

Vedant Patel

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☎ 8849111822

📍 Ahmedabad, India

📅 16/05/1991

🇮🇳 Indian

👤 Married

Education

2006 **SSC, Shri Himmat High school**
Himatnagar

2015 **HSC, Shri Himmat High school**
Himatnagar

Skills

Customer Service, RCM, ● ● ● ● ●
Customer relations, MS Office,
Marketing, Business
development, Medical billing,
Tech Support, Intake Treatment
Planning

I have experience working with B2C, B2B and client interaction departments. I share my 3 years of experience with KPO, ITES and Medical billing MNCs.

Professional Experience

11/2021 – present **Sr. Executive, Intake and Treatment Planning, Provio Solutions LLP**
Ahmedabad, Gujarat Provio Solutions is a inhouse medical-billing and medical consultatnts firm which takes careof complete Revenue Cycle Management of US based Neurological firm. My role and responsibility is to look after patient intake and treatment planning.

01/2021 – 08/2021 **Customer Relations, Vodafone shared services PVT, LTD**
Ahmedabad, Gujarat I was in Customer relations department for Vodafone UK based consumers, it was basically an escalation department for service grievences.

01/2020 – 10/2020 **Customer Service Representative, Etech Global**
Gandhinagar, Gujarat I was working for our US based client Verizon which is telecom giant in USA. My role was to look after tech support cases or extreme grivences.

Languages

English



Hindi



Gujarati



Interests

Reading, Travelling, Binge watching