Pramod Kumar V

Contact

Mob: +91 8660189001

Mail: kumarv.pramod04@gmail.com

Professional Summary

- 8 Years of Experience in Salesforce Admin, Salesforce DevOps and Development
- Proficient in SFDC configurations (Process Builders, Validations rules, Workflows, Assignment rules, Reports/Dashboards, Access Control, Custom objects/fields)
- Strong Knowledge of APEX (Classes, Triggers, Batch processing, Test coverage classes, Deployment strategies)
- Strong Knowledge of Visualforce (Page, Custom/Standard Controller).
- Advanced SFDC user/administrator skills (including using permissions, roles, profiles, queues, security setup, views, and page layouts)
- Experience in Deployment through Copado, AutoRabit, Jenkins (Continuous Integration/ Continuous Deployment Tools) and Change Sets.
- Proficient in using meta-data migration tools like Copado,GIT, Source-Tree, Workbench, ANT, Eclipse IDE and Data Migration through Apex Data Loader, AutoRabit, and Data Import Wizard.
- Copado Admin Certified, SF Admin Certified, Vlocity Developer Certified, PD I Certified, SAFe Agile Certified.
- Self-motivated and quick learner. Ready to explore and learn new technologies.
- Worked on SalesCloud, Service cloud.
- Basics of LWC.

Experience Summary

Organization Name	Duration
Virtusa Consulting PVT LTD	April 2021 till Date
Legato Health Technologies	May 2018 to April 2021(2.11)years
Cognizant Technology Solutions	April 2017 to May 2018 (1.1)years
Accenture Services Solutions	August 2014 to April 2017 (2.8) years

Project Details

CLIENT 5: BRITISH TELECOM(VIRTUSA)

DURATION: APRIL 2022 TILL DATE

ROLE: TECH LEAD SALESFORCE

PROJECT OBJECTIVE
BT Group plc is a British multinational telecommunications holding company headquartered in London, England. It has operations in around 180 countries and is the largest provider of fixed-line, broadband and mobile services in the UK, and also provides subscription television and IT services

ROLE AND RESPONSIBILITIES:
➢ Understanding the customer requirements Analysis and Design. ➢ Gathered the requirements and gave the design that best suits for the business needs. ➢ Migration using Copado, Bit-Bucket, Git-Bash and Source Tree. ➢ Worked on page layouts, Flows, Process Builder, permission sets and Record types ➢ Worked on creating custom Reports and Public Groups ➢ Writing Apex triggers and classes as per requirements ➢ Requirement captured through Jira. ➢ Followed Agile Methodologies (2 week Sprint).

CLIENT 4: ANTHEM(LEGATO)
DURATION: MAY 2018 TILL DATE
ROLE: SENIOR SOFTWARE ENGINEER

PROJECT OBJECTIVE
Anthem is a provider of health insurance in the United States. It operates in salesforce in two divisions Large group and Small group. Its uses both sales and service cloud features of salesforce and CPQ build on Vlocity platform.

ROLE AND RESPONSIBILITIES:
➢ Automated Post Refresh Activities. ➢ Automated Test Data Deletion after Production Deployment ➢ End to End deployment through Continuous Integration and Deployment(Version Control and Copado) ➢ Migration using AutoRabit, Bit-Bucket, Git-Bash and Source Tree. ➢ Worked on page layouts, permission sets and Record types ➢ Worked on creating custom Reports and Public Groups ➢ Writing Apex triggers and classes as per requirements ➢ Designing Visual force Pages. ➢ Data migration using AutoRabit. ➢ Requirement captured through Jira.

CLIENT 3: QLIK(COGNIZANT)
DURATION: APRIL 2017 – MAY 2018

ROLE: PROGRAMMER ANALYST

PROJECT OBJECTIVE
Qlik is an analytics software Industry wanted to sell their products to the customers and vendors. It uses all the sales features of salesforce to sell their products. In addition, uses Case-handling features to resolve cases/complaints from customers.

ROLE AND RESPONSIBILITIES:
- Customization as per client requirements.   - Writing Workflow rules, approval process, defining role hierarchy.   - Worked on page layouts.   - Involved in creating permission sets and sharing rules.   - Worked exclusively on sharing rules, Record Types.   - Worked on creating custom Reports and Dashboards   - Writing Apex triggers and classes as per requirement   - Designing Visual force Pages   - Data migration using Data Loader   - Migration using ANT Tool, Bit-Bucket Source Tree.   - End to End deployment through Continuous Integration and Deployment(Version Control and Jenkins)   - Requirement captured through Jira and Service Now.

CLIENT 2: ARCHER DANIEL MIDLANDS(ACCENTURE)
DURATION: NOVEMBER 2015 – APRIL 2017
ROLE: SOFTWARE ENGINEER

PROJECT OBJECTIVE
Agro-Based Industry wanted to sell their products to the customers and vendors. The organization buys raw agricultural products turn them to finished goods and sell them in the market. As a developer, we were responsible for migrating/loading customer data and to develop new features for the Organization. Extensively used Sales Cloud.

ROLE AND RESPONSIBILITIES:
- Understanding the customer requirements Analysis and Design   - Experienced in generating Reports and Dashboards as per business requirement

- Extensive experience in migrating Creating Roles, Profiles, Permission Sets, Page Layouts, Record Types, Validation Rules, Workflow Alerts and Actions, Approval Processes and Custom Report Types from one org to another.
- Data Migration to Production.
- Responsible for providing knowledge transfer to new team members Support
- Designed user interface using Visual force pages.
- Designed and deployed Apex Triggers and Apex Classes for various functional needs in the application.
- Involved in creating different Page layouts, Validation rules, Workflows & Approval

CLIENT 1: ROCHE DIAGNOSTICS(ACCENTURE)
DURATION: SEPTEMBER 2014 – OCTOBER 2015
ROLE: ASSOCIATE SOFTWARE ENGINEER

PROJECT OBJECTIVE

Roche Diagnostics is a diagnostic division, which manufactures equipment and reagents for research, and medical diagnostic applications They wanted to give samples of medicine/medical equipment to the druggists/doctors to test the samples and then approve it. Extensively used lead and opportunities concept.

ROLE AND RESPONSIBILITIES:

- Gathered the requirements and gave the design that best suits for the business needs.
- Created workflow rules and defined related tasks, time-triggered tasks, email alerts.
- Moving code changes to UAT and production.
- Managing customer tickets and production access.
- Writing Apex Triggers, Apex Classes & Test Classes.
- Creating Validation Rules, Workflow Rules & Approval Process.
- Created Page Layouts to organize fields, custom links, related lists, and other components on record pages.
- Implemented various advanced fields like Pick list Fields, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies for custom pick list fields.
- Deploy using Change sets for sandbox to production environments.
- Created profiles and implemented Object and field level security to hide critical information on the profile users.

- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Documented the requirements, User manuals and user training.
- Performed unit testing and system testing and regression testing

Education

B.E. in Computer Science and Engineering (2010-14) from R V College of Engineering, Bangalore

Declaration: All the above stated information is valid and true to the best of my knowledge.

Pramod Kumar V