

Rajat Jalhotra

Associate IT Consultant

I am an aspiring person who may fill in with the environment and people, providing help and guidance wherever required, at the same time having a high potential for calm learning and listening attitude.



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WORK EXPERIENCE

Associate IT Consultant ITC INFOTECH INDIA LTD.

07/2018 – Present

Achievements/Tasks

- I have been a part of 2 successful projects which make a good contribution to my achievements. I have been rated as a solid performer in the tasks that i have been put into. My responsibilities include Development, Administration, documentation, support and many more.
- Good knowledge on Lightning Design System (LDS), Aura and Lightning Events.
- Experience in building robust application on Force.com platform using Apex, Lightning, VisualForce, Triggers, Email services, Batch jobs, Schedule jobs, Custom controllers & extensions.
- Building complete test cases in order to have a regression overview of components.
- Having solid hands on experience in SFDC Configurations/Customizations.
- Extensive knowledge of Configuration like creating Objects, Tabs, Validation rules, Workflows, Process Builder, Big-Objects, Handling Page Layouts, Custom Settings.
- Knowledge on Security Model such as creating Roles, Profiles, Permission Sets, OWDs, Sharing Rules
- Good knowledge on best practices in Salesforce Development & Governor limits.
- Excellent Team player with good problem-solving abilities and quick learner with good communication skills and trouble-shooting capabilities

EDUCATION

B.E CSE Chandigarh University

08/2014 – 05/2018

Mohali

Courses

- Computer Science engineering

LANGUAGES

English
Full Professional Proficiency

Hindi
Native or Bilingual Proficiency

Punjabi
Native or Bilingual Proficiency

SKILLS

Aura Components

Apex Development.

SOQL/Visualforce.

Integration(APEX Rest)

Einstein Analytics

SLDS

HTML5/CSS3

Project Analysis

Requirement Gathering

Client Relationship Management

Team Management

PERSONAL PROJECTS

Ab InBev Finance [ITC] (08/2018 – 02/2020)

- Achieved a successful deployment for various regions of the client.
- Technology: Salesforce, Community, Lightning, Apex.
- Role: Salesforce Developer / Administration.
- Team Size: 13.
- Scope: Development of Finance module for GURU. End to End development from Ticket creation phase to ticket closed for different Service Catalogues in GURU Community.

DXSales Revenue (ITC internal project) (03/2020 – Present)

- Technology: Salesforce, Lightning components, Apex, data loader.
- Role: Salesforce Developer/Admin
- Team Size: 5
- Scope: Developing an internal application for ITC customer experience Delivery managers so as to reduce the tedious work that the DMs have to perform on excel sheets manually. To Update the ongoing and upcoming projects for the company along with the required information such as team members, Revenues , etc.

INTERESTS

reasoning

logic planning

Outdoor sports

fitness

nutrition

environment

economy

CERTIFICATES

ADM-201(Salesforce Admin) (11/2018 – Present)
Salesforce Certified Administrator

Trailhead Ranger (08/2018 – Present)
Trailhead ranger badge