**Karan Katyal**

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Contact: (+91) 9001097695

*Performance driven professional, experience in* ***SSO / Identity and Access Management/ Product Support/******Application******Support*** *with an organization of repute; adopting a pragmatic approach in improvising on solutions and resolving complex business issues*

**Industry Preference: IT**



**PROFILE SUMMARY**

* An **IT** professionalwith **~7 years** of experience in:

- LDAP - Forgerock AM - CA Siteminder

- Application Enhancements - ITIL - IT Operations

- Service Delivery - Microfocus eDirectory - AWS

* Expertise in management of multiple technology service areas of IT Infrastructure outsourcing which enables the management of many complex business processes to seamlessly optimize and manage event driven processes.
* In-depth knowledge of:

**LDAP**

**Directory Servers (Forgerock OpenDJ, MicroFocus eDirectory)**

**Single Sign On and Access Management.**

**Forgerock AM.**

**AWS**

**CA Siteminder.**

* New Application Installation, Administration & Configuration for Authentication services on Linux and Windows OS.
* Significant experience of working with customers, project managers & technical teams for securing & executing concurrent projects
* Proficient in mapping client’s requirements, custom designing solutions and troubleshooting for complex information systems management
* Proven ability to enhance operational effectiveness and meet operational goals within cost, time & quality parameters
* An analytical, focused and quality-oriented professional with an eye for detail.

**ORGANISATIONAL EXPERIENCE**

**Organization:** Accenture India

**Designation:** Technology Security Analyst

**Duration:** Feb 2020- Till Date

* Certified ForgeRock OpenAM specialist
* Hands-on experience with ForgeRock tools including openAM, openDJ, openIDM
* Hands-on experience with Identity and Access Management (IDM) solutions
* Experience Integrating applications with ForgeRock authentication services
* Experience with Linux operating systems
* Installation and configuration of OpenDJ
* SAML Based Authentication with a SP and IDP
* Managing Servers on AWS and resolving vulnerabilities.
* Experience with LDAP
* Experience with multi-factor authentication
* Working on Monitoring tool—Prometheus and Grafana.

**Organization:** DXC Technology (Previously CSC)

**Designation:** Information Security Analyst

**Duration:** July 2015 – Feb 2020

* Troubleshooting and resolving access management and provisioning workflow errors
* Performing Identity and access management activities
* Updating existing access management and provisioning workflows
* Execute and track security process related activities including User ID management
* Manage operations within the IAM environment
* Working experience in Access Management Technology Domain - CA SiteMinder.
* Have deep understanding in Access Management Product dynamics which in further helps to troubleshoot in CA Siteminder’s complex issues.
* 3+ years of support and implementation experience in Access Management Security.
* Providing the L2 support and meeting the SLAs for the issues reported by the application teams and customers.
* Being global exposer on working floor, capable to handle multi geo customers with in the SSO-CA Siteminder product landscape.
* Good Communication and interpersonal skills.
* Huge experience as a 24/7 support administrator/Troubleshooting on Identity and Access Management.
* Working on Windows and Linux servers. Knowledge of Edirectory and LDAP.
* Direct interaction with vendor team regarding SiteMinder implementation/configuration to clarify requirement regarding SAML 2.0 based solution.
* Implementation, Installation, Deployment and configuration of SiteMinder web agent, Policy server, Adminui, webservers and directory servers.
* Involved in implementation and configuration of SiteMinder.
* Implementation of Cookie Domain for providing SSO to Client’s Partners.
* Handled individual minor projects.
* Testing the currently working applications integrated with SiteMinder.
* Involved in implementation and configuration of Federation.
* Worked on Microfocus NetIQ manager for the purpose of eDirectory.

CA SiteMinder

* Installing and configuring the CA SiteMinder
* Integrating the new applications in CA SiteMinder and providing the support.
* Installing and configuring the web agents in IIS web servers and configuring the web agent to communicate with SiteMinder.
* Configuring the policies for the applications to provide authentication and authorization.
* Configuring the SSO (Single-Sign-On) between the applications.
* Adding the new attributes into the schema as per application requirements.
* Knowledge of Edirectory and LDAP
* Linux and Windows servers

**Organization:** HCL Infosystems

**Designation:** System Admin-IAM

**Duration:** October 2013- June 2015

* Troubleshooting and resolving access management and provisioning workflow errors
* Performed Identity and access management activities
* Updating existing access management and provisioning workflows
* Execute and track security process related activities including User ID management
* Manage operations within the IAM environment at the client, including application patching and upgrades and certificate management
* Establishes and maintains good working relationships with all IAM customers.
* Active directory and Messaging servers.

**TECHNICAL SKILLS**

* **Operating System:** **Linux**

**Windows**

* **Environment:** Identity and Access Management(IAM/IDM)
* **Software:** **SSO/IDM:**

Forgerock OpenAM 5.x and 6.0,CA SiteMinder Policy Server 5.5, 6.0 and 12.x.

**Directory Servers:**

Forgerock OpenDJ ,microfocus edirectory.

* **Connectivity Tools:** WinSCP, Putty.
* **AWS**
* **OpenAM**
* **OpenIDM**
* **OpenDJ**

**ACADEMIC DETAILS**

**Academic Details**

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| **B TECH** in Electronics and Communication Engineering | Completed in 2013 |
| Maharishi Dayanad University |  |

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| Higher Secondary (XII) | Completed in 2009 |
| CBSE Board |  |
| High School (X)  CBSE Board | Completed in 2007 |

**PERSONAL DETAILS**

Date of Birth: 1st Nov,1991

Father’s Name: Col. SK Katyal

Mother’s Name: Mrs. Seema Katyal

Marital Status: Married

Nationality: Indian

Languages known: English, Hindi