CONTACT

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Udupi, KA, 574244
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+91 9900508642
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sachinayak096@gmail.com
Languages
English, Kannada, Tulu, Konkani, Hindi

SKILLS

- Salesforce.com-SFDC
- Salesforce Admin Development & Lightning
- Apex Trigger, SOQL, SOSL
- HTML5
- CSS3
- Lightning Web Component Development

EDUCATION

- **2014-2018**

B.E in **Computer Science and Engineering** with **First Class 62.70%** from Coorg Institute of Technology.

- **2012-2014**

Pre-University College from Jnana Ganga PU College, Udupi with **First Class 73.00%**

- **2012**

S.S.L.C from K.M.E.S English Medium High-School, Karkala with **First Class 63.52%**

CERTIFICATIONS

- JUL-2019 **Salesforce (Admin Development and Lightning)** from Uttara InfoSolutions Pvt. Ltd.,
- DEC-2020 **Lightning Web Component Development (LWC)** from Udemy

OPERATING SYSTEM

Windows 10, Linux Mint

SOFTWARE

MS Word, MS PowerPoint, MS Excel

SACHIN R NAYAK

PROFESSIONAL SUMMARY

- Experienced Trainee Software Engineer with over 1+ years of working experience in JK Technosoft Ltd. Excellent reputation for resolving problems and improving customer satisfaction.
- Worked for Unilever, handled client profile and support functions, includes SAP business process automation and SAP SCM production support
- Hands on experience on working with ECC and SNC systems of SAP.
- Have undergone training on **Salesforce** and better understanding on **Salesforce (Admin Development and Lightning).**
- Good understanding on front-end technologies, such as **HTML5** and **CSS3** for designing and building of the websites**.**
- Undergone training course on **Lightning Web Component Development (LWC)** for **Salesforce**.
- Knowledge on **Workflow**, **Process Builder**, **Flow/Visual Workflow**, **Approvals**, **Apex Trigger, SOQL, SOSL** in Salesforce.

WORK HISTORY

October 2019 – December 2020
Trainee Software Engineer, JK Technosoft Ltd. | Bengaluru, India

Implementation and Responsibilities

- Understanding the business process of the company and determines the business requirements needed for the implementation.
- Attending the KT sessions provided by client and understand their business processes through live meeting.
- Responsible for the production support issues, worked on ECC and SNC Systems of SAP.
- As per business requirements, responsible for automating the business process, have created and scheduled the jobs in ECC and SNC QA (Quality Assurance) systems of SAP for testing purpose.
- After successful testing and then deployed them on ECC and SNC production systems of SAP upon certain communication with the client.
- Extensively handled production support tickets of various priorities.
- Thorough Analysis on the issue by entering relevant T-Codes and Tables names in ECC and SNC Systems of SAP.
- Providing RCA on the solution proposed for the issue.