

**Binit Kumar**  
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## PROFESSIONAL SUMMARY

- Overall, 5+ Years of IT Experience 2+ years of Experience in Salesforce as Developer and Admin.

Configuration Experience	Creating app, Custom Objects, Custom Tabs, Custom Fields, Page Layouts, Record Types, Relationships, Profiles, Roles, OWD, Process Builder, Workflow, Standard and Custom Reports, Dashboards, Validation rules and Workbench.
Customization Experience	Visualforce Pages, Apex class, Apex Triggers, Test Class, SOQL and SOSL.
Lightning Knowledge	Used Salesforce Lightning Aura framework to develop an application with Components, Style and server-side Controller using Lightning App Builder.  Created Lightning Components, added CSS and Design Parameters from LDS (Lightning Design System) that makes the Lightning component look and feel to meet the business requirements.
Deployment tools	Change Set, ANT
IDE & Tools	VS Code, Apex Data Loader.
Web Technologies	HTML, CSS.
Integration	SOAP, REST.
Database Technology	MS SQL Server, MySQL, Oracle PL/SQL
Incident Management	Jira, Remedy, ServiceNow

## WORK EXPERIENCE

- Working as Associate Professional – **DXC Technology** (Formally known as Computer Sciences Corporation) -Noida UP. From August 25, 2015 to till date.

## CERTIFICATION

- Salesforce Certified **Platform Developer I**.
- Salesforce Certified **Administrator**.

## PROJECT DETAILS(Salesforce)

## **Project #1**

Name : **SUPPLIER PORTAL**  
Role : **Salesforce Administrator and Developer.**  
Environment : Salesforce.com, Force.com.

### **Description:**

Supplier portal Application provides custom pages for users and agents to access/process the data in different formats. In the background, application uses workflows and email alerts/email templates to send data in different formats to agents for processing of renewals of data in timely base.

### **Roles and Responsibilities:**

- Designed and implemented Standard Object, Custom Object and various advanced fields like Picklist, Custom Formula Fields, Field Dependencies.
- Created Reports and Dashboards for Business Analysis.
- Worked on creating Lookup and Master-Detail relationships.
- Responsible for creating User, Roles and Profiles.
- Worked experience with Workflow Rules, Approval Process, Process Builder, Assignment Rule and Validation Rule
- Implemented Visual Force Page and Apex functional needs for Salesforce.
- Working Experience with SOQL and SOSL Queries.
- Implemented and developed Apex Triggers for various functional needs in the Application.
- Migrated data from CSV files to SFDC using Apex Data Loader.

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## **PROJECT DETAILS (Non-Salesforce)**

### **Project #1**

**Project** : **CPA TMDS**  
**Role** : **MS SQL Developer/Support Analyst**

### **Description:**

TMDS, part of CPA Global, offers a comprehensive suite of Digital Content monitoring solutions available on the market today.

TMDS monitors potential infringements and success rates of your most valuable trademarked assets, in order to ensure you have adequate IP protection and help you build a better business

and an on-line brand strategy. Having conceptualized worldwide watching in 1942, TMDS is the world's most experienced international trademark watching service provider.

### **Roles and Responsibilities:**

- Complete ETL Process from FTP to Cosmos, Icite, Excelerise.
  - Perform Daily BAU tasks.
  - Troubleshooting the server/database issues
  - Additional request related to generating reports, updating database etc.
  - Implementation of new requirements related to SQL and reporting.
  - Incident management work
  - Taking regular calls including DSR, WSR, MSR
  - Involved in complete end to end KT Transition for New Resources.
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### **Project #2**

**Project** : **Belron Autoglass & Carglass**  
**Role** : BMC Remedy Support Analyst.

### **Description:**

AutoglassUK – Front Office Remedy Application & CarglassFR – Front Office Remedy Application are used to manage jobs created for vehicles windscreen and body glass repair and replacement.

Front Office remedy applications for both regions are built using BMC Remedy platform and integrated with many application HRMS, TMD, KRONOS, CLICK, Experian DVLA, QAS, Payment Gateways, Optio, Oracle BO.

DXC expertise to provide application to support their production systems and to make sure any major issues with these applications can be handled on priority and minimize any impact to business on day to day basis.

### **Roles and Responsibilities:**

- Maintaining servers
  - Remedy services stop/start
  - Configuring and maintenance of mid-tiers
  - Collecting/managing logs
  - Monitoring Memory usage, CPU utilization, User load balancing on servers
- Provided L1 and L2 support for application.
- Use case developments and end to end support.
- Co ordinating with business users and fixed bugs.
- Developing the code and testing (SIT and UAT if required).
- Deployment of code into Production environment.

- Point of contact for application third party integration
- Account Administration - Create/Manage/Trouble shoot user accounts and application administration.
- Create/Manage support group and configure assignments.

## **EDUCATIONAL QUALIFICATION**

- **BE(CSE)** from **Acharya Institute of Technology** - Bangalore, Karnataka, India. 2015

## **PERSONAL DOSSIER**

Name : Binit Kumar  
Languages : English, Hindi  
Nationality : Indian  
Address : J-35, 6th Main, Laxmi Nagar, New Delhi 110092

## **DECLARATION**

I hereby declare that the above given particulars are true to the best of my knowledge and belief.

Binit Kumar