

**SOUMYARANJAN PATI**  
Bangalore, Karnataka, India

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## Professional Summary

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- More than **8+ years** of experience in Salesforce.com including System analysis, design, development, testing and deployment.
- Extensive knowledge in **Sales, Service, Marketing** and **Field Service cloud**.
- Solution oriented with excellent knowledge of Salesforce.com application, features, architecture and technical capabilities.
- Experience Salesforce developer in Developing **Apex Classes, Triggers, Async Apex, Lightning Web Component, Integration** and **Visualforce Pages**.
- Strong working knowledge for development of **AppExchange** products.
- Strong knowledge in working with **SOAP, RESTful** Web Services.
- Expertise in Setup, configuration, Validation Rules, Workflow Rules, Sharing Rules, Approval Processes, Permission Sets, Data Loader etc.
- Expertise in **User Interface, Page Layouts, Tabs, Record Types, Field Set**.
- Strong knowledge in version control tool like **VS Code, Git version control, GitHub**.
- Strong Experience in developing applications using **Python, Java, JSP, Swing** and **React JS**.
- **Salesforce Certified Platform Developer-1**
- Expertise System Testing and Performance tuning.
- Strong knowledge in working with OOPs, Multithreading concept, MVC architecture.
- Strong knowledge in working with Cloud platform like **Force.com, Heroku**.
- Strong knowledge in working with **Salesforce security model**.

## Technical Proficiency

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- Programming language : Apex, Java/J2EE, PHP, Python.
- Databases : MySQL, MSSQL.
- IDE : Eclipse, VS Code & Net beans 8.x

- Version Control : Git version control
- Web Server : Apache-Tomcat
- Web Technologies : Visualforce, LWC, HTML, XML, React JS, NodeJs, CSS, Ajax, JQuery, JavaScript and JSON.
- Platforms : MS Window, Linux and MAC.
- Cloud Platforms : Heroku, Force.com

## Experience Summary

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- **ServiceMax** from **General Electric** – As a **Sr Salesforce Developer** from Oct 2017 to till date.
- **HCL Technologies** – As a **Salesforce Consultant** from June 2016 to Oct 2017.
- **Chanchalaa Technologies Pvt Ltd** – As a **Salesforce Developer** from April 2015 to May 2016.
- **Exultsoft Technologies PvtLtd, Bangalore** – As a **Software Developer** from March 2013 to April 2015.

## Educational Summary

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- **B.Tech** in Computer Science from Biju Patnaik University of Technology, Odisha-2012.
- **+2** in CHSE Board, Odisha-2008.
- **10<sup>th</sup>** in HSC Board, Odisha-2006.

## PROJECTS

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### Project #1

Title : Service Flow Automation  
 Technology : ApexClass, Lightning Web Components, Visualforce and React JS  
 Platform : Force.com  
 Domain : ServiceMax Field Service  
 Team Size : 15  
 Client : Own Product

### Project Description:

Build a notification system that will notify when any event occurred or in future. Send notification to recipient via mail/sms or push notification to mobile devices.

### **Responsibilities:**

- Developed Visualforce Pages, Lightning Web Components, Apex Classes, Apex Triggers and Platform event.
- Developed various Custom Objects, Tabs, Components and Visualforce Pages using React JS.
- Worked with Custom Controllers, Extension Controllers, Apex Triggers, Test Class, Chain of Batch Classes, Schedule Class, Batch Integration, Integration (OAuth).
- Developed third-party integration for push notification.
- Mentor junior team members and provide technical leadership which include code review, Best Practice follow as given by SFDC for the performance improvement.
- Created profiles and implemented Object and field level security to hide critical information on the profile users.
- Used Force.com IDE for creating, modifying, testing, and deploying Force.com Application.
- Responsible for preparing Configuration workbook and Technical Documentation.

### **Project #2**

Title : Health Nurse Triage  
Technology : ApexClass, Visualforce& Triggers  
Duration : Two Month  
Platform : Force.com  
Domain : Healthcare  
Team Size : 5  
Client : A big healthcare company in USA

### **Project Description:**

Nurse Triage help patients over the phone, answering their health questions and determining what kind of care they need. These nurses are trained to ask patients specific questions in order to assess the situation, and refer them to the proper healthcare provider rather than a clinic or emergency room. Telephone Triage Nurses can consult patients' health information and charts online, to better assist them.

### **Responsibilities:**

- Worked with Visual Force Pages, Custom Controllers, Extension Controllers, Apex Coding, Apex Classes, Apex Triggers.
- Worked with various salesforce.com objects like Accounts, Contacts, Users, Opportunities.
- Developed various Custom Objects, Tabs, Components and Visualforce Pages.

- Created page layouts, search layouts to organize fields, custom links, related lists and other components on record detail pages and edit pages.
- Used SOQL with in Governor Limits for data manipulation needs of the application using Force.com Explorer.
- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Created profiles and implemented Object and field level security to hide critical information on the profile users.
- Used Force.com IDE for creating, modifying, testing, and deploying Force.com Application.
- Responsible for preparing Configuration workbook and Technical Documentation.
- Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into salesforce.com, checking for the correctness of the data.

### **Project #3**

Title : TNO  
 Technology : ApexClass, Visualforce& Triggers  
 Duration : Three Month  
 Platform : Force.com  
 Domain : Healthcare  
 Team Size : 5  
 Client : A big healthcare company in USA

### **Description:**

Client have another Application that will give the raw spreadsheet data. Our application build in java which is hosted in heroku, integrated with salesforce using Partner WSDL that enable to automate process the raw spreadsheet data to salesforce org. The batch class running in salesforce org, schedule a particular time to call the java application.

### **Responsibilities:**

- Design Architecture of Project
- Coding of end-to-end java Application
- Established the connection between Eclipse with Heroku
- Wrote the batch class in Salesforce.
- Worked with Visual Force Pages, Custom Controllers, Extension Controllers, Apex Coding, Apex Classes, Apex Triggers, Test Class, Batch Class, Schedule Class, SOQL, SOSL.

- Followed all the BEST Practice given by SFDC and basically worked on the performance improvement.

#### **Project #4**

Title : Go! Triage  
Technology : ApexClass, Visualforce & Triggers  
Duration : Three Month  
Platform : Force.com  
Domain : Healthcare / Financial  
Team Size : 15  
Client : A big healthcare company in USA

#### **Description:**

TriageNow, a feature-rich application for Salesforce.com supports multi-channel triaging, including telephone-based and chat-based triage, and secure tele messaging. Highlights of TriageNow include: comprehensive intake, extensive protocol search capabilities, acuity rating indicators, emailing of aftercare instructions, patient relationship management integration, reporting and analytics. The App is also highly customizable to meet the specific needs of various healthcare organizations. Combines Salesforce.com," Clinical Content from Schmitt-Thompson, the "Gold Standard," Health Navigator's Natural Language Processing engine.

#### **Responsibilities:**

- Understanding the Business Process.
- Server and Client Side code for integration of two salesforce orgs: GoTriage and StatusGo.
- Created and Attached PDFs using visualforce pages.
- Created Triggers for auto update of fields and auto emails.
- Created Custom Visual Force Email Templates.
- Preparation of Unit Cases & System Test cases..
- Code migration from sandbox to production.

### **PERSONAL INFORMATION**

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- Date of Birth : 26/05/1991
- Marital status : Single
- Languages Known : English, Hindi and Odia

### **DECLARATION**

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I hereby declare that all the above-furnished information is true to the best of my knowledge and belief.

Bangalore, India

Soumyaranjan Pati