November

Specialized and focused Siebel CRM Consulting
Project Name: Bluelink Gen-2 Telematics.
Client Name: Hyundai Motors, USA

Major accomplishments:

- Dealt with customizing the Siebel automotive application.
- Involved in designing and implementing solution to meet business requirement.
- Involved in each phase of Siebel implementation life cycle which includes Analysis, Design, configuration, Testing and Maintenance.
- Co-coordinating on-shore and off-shore Siebel Development Teams.
- Working closely with the development team to deploy and support internal releases.

Project Name: Mercedes Benz e-Automative.
Major accomplishments:

- Configuring using Siebel tools to define/modify objects- BCs, Applets, Views, and Screens to suit the typical customer requirement.
- Face-to-face discussions with client-side teams, to understand, discuss and gather requirements.
- Involved in sales could configuration and fixing issues.
- Enhancement of Functionality of Siebel Business Components using Fields, Joins and Links.
- Configured static pick lists, dynamic pick applets, MVG applets Implemented static drilldown and Dynamic Drilldowns.
- Creating Business components, Views, Screens and extending tables.

Executive, Conneqt Business Solutions Limited
Pune | 2015 May – 2017 January
Project Name: Tata business support
Client Name: Tata Motors

Major accomplishments:

- Responsible for Siebel Configuration using Siebel Tools
- Gathering information from user on each issue
- Root Cause analysis
- Performing Unit Testing, involved in functional testing process.
- Provide post deployment support during Go Live.
- Involved in analyzing the business requirements and system specifications.
- Prepared test cases to test all the aspects of user interface, tested screens, applets, views and automated interface.
- Interacted with developers to debug and resolve the defect.

Education

MCA: Pune University	**2011-2014**
BCA: Amravati University	**2008-2010**

Award: Top performer

- Awarded for having excellent performance in Siebel upgrade activity.