



ATISHAY JAIN

Business Analyst

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PROFESSIONAL SUMMARY

Skilled Business Analyst with end-to-end Business Analysis experience in the IT and Financial Services industries, expertise in full software life-cycle implementation, process improvement, a demonstrated capability in performing deep-dive analysis to gain actionable insights to deliver compelling business value to stakeholders.

KEY SKILLS

- Business Analysis
- Business Analytics
- Project Management
- Process Improvement
- Business Intelligence
- Requirement Analysis
- Agile & Waterfall Software Development
- Customer & Stakeholder Management
- Business Development
- MIS Reporting & Ops

TOOLS & TECHNOLOGIES

- MS Excel
- JIRA
- Tableau
- Power BI
- AWS, Azure
- MS Visio
- InVision
- Balsamiq
- Figma
- Trello
- UiPath
- Automation Anywhere

Currently Learning:
Cloud Computing, AI/ML, Python, SQL

CERTIFICATIONS

- Master's Certificate in Business Analytics (Currently Pursuing)
- Certificate of Competency in Business Analysis IIBA - CCBA® (Trained)
- Lean Six Sigma Certification
- UiPath RPA Business Analyst Certification
- Automation Anywhere Advanced RPA Business Analyst Certification

HOBBIES & INTERESTS

- Training & Public Speaking** - Conducted 30+ webinars and technical workshops at various colleges & institutions
- Runs **Curiosity Rover Podcast** where I interview successful & inspiring personalities

WORK EXPERIENCE

Current

GENPACT INDIA PVT. LTD.

Process Developer - Business Analyst | Jan 2020 - Present

- Working with **Lean Digital Transformation Team** to deliver RPA projects for a global conglomerate with businesses in Power, Renewable Energy, Aviation, Digital and Healthcare using Agile methodologies.
- Developing a deep end-to-end understanding of processes targeted for automation and proposing RPA implementation strategy.
- Responsible for Requirement Elicitation and Definition, and Preparing Documentation - BRD, FSD, SRS, Use Cases, and User Stories.
- Monitoring project progress by Daily Stand-ups, Sprint review, and monthly reporting of OPS Metrics to senior leadership.
- Notable Projects: RPA in Invoice Processing, Accounts Reconciliation, Vendor Onboarding, Supply Chain Management

Consultant - Business Analyst | Dec 2018 - Nov 2019

- Worked with **Global Client Visits & Experience Team** (on third-party payroll) to strategize and project-managed implementation of digital tools, AR, VR applications and robotics to achieve world class Client Experience for Genpact delivery centres across globe.
- Created Agile user stories for different digital tools to be used in customer journey during visits and improving digital solutions.
- Coordinated with different key stakeholders like vendors, sourcing team & internal business teams for implementing digital solutions.
- Notable Projects: Floor Walkthrough using AR & VR, Interactive Touch Wall, Feedback Pods, Telepresence Robotics

2018

NSPIRE AUTOMATION PVT. LTD. (CENTILYTICS)

Trainee - Business Analyst | Mar 2018 - Nov 2018

- Involved in client presentations to introduce the services and identify the prospect's pain points to map solutions.
- Gathered, translated, and understood client requirements & prepared documentation to assist the product development team.
- Developed and delivered progress reports and communicated project expectations to team members clearly and efficiently.
- Project: Intelligent Cloud Management Platform

EDUCATION

2021

Post Graduate Program in Management

IMT Ghaziabad & UpGrad, 2020 - 2021

2018

B.Tech in Information Technology

APJ Abdul Kalam Technical University (formerly UPTU), 2014 - 2018