

Vartika Rai

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5 X Salesforce Certified

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Senior Salesforce Developer - HCL

Salesforce OOB Features, LWC, Integration, Flows, Application development and maintenance

Profile Summary

- A result-oriented professional with more than **6.5 years** of experience in application development, support, and maintenance
- Currently working as a Senior Salesforce Developer, guiding peers as well as juniors along with individual contributions as a developer
- Working directly with the client and contributing in solving complex salesforce requirements
- Insightful knowledge of Salesforce, Apex, integration, Admin, Lightning, LWC, JavaScript
- Development experience in Salesforce Aura and LWC

Academic Qualification

Degree	Board/University	Percentage	Year
B. Tech (CSE)	Banasthali Vidyapith	82.33	2017
Senior Secondary (XII)	CBSE	94.2	2013
Higher Secondary (X)	CBSE	10 CGPA	2011

Employment details

July 2021 - Till date with HCL

Working as a Senior Salesforce Developer

Current Project: Pharmaceutical Client

Key Result Areas

- Apart from individual contribution, also provide technical guidance to peers as well as juniors.
- Involved in code review activities.
- Successfully completed multiple complex requirements for the customer which involves Flows, Apex classes, LWCs etc.

Project Experience Summary in Salesforce

Project	Pharmaceutical Client – Development and Maintenance
Role	Senior Salesforce Developer
Technology	Salesforce
Description	This is a complex Salesforce development and maintenance project where we are engaged in Production bug fixes as well as continuous delivery of enhancements
Responsibilities	<ul style="list-style-type: none">• Involved in all phases of the Software Development Life Cycle including design, development, and testing.• Working closely with Technical Lead and Client to resolve complex problems• Responsible for development and maintenance for existing implementations• Individual contribution on flow, integration, triggers, Batches, LWC etc.

Project 2: Maritime Industrial Client

Key Result Areas

- Followed the project life cycle methodology defined under the process framework, ensured that customer deadlines were met.

Project Experience Summary in Salesforce

Project	Maritime Industrial Project
Role	Senior Salesforce Developer
Technology	Salesforce LWC, Apex and Flows
Description	Understood the Client requirements and develop optimized solutions.
Responsibilities	<ul style="list-style-type: none">• Worked on LWCs, flows, apex classes etc. for various business requirements, also helped junior developers to meet the deadlines• Worked on very complex requirements and always met the strict deadlines

Project 3: Sales and Service Cloud MVP Project

Key Result Areas

- Worked closely with client to understand the details of business requirements, and delivered them first time correct.

Project Experience Summary in Salesforce

Project	Sales & Service MVP Project
Role	Senior Salesforce Developer
Technology	LWC, Apex, Integration and Flows
Description	Understood the detailed Client requirements and developed first-time correct solutions.

Responsibilities	<ul style="list-style-type: none"> • Worked on Apex, flows, integration etc. for various business requirements, also helped junior developers technically. • Had a close communication with client reps in order to understand the business Point of view behind the requirements in order to deliver what is exactly needed.
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Dec 2019 – July 2021 with Accenture Solutions Pvt. Ltd.

Worked on development and Maintenance project for Telecom Client

Project 1: Development and Maintenance project for Telecommunication Client

Key Result Areas

- Implemented LWCs for Salesforce Mobile App
- Following the project life cycle methodology defined under the process framework, ensure that customer deadlines were met.
- Worked on decommissioning business requirements and hence well versed with implementation of destructive changes.
- Used Data Loader for updating production data as part of business requirement.
- Designed **Custom Objects, Custom Fields**, Custom Page Layouts, **Relationships, Look-ups**, validation rules, custom tabs, record types according to application requirements.
- Implemented **Apex Classes & Triggers** as per the business requirements.

Project Experience Summary in Salesforce

Project	Development and Maintenance project for Telecommunication Client
Role	Developer
Technology	Salesforce
Description	Worked as Salesforce Developer on LWC, Apex, Flows etc. and was involved in effort estimations too
Responsibilities	<ul style="list-style-type: none"> • Involved in all phases of the Software Development Life Cycle including design, development, and testing. • Worked on complex business requirements and ensured first-time defect-free delivery

October 2017 – Dec 2019 with Tata Consultancy Services

Worked on Support and Maintenance project for a Life Sciences Client

Project 1: Support and Maintenance project for Life Sciences Client

Key Result Areas

- Followed the project life cycle methodology defined under the process framework, ensure that customer deadlines were met.
- Created and modified multiple Aura components.

- Worked on existing VF Pages and Apex Classes as per the business requirements.

Project Experience Summary in Salesforce

Project	Life Sciences Project
Role	Developer
Technology	Salesforce
Description	Support and Maintenance Project for Life Sciences Client
Responsibilities	<ul style="list-style-type: none">• Involved in all phases of the Software Development Life Cycle including design, development, and testing.• Created new and worked on existing workflow rules, validation rules, flows and apex classes.• Worked on existing VF pages and Aura components for various enhancements.

Personal information

DOB: 28-Jan-1996
Gender: Female
Address: Rampur (pin: 274701), Bhatni, District- Deoria,
Uttar Pradesh

Declaration: I hereby declare that all the details furnished above are true to the best of my knowledge and belief.

Signature: