Ananth Keerthi
CBAP® Trainee Certified, CSM®
Sr. Business Analyst, Bangalore-560029
Cell- **+91- 9566194200**, Email: **keerthiananth1214@gmail.com**

Professional Summary

I am a competent IT professional with efficient business analysis skills with overall experience of 8 years. Effectively managing the projects, various stakeholders and ensuring the quality of deliverables maintained. Experience in communication and liaison with cross functional team for the task to be completed effectively. Managing the team and a deep familiarity with leadership skills

Areas of Expertise

- BRD, FRD, RTM, Stakeholder Management, Business Process Improvement, UAT
- **Tools** – JIRA, Bugzilla, Actimize, MURAL
- Mobile (iOS & Android), SaaS
- Microsoft Office – Visio, Excel, PowerPoint, Word, Product Roadmap
- **Projects** – Remittance, Consumer Banking, Corporate Banking, Customer On Boarding, Retail Banking, Branch Operations, Mobile banking
- Waterfall, Agile (SDLC & STLC), Gap analysis, SOW

Work History

I-Exceed Technology and Solutions Pvt. Ltd – Bangalore (Client – Phillips Bank, Cambodia)
Sr Business Analyst – 10/2019
Project: Consumer and Corporate Digital Banking

- Participated in Discovery & requirement gatherings with various business and stakeholders.
- Written BRD and FRS document for the project scope and delivered to client.
- Performing the gap, impact, and competitive analysis.
- Estimating/Prioritizing the requirements along with stakeholders for release management.
- Facilitating requirement JADs, root cause analysis and other requirements workshops
- Completing UAT/Usability testing and providing sign off.
- Follow up for test execution progress, escalation of issues.
- Collaborated with client and developer frequently for requirements clarification.
- Facilitating product Demo sessions and providing feedbacks.
- Working with UX to create the prototypes/designs
- Prepared the troubleshoot, user instruction document/training documents
- Working with the marketing and sales team, contract negotiation and SOW
- Facilitating the daily standup call
- Built relationship with other stake holders to facilitate team's interaction with them.

- Working with stakeholders to mitigate the risk and prepare the closure report for the review.
- Ensuring to assess and avoid any operational risks and deliver service in an efficient manner.

Unimoni Global Business Services (Onsite- UAEEX)
Senior Business Analyst/Product Owner - 03/2017 to 09/2019
Project: Next Generation Application Programming (Ngap-SAAS Model)

- Requirements gathering with various stakeholders through meetings, emails, JAD session for the Ngap process.
- Working along with other BA's, Dev and testing team to understand legacy system "As is" and how to achieve "to be".
- Updating JIRA with user stories.
- Working on transforming the legacy AMIGO system into SAAS model.
- Developed requirements specifications (Business Requirements, Functional Requirements, Storyboards) that documented, tracked, captured system requirements, and obtained sign off from the key stakeholders for all business/ user enhancements.
- Contribution and project work towards continuous improvement tasks and increase in process automation.
- Conducted UAT with the cross- functional business teams/users to ensure the system was aligned with the vision of the business teams.
- Led daily stand-up meetings, conduct retrospectives, iteration planning and commitment.
- Facilitated "three amigos" work sessions between developers, product owners and BA.
- Orchestrate backlog grooming, creating epics and user stories.
- Ensured effective implementation of agile process.
- Support the other product owner's in maintaining the product backlog and scheduling next release.
- Test the user stories for accuracy and compliance to ensure undisputed acceptance and validation
- Accountable for ensuring user stories to have acceptance criteria.

Xerago E-Biz services Pvt. Ltd (Service Based) – Chennai
Business Analyst – 02/2013 to 02/2017
Project: CITI BANK (Digital Banking Revamp Projects)

- Attending workshops, requirement gathering sessions, meetings to document the requirements.
- Interacted with users for verifying requirements, managing change control process, updating existing documentation.
- Participated in design review meetings.
- Provided consultation services to technicians and internal departments on basic to intricate functions of applications.
- Identified business directions & objectives that may influence the required data and application architectures.

- Created various project specific valuable assets such as knowledge transfer (KT) documents, Test Plan, Requirement Traceability Matrix, Defect Summary Reports and Lessons Learnt documents.
- Created daily, weekly and monthly business stakeholder status reports and conducted presentations and walkthrough sessions.
- Ensuring BAU operations are met in time and processed as per client request.
- Facilitated Release Planning, Next phase/Change Request planning and Retrospective meetings.
- Draft and maintain business requirements and align them with functional and technical requirements.
- Assisted in writing test scenarios to complete the UAT.
- Conducted Gap analysis by identifying the strategic objectives.
- Acted as functional consultant for Product teams with a focus on guiding the teams towards improving the existing modules.
- Developed, communicated and implemented Software Quality Assurance Plans and activities.
- Created detailed Test Plans from Business Requirements/Specifications for QA and User groups.
- Completing the PAT and providing signoff after UAT.
- Created test measures from requirements documents
- Worked closely with Third party vendors and technology team to identify the risks associated.

Professional Skills

- Listening skills
- Team Leadership
- Negotiation
- Accountability
- Risk Assessment
- Business Analysis
- Communication Skills
- Stakeholder Management
- Project Planning

Education

Bachelor of Technology: Swetha Institute of Technology and Science, Jawaharlal Nehru University – 2012

Accomplishments

- Awarded with the Best Employee for contributions in Xerago E-biz services pvt. Ltd
- Volunteer Blood Donation Camp in Xerago E-Biz services pvt. Ltd

Certifications

- Certified Scrum Master CSM® - July 2020
- CBAP® Trainee Certified – 2018
- Active preparation of Agile and DevOps Model
- ITIL® Certification preparation

DECLARATION:

I do hereby declare that all the particulars made above are true to the best of my knowledge and belief.

Date:

Place: Bangalore   **Ananth Keerthi**