Curriculum Vitaé

Name   **: Abhisek Mitra**

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Career Objective:

To be associated with an organization that provides me an opportunity to show my skills, improve my knowledge with the latest trends and to be a part of the team that works dynamically towards the growth of the organization.

Academic Qualifications:

Degree / Certificate	Qualification	Institute	Board / University	Year	Aggregate % / CGPA
Graduation	B. Tech.	B. P. Poddar Institute Of Management & Technology	W.B.U.T.	2015	**8.15**
12th	Higher Secondary Examination	Patha Bhavan	W.B.C.H.S.E.	2011	**71.2**
10th	Secondary Examination	South Point High School	W.B.B.S.E.	2009	**71.7**

Work Experience Summary :

September,2015-November 2015 : Cognizant Technology Solutions
Training :
- **Java**
- **SQL**
- **Salesforce**

December 2015 – December 2017: Cognizant Technology Solutions
Role: Programmer Analyst
Responsibilities:
- I was part of the development team. Responsible for doing customization related requirements like writing Apex Class, Visualforce pages, Apex Triggers, Web Service and also configuration related requirements like Validation rule ,Workflow, Approval Process,etc.
- I also did sanity testing, data loading and bug fixes.

Assignment History :

01/2016 –12/2017:
Client : Allergan
Project Description: We have built Salesforce.com and Veeva application for the Pharma Company Allergan to maintain their records of sales, sales representative, doctors, hospitals etc. and integrated with different systems to load information into this application.

Project Highlights : -
- 52 countries go live in 52 weeks i.e. 1 country per week. It is a record. Our team received the 2015 Salesforce Partner Innovation Award for Healthcare and Life Sciences.
- Did coding for Data Change Request module. Sales Rep can now raise multipleDoctor, Hospital requests through one DCR.
- Enhanced GAS (Global Account Search) module. Sales Rep can now search in external database for an account and add it to his territory via REST API.
- Perform testing to see whether the existing functionalities are working as expected • Migration lead. Migrate changes from sandbox environment to productionusing Snapchat, etc.

December,2017 – December, 2019:
Deloitte Consulting (Offices of the US)
Role: Consultant
Assignment History:

12/2017 – 11/2018 : (Disaster Snap)
Client: State of Louisiana (US)
Project Description: Louisiana is a state that is frequently struck with Natural disasters like earthquakes, floods, Hurricanes, etc. When a disaster hits, the government gives benefits to its citizens like supplies food stamps, money vouchers, etc to help the people. We were tasked to create a custom Salesforce application (in Lightning) to do just this.

Project Highlights: -
- Create Custom Search screen with Soundex logic to search for an Household (Account)
- Complex Soap Integrations with US Government's system to get data and to send data from our system.
- Create Sampling logic (Batch Job) to check whether the benefits given to the people are fair or not.
- Create custom change log, to track all the activities related to that particular Household to avoid fraud detection.

11/2018 – 12/2019: (F5 Dev Central)
Project Description: F5 is an online forum where Developers share their ideas, articles, questions, code for others to see, read ,answer ,review respectively. We are transferring their website which is built on Dot Net to Salesforce Community Cloud.
Project Highlights:
- Create re-usable lightning pagination component for the articles, code, questions part.
- Create User preference which stores the preferences of each user i.e. shows articles, code, questions based on the preferred Topics of the User.
- Create a Custom Home Page Component which shows the popular articles, questions based on the custom preference of each User and Level of the User and the points remaining to reach next Level.
- Create custom Notifications component with Connect API.

December,2019 – April,2020 : NTT Data

Role: ERP Specialist
<u>**Assignment History**</u>

12/2019 – 04/2020: (JLL)
Client: JLL
Project Description: JLL is a real estate giant. They track their leads and opportunities on Sales Cloud.
Project Highlights:
- Review User Stories. Translate business requirements to technical requirements.
- Provide HLD and LLD to developers, who then develop based on it
- Do POC on complex, ad hoc scenarios which can hamper the scalability ofthe overall organization.
- Develop Lightning Components.
- Review code changes done by other developers

May,2020 – Present : PwC
Role: Senior Consultant
<u>**Assignment History**</u>

05/2020 – 01/2021: (Verizon Connect)
Client: Verizon
Project Description: Verizon Connect is guiding a connected world on the go by automating, optimizing and revolutionizing the way people, vehicles and things move through the world
Project Highlights:
- Responsible for maintaining large codebase
- Ensure that Salesforce best practices are followed by doing frequent code reviews, making sure project code is readable and scalable.
- Onboarding junior developers in the project
- Provide HLD and LLD to developers, who then develop based on it
- Do POC on complex, ad hoc scenarios which can hamper the scalability ofthe overall organization.

02/2021 – 02/2022: (Salesforce Loyalty Management)
Client: Salesforce
Project Description: Salesforce was creating its Loyalty management cloud with Accural and Redemption process.
Project Highlights:
- Build Sample Apps for Salesforce in Loyalty Management cloud.
- Build custom community portal for purchase (Accural) and redemption for B2C and D2C
- Responsible for mentioring junior developers and help them with their work
- Provide HLD and LLD to developers, who then develop based on it

02/2022 – Present: (The Global Fund-Risk Management)
Client: The Global Fund
Project Description: Risk Management
Project Highlights:
- Translating business requirements into HLD and LLD
- Built object model, profile and permission level access
- Framework for custom LWC components
- Responsible for mentoring junior developers and help them with their work
- Responsible for deciding branching strategy and approve PR's by developers

<u>Certifications:</u>

• Salesforce Platform Developer 1
• Salesforce Administraton

<u>Hobbies:</u>

• Reading Story Books ,Writing
• Observing Human Nature

Date of Birth   **:** 14.07.1992

Gender   **:** Male

Languages Known   **:** English, Bengali, Hindi

Date: 27.02.2023   **Signature: Abhisek Mitra**