Pulkit Sharma

To work in a healthy, innovative and challenging environment extracting the best out of me, which is conducive to learn and grow at professional as well as personal level thereby directing my future endeavors as an asset to the organization

EXPERIENCE

QA Infotech Software Services Pvt Ltd, Noida - *Lead Software Engineer*

Jan 2017 - PRESENT

Domain: **Education**

● Working as a Lead Solution Consultant for Purdue Global University. Role includes understanding CRM business requirements and translate into Salesforce.com Design

● Planned and conducted requirements elicitation and cross-functional SCRUM meetings with the business to collect functional and non-functional requirements relating to client's Salesforce technology enhancement and initiatives

● Delivered multiple modules including Platform Events, Student Alliance Program, Salesforce Classic to Lightning Migration

● Integrated Salesforce with Slack, enterprise service bus and other external systems to publish multiple platform events and performed DML on multiple objects

● Conducted brainstorming sessions with the development team to actively involve them during the requirements stage level analysis

● Worked towards preparation of requirements management plan, business and functional requirement documents

● Performed timely delivery of technologies and software solutions for its end users

● Provided designing alternatives and best practices by contribution in design sessions

● Prepared architecture structure and designing documentation for software systems and applications

● Assisted in the execution of process, security and technical needs by configuration of salesforce systems

● Developed customized and business solutions by usage of Lightning framework, Visualforce & Apex framework

PERSONAL INFO

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+91- 9711869005

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SKILLS

Platform Events
LWC
Apex
Visualforce
Aura Components
Web Services
Github
REST API
SOAP UI
Postman
HTML, CSS
JavaScript
JIRA
AGILE
Software Design & Analysis
Software Maintenance
Process Improvement
SDLC

CERTIFICATION

Flosum Certified Professional

Salesforce Certified Platform Developer 2

Salesforce Certified Platform Developer I

Salesforce Certified Platform App Builder

Salesforce Certified Administrator ADM 201

EDUCATION

Masters of Business Administration, India -2018 - 54.1%

Bachelor of Technology, India - 2010 - 60.05%

HCL Technologies Ltd, Noida — *Associate Consultant*

Nov 2015 - Jan 2017

Domain: **Optical Lenses Technology**

● Design and developed workflow rules, validation rules, email notifications for Canon Virginia Inc

● Establish and implement best practice procedures for system maintenance and optimization, configuration development, testing, data integrity, backups

● Develop, maintain and perform processes to continuously monitor data quality and integrity in platform applications

● Customized salesforce environment using apex classes and web services, visualforce, Salesforce APIs, Force.com platform

Ebix Software India Pvt Ltd, *Noida - Programmer Analyst-P2*

Apr 2014 - Oct 2015

Project Domain: **Insurance**

● Worked as UI Developer for in-house product

● Winflex, a Life Insurance application provides standard entry for multiple life insurance carriers and allow users to run multiple carriers illustrations by only requiring them to learn one system

● Used HTML5, CSS, Javascript concepts to deliver the solution

● Involved in client interaction and communication to gather business requirements

Tecxpert Software Pvt Ltd, *Noida — Software Engineer*

JUNE 2013 - MAR 2014

Project Domain: **OMS**

● Held responsible for developing and customizing Team Management System for the HR Team to Store their Candidate's information by giving extra feature of Import functionality, Project Leader for assigning the tasks to selected employee with total task completion time, Marketing Department for storing daily Calling records and further process

● Used ASP.NET, SQL Server-2008, VB.NET concepts to deliver the solution

North Street Cooling Towers Pvt L*td*— *Tech Support Engineer*

JUL 2010 - OCT 2012

● Troubleshooting of windows systems, installation of applications

XII - 2006 - 68.6%

X-2004 - 75.6

17 Skills

● General ● Apex ● CRM ● Visualforce ● Integration ● Database ● User Interface ● Lightning ● Unit Testing ● App Lifecycle ● Security ● Data Management ● Force.com ● Query Languages