

# Anupam Shrivastava

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## PROFILE SUMMARY

- A competent professional with 3.1 years of experience in developing, testing and maintaining Salesforce CRM applications.
- Has insightful knowledge of Salesforce CRM, Lightning Components, Apex Programming, Workflows, Process Builder, Data Loader, Visualforce pages and related Salesforce applications.
- A reliable individual with good communication and interpersonal skills.
- Has excellent analytical, problem solving and time management skills. A quick learner, highly organized individual and always looks for creative ways of increasing productivity & reducing rework.

## EMPLOYMENT DETAILS

Company	Job Role	Responsibilities	Joined Date	Last Date
Deloitte US-India Pvt. Ltd.	Business Technology Analyst	Providing software solutions to the clients in Public Sector on Salesforce CRM.	Jan 2019	Present
Trekbin Technologies Pvt. Ltd.	Salesforce Developer	Providing software solutions to the clients in Public Sector on Salesforce CRM.	Oct 2017	Nov 2018

## TECHNICAL SKILLS

- Specializes in** : Salesforce CRM, Lightning Components, Integration, Apex Programming, Apex Trigger, Visualforce, Workflows, Process Builder
- Programming Languages** : Apex, Lightning Components, Core Java
- Frameworks** : Aura Framework, Lightning Framework
- DBMS Technologies** : SOQL, MS SQL Server
- Web technologies** : HTML5, CSS3, Aura Component, SLDS

## SCHOLASTICS

- ⇒ Master of Computer Applications: 2017, Lakshmi Narain College of Technology and Science, Bhopal (Affiliated to Rajiv Gandhi Technical University, Bhopal) with 78% aggregate
- ⇒ Bachelor of Computer Applications: 2014, Lakshmi Narain College of Technology and Science, Bhopal (Affiliated to Rajiv Gandhi Technical University, Bhopal) with 65% aggregate

**Deloitte Jupiter***Client: Deloitte***Project Background**

A Salesforce application used for managing Sales and Client records for Deloitte LLP.

**Responsibilities**

- Development of multiple lightning components and Apex classes for creating a user friendly interface.
- Development of customized record sharing framework using Batch Apex.
- Integration between Salesforce and Alibaba Cloud for managing client data using External Object.
- Recalculation and distribution of Amount in opportunity based on custom opportunity splits.
- Development of customized Record creation flow controlled by record type.
- Development of custom team management framework using Lightning components.
- Regular modification of the org's configurations such as Page Layout, Process Builders, Record Types, Custom Objects, Validation Rules etc. according to the new requirements.
- Support for smooth deployment of components to the higher orgs.

**Technology**

- Apex Programming, Lightning Components, Apex Triggers, Workflows, REST API, BULK API.

**Google Vector***Client: Google***Project Background**

Google's own partner portal to register new partners and management of existing partners.

**Responsibilities**

- Development of multiple lightning components and Apex classes for creating a user friendly Partner community portal.
- Development of Apex Triggers and Process Builders for system customization and client requirements.
- Development of accurate record sharing system by sharing rules and validate data by validation rules.
- Development and modification of existing Apex batch classes as per the new client requirements and system changes.
- Regular modification of the org's configurations such as Page Layout, Process Builders, Record Types, Custom Objects, Validation Rules etc. according to the new requirements.
- Delivering the business solution as per google standards using Gerrit Change Log(CL) process.
- Development using scratch orgs and Salesforce DX.
- Worked on multiple tasks and deliver results with aggressive timelines in an Agile environment.

**Technology**

- Salesforce CRM, Azure.

Trekbin Technologies Pvt Ltd is a software services provider that provides solutions to its customers in a wide technical area.

## **Automated Emailing System**

*Client: Danfoss India*

### **Project Background**

Danfoss India required an automated email system to let its customers receive automatic updates about the articles they follow.

### **Work Background**

To accomplish the requirement, we used powerful Salesforce CRM technologies and features like Apex Programming, REST API, and Connected App to integrate Sendgrid Email platform with client's org. We used Heroku cloud platform as a medium to connect Sendgrid with Salesforce CRM.

### **Responsibilities**

- Development of Batch Apex framework for sending bulk emails to the users.
- Integration of Salesforce with Heroku.
- Integration of SendGrid with Heroku to send mass emails.
- Development of Apex Triggers, Apex Classes and User setup

### **Technology**

- Salesforce, Apex Programming, Process Builder, Heroku, Sendgrid

## **Development of Visualforce Pages and Lightning Pages**

*Client: INTL FC Stone*

### **Project Background**

Client required a Lightning Dashboard and lightning components which will represent the annual reports, opportunities and cases of its client to the Sales Department.

### **Responsibilities**

- Developing of dashboard with multiple lightning components.
- Development of multiple Apex classes and Apex triggers as per new client requirement and frequent system changes.
- Development of fully customized homepage to display 360' view of Org data and firm's growth.
- Development of customized file sharing system in the org to share files with appropriate users.

### **Technology**

- Apex Programming, Lightning Components, Apex Triggers, Workflows.

#### ACHIEVEMENTS

- Received Applause Award from Deloitte Leadership for extra-ordinary performance in the project.
- Received appreciation from the Managing Director of Deloitte for on-time project delivery and smooth Go-live of complex Salesforce application.
- Appreciated by client for successfully implementing the Salesforce-MS Azure integration.
- 3X Salesforce Certified Developer and have achieved Highest Rank on Salesforce Trailhead with 100+ badges and active user on Salesforce developer forum.

#### CERTIFICATIONS

- Salesforce Certified Data Architecture and Management Designer
- Salesforce Certified Sharing & Visibility Designer
- Salesforce Certified Platform Developer 1

#### PERSONAL DOSSIER

- ⇒ Sex & Marital Status : Male & Single
- ⇒ Age & DOB : 27 years, 8th May 1993
- ⇒ Nationality/Citizen : Indian

#### Declaration:

I hereby declare that the information given above is true to the best of my knowledge.

Place: Bangalore  
Date: 28/08/2020

Signature of the candidate  
(Anupam Shrivastava)