

# Pawan Mulchandani

m36.pawan@gmail.com | +(91) 8983337694 | Mumbai, India | <https://www.linkedin.com/in/pawan-mulchandani>

## PROFESSIONAL EXPERIENCE

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### Infosys Limited – System Engineer | Pune, India

Nov 2019 – Present

#### Client: Louis Berger – Global Professional Services Corp

[Microsoft Azure, Azure AD, Azure Key Vault, ServiceNow, Office 365, Microsoft Exchange Server]

- Creating and utilizing tools to monitor our applications and services in the cloud.
- Proactively resolved client issues related to user management meeting 100% SLA.
- Working with development teams to help engineer scalable, reliable, and resilient software running in the cloud.
- Responsible for migrating on-site solutions to cloud-based offerings, such as Microsoft Office 365.
- Responsible for creating Azure Active Directory Objects like Users, Groups, Computer Objects and their properties.
- Proactively managed Administration and troubleshooting of Exchange 2010/2013 client and server issues.
- Owned Office 365 administration, migration of user's mailbox from on premise (exchange 2010) to cloud (office 365).
- Enabling and providing unique identity numbers to clients to setup skype for business 2015 server.

### Infosys Limited – Operations Executive | Pune, India

Apr 2018 – Oct 2019

#### Client: CenturyLink – US based Telecom Company

[Third party tools developed by Amdocs]

- Designed architectural pattern as per business requirements of client with the help of third-party software.
- Responsible for finding minimum path of connection between two distant locations virtually using third party tool.
- Designed solution to find minimum Path between Client say (CenturyLink service office) and customer location.
- Proactively worked on enhancing existing paths & integrate new paths to provide constant services to customer.
- Proactively documented information and created user guide consisting step by step process new tasks.

### Infosys Limited – System Engineer Trainee | Pune, India

Dec 2017 – Mar 2018

[Basic Concepts of python, Java, AWS, Microsoft Azure, C#, Oracle, UNIX and Windows Administration]

## SKILLS

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- Good Knowledge as a Systems Engineer in supporting environments that including Windows Server, Azure, Hyper-V, Active Directory Services, Azure SQL Database etc.
- Strong foundation of knowledge around Azure cloud services and the cloud ecosystem
- Azure Administrator supporting Azure AD, Exchange, Skype and SharePoint online.
- Active Directory Federation Service (ADFS) and Azure AD Connect configuration and upgrades.

## TECHNICAL SKILLS

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- **Public Cloud:** Microsoft Azure (Azure AD, Azure Key Vault, Azure Virtual Machine, Azure SQL Database, Azure Portal), AWS (EC2, S3, IAM, CloudWatch)
- **Programming Languages:** Core Java
- **Web Technologies:** HTML, CSS, JavaScript
- **Database:** Oracle 11G, MySQL
- **Tools:** Office 365, Microsoft Exchange Server, Service Now, Active Directory, Skype for Business Admin Portal

## PROJECT

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- **Website for Card designing company | HTML, CSS, JSP, MySQL** Nov 2016 – Mar 2017  
Developed Web-based application for online ordering of visiting cards which automate shopper manual system. Included Inventory operations like Update/Add/Remove, out of stock feature and giving alerts to refill the stock.

## ACHIEVEMENTS

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- Awarded for outstanding performance and valuable contribution from Infosys cloud infrastructure and security.
- Completed certification of core cloud services: Introduction of Azure.
- Completed LinkedIn Skill assessment of Amazon Web Services (AWS) and Microsoft Azure.
- Gold Badge from HackerRank for Java Programming.