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| Ruchi Mishra Mobile: 9019907854 ruchi9mishra@gmail.com **Professional Summary**

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| * **ISTQB and Certified Scrum Master/Test Lead/Test Manager IT Professional with 11+ years of experience in Software Testing/QA/DWBI.**
* **11+ years of experience in Information Technology, Business Operations, Vendor Management, Inventory Management, Supply Chain Management(SCM), Project Management, Team Management, Test Management or Test Leadership.**
* **Currently working as a Test Lead with Mindtree Limited, Bangalore**
* Specialized in Black Box/Functional Testing using Manual/DB/ETL/DWH/Big data & Cloud Testing and Automation Testing.
* Proficient in grasping new technical concepts and utilizing them in an effective manner.
* Worked on **ETL tools such as Informatica 9.1/8.5, DataStage and Teradata 13.2**
* Worked on Databases such as **Teradata, DB2, Oracle, Sybase,Squirrel SQL Client, SQLSERVER, Control Center, AQT, DataStage and Informatica.**
* **Experience in Test Management Tools such as Quality Center, HP ALM , Test Director and RTM(Rational Test Manager).**
* Experience in SOAP UI & REST API (Json)
* Providing hands-on management and coaching of scrum teams in all aspects of scrum (facilitating daily stand-up meetings, backlog refinement, sprint planning, sprint demo and retrospective meetings, self-organization, collaboration, iterative development, managing flow, calculating velocity, limiting work in progress, etc.)
* In-depth experience mentoring teams/individuals on agile values, design thinking, customer value, product **management, etc.**
* **Strong experience on driving agile transformations from design to implementation**
* **Working knowledge and experience with several Agile methodologies SCRUM, XP, Kanban, and SAFe**
* **Strong working knowledge of technical engineering best practices including test driven development, continuous integration, DevOps**
* **Managing new product features and enhancements in terms of scope, quality, and schedule within sprint cycles**
* **Responsible for assuring quality user stories that meet organizational standards which may require the Scrum Master to facilitate in or assist with writing team-driven user stories**
* **Working effectively with management and team members to clarify needs and plan delivery of major product changes, future versions and new products**
* **Proactively managing sprint-level risks, assumptions, issues, and dependencies, ensuring that they are identified, coordinated, mitigated or escalated as necessary**
* **Removing impediments that would prevent the team from achieving its sprint and release goals (internal and external to the team)**
* **Reviewing current agile processes, drive process improvements and challenge the teams to innovate**
* **Effectively maintaining and managing agile project management tools and processes, including documentation and artifacts**
* Performing miscellaneous support tasks as needed throughout the entire Software Development Life Cycle
* Creating an environment that empowers and energizes team members, with a focus on accountability, adaptability, and collaboration
* Contributing to building a culture where continuous improvement of the agile process is in focus
* Exposure on the **cloud platforms - AWS, Azure and vCloud**
* Planning, and supports the ART estimates for larger features and capabilities
* Familiarity **with Amazon Redshift, EMR, DynamoDB, ElasticSearch, Athena and Glue.**
* **Deep understanding of Apache Hadoop 1/2and Hadoop Ecosystem.**
* **Experience with tools such as Sqoop, Kafka, Oozie, Hue, Zookeeper, Solr and AVRO**
* **Hands on experience leading large-scalr Big data and Analytics projects.**
* **Worked on Hadoop technologies such as Hive, Pig, Map Reduce, Spark and Hbase.**
* Knowledge of SQL , C , C++ , Java, JavaScript, test automation environments are needed
* Help define product vision and roadmap for all of our CRM platforms.
* **Monitor and understand the development lifecycle – know where your products are in development at all times and manage blockers and dependencies.**
* **Be an expert with respect to CRM technologies, industry strategy and execution standards, and our competitors.**
* **Be the product owner for backend CRM data, reports, predictive models, email services/platform, and internal CRM tooling for the business operators.**
* **Worked on MSBI Tools such as SQL SERVER, SharePoint Dashboards, Data Mining in Analysis Services**
* Worked on various operating systems such as MSDOS, UNIX/LINUX,WINDOWS XP/MAC.

Experience with OLAP/reporting packages (SAS BI etc) and database management systems (i.e. **Oracle, MS SQL, DB2, Teradata, Sybase, ELOQUA, SQL DEVELOPER**, **Squirrel SQL Client, SQL Server** etc.).* Hands on experience on **Big Data, Data Lake, Data Warehouse, Data Mart eg. Hadoop Hortonworks, Hive, Pig, Spark, Cloudera, Netezza.** etc
* Hands on experience on Azure data lake, Azure SQL, Azure data factory
* Experience in **AWS Data lake and data modelling, ETL testing , BI reporting, DWBi, DB testing, Big Data testing, Amazon Aws, Mysql,Sql Azure**
* Worked on various **Agile methodology and Scrum** Projects.
* Good exposure in **Cross Browser Testing and Accessibility Testing.**
* Good **in HP ALM, Quality Center & RTM(Rational Test Manger)**
* Worked on various **domains such as Airline, Travel, Insurance, Retail, DWBI and Life Science, CPG, CRM,,BFSI, SCM and Vendor Management.**
* Experience in **Test Strategy/Test Plan/Test execution** for web based applications
* Experience in **Database testing and Linux/UNIX system** testing
* Functional understanding of FIN, HR, CRM, CPG and SCM modules
* Good understanding of complete **Software Development Life Cycle (SDLC) & Software Testing Life Cycle (STLC)**
* Strong experience testing web services and **RESTful APIs**
* Technical Skills – Familiar with test management tools like **JIRA, Confluence, basic VB script** and excel macros skills
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**TECHNICAL SKILLS** **DWH/DWBI/ETL Testing : COGNOS ,Informatica, Teradata, MSTR** **Regression Testing Tools : RPT,QTP 9.2/9.1/9.0/8.2/8.0, WinRunner 8.0,Test Complete** **Performance Testing Tools : LoadRunner8.2, JMeter, RPT** **Test Management Tools : Test Director 8.0, Quality Center 9.0, 9.1,9.2,10** **Configuration Management Tools : VSS, SharePoint****Defect Tracking Tools : RQM(Rational Quality Manager), Bugzilla 2.22, Remedy, Jira, Evolution. Bug Tracker, PTT(Project Tracking Tool), RTC(Rational Team Concert), RTM(Rational Test Manager), Quality Center 10, Radar, HPALM****Languages : Java, C, C++, BASIC, COBOL, SQL****Databases : Oracle, Sybase, Teradata, DB2, SQL Server (2000)****Operating Systems : Windows XP, 95 / 98 / 2000, UNIX, Linux, MAC** **Client Side Script : VB Script, TSL, JavaScript** **Web Technologies : HTML, DHTML,JavaScript, Delphi script** **CERTIFICATIONS & ACHIEVEMENTS*** Done **Certification of Scrum Master [CSM] in the year December 2019 {Certificant ID: 001022831}**
* Done **Certification of “Advance Big Data and Hadoop”**from **Skillspeed**on October 19, 2016 **(License No. :** BDHB260812091622)
* Done **Certification of “Data warehousing concepts”**from **Brainbench on** April 23, 2015 **(Transcript ID:** 12683647)
* Done **Certification of “Big Data Fundamentals”**from **Big Data University on** June 9, 2015.
* Got C**ash Reward and Certification for the Foundation Day with UST Global** for the year 2014.
* Got **Best Team Member Reward for GYB-BPP PROJECT with IBM** for the year 2011(Quarter-3)
* **ISTQB(International Software Testing Quality Board) Certified professional in the year 2007(Dec 2007)**
* Done **Certification of “Global Data Protection and Privacy” from Sabre Holdings(Client).**
* Successfully handled various Agile Methodology Projects and got reward from the Australian Client for the **“Travelocity Project with NIIT Technologies Ltd.”**

**PASSPORT*** Possess **valid Passport (Details are given below)**

 **Passport no. : R7329073**  **Passport validity:** valid till **24th January 2028** **Experience Summary****Mindtree Ltd.****Currently working as a QA Lead/Test Specialist (Feb 2015 – till date):*** Worked as an individual contributor in few DWBI Projects and doing Requirement analysis, preparing understanding documents for the used test cases/scenarios, Creating Test scenarios and Writing test cases.
* Test Execution: Executing ETL and BI test cases
* Willing to work in a fast-paced and dynamic environment where daily, weekly software updates coincide with major project releases.
* A strong understanding of Application Development Life Cycle and various software development lifecycles including DevOps, Agile and Iterative.
* Working knowledge of Java; ALM; Database/SQL; DB Artisan; MS Visual Studio.NET or Perl or Python;
* College degree, specialized training, or equivalent work experience
* Exposure of JAVA, Selenium, TestNG
* At least 2-3 years of hands-on experience on automation tools and framework like selenium but not limited to it and should be able to drive test automation.
* Candidate must have good knowledge on defect life cycle management and related tools.
* Should be able to plan for testing upcoming major/minor releases and immediate bug fixes and execute independently.
* Must have 2-3 Years of Testing experience in  Manufacturing domain and other complex **IoT** Applications.
* Responsible for creating end-to-end test plans, Test Strategy, provide effort estimation and reporting.
* Experience on Azure **IoT** Platform.
* Should have hands-on experience with SQL and related tool.
* Good communication skills.
* Actively participate in upcoming changes and release planning and share inputs.
* Should be able to adopt new testing methodologies and automation to improve quality of testing.
* Working knowledge of AWS Application
* 3.5 Years of Experience in Test Automation with JAVA and Selenium, TestNG.
* Understanding of CI-CD pipeline -GIT, Jenkins, Harness, Splunk.
* Experience in testing AWS Cloud applications and AWS Services.
* Experienced in doing scalability testing.
* Handled a team of 7 – 28(min – max) project/program resources to be led for specific projects during project duration
* 11+ years of relevant IT/quality management work experience
* 11+ years of experience in software application testing and 7+ years of experience in managing high performance QA teams across the spectrum.
* Defect Management: Logging defects and Defect tracking, RCA
* Preparing test reports(Defect Summary Report, Test Summary Report)
* Well versed with relational databases and SQL. Handling a team of 3 to 5 people currently.
* Worked on MSBI Tools such as SQL SERVER, SharePoint Dashboards, Data Mining in Analysis Services
* Participated in activities like Recruitment, Mentoring junior team members, and Knowledge sharing among team members and donated Blood willingly. (During Blood donation camp last month.)

**UST Global (as Test Lead from UST Global)****Test Specialist (Nov 2013 – Feb 2015):*** + Experience in Testing, QA, Test Planning and Test management of various projects in Retail, Healthcare and Cargo Management domain. Handled a team of 3 to 8 peoples in Walmart and MEARSK.
	+ 8+ years of experience in software application testing and 3+ years of experience in managing high performance QA teams across the spectrum.
	+ Handled a team of 5 – 25(min – max) project/program resources to be led for specific projects during project duration
	+ Experience documenting technical product requirements
	+ Experience using analytics and data to make product decisions
	+ Proficiency in SQL
	+ Agile/Scrum experience
	+ Strong analytical and creative problem-solving skills
	+ Strong interpersonal, written and verbal communication skills
	+ Ability to work across an organization effectively
	+ Excellent teamwork skills
	+ Passion for technology
	+ Great attention to detail and vigilance for following through on your work

**Accenture India Pvt. Limited(on the payroll of Source One Management Services Ltd)****Test Lead (Aug 2013 – Nov 2013):*** + ETL Testing of Dashboard applications in Four Sesons BI Dashboard Project.
	+ Testing of Life Science domain in Pfizer Project.
	+ Handled a team of 5 to 17 people
	+ Involved in Requirements Analysis,Sprint Planning, identification of key resources, identified risks/mitigation process.
	+ Multidisciplinary experience overseeing software development, program/project management and QA
	+ Ability to manage multiple competing priorities simultaneously, and to influence organizations of both technical and non-technical members.
	+ Exceptional and effective verbal and written communication skills.
	+ Exceptional attention to detail and organizational skills.

**Manpower Services (Deployed at IBM)****Test Specialist (Apr 2011 2009 – Jan 2012):*** Handled a team of 3 – 15(min – max) project/program resources to be led for specific projects during project duration
* IT project management experience with two years sprint management experience
* Strong facilitation experience such as managing multiple concurrent projects Responsibilities
* Work with the development teams and product owners to create a collaborative environment.
* Facilitate Scrum events Roadmap Planning, Release Planning, Sprint Planning, Sprint Review, Sprint Retrospective, Daily Standups, etc.
* Protect the teams from distractions by removing impediments at all levels of the organization.
* Experience leading a Performance Test program.
* Experience building an off-shore Center of Excellence for testing
* Experience in delivering end-to-end technology implementation solutions
* Deep understanding of software development process
* Solid understanding of project management methodologies
* Expertise with testing tools and methods in order to perform user acceptance testing

**Artech Infosystems Pvt. Ltd. (Deployed at IBM)****Test Specialist (Nov 2009 – Feb 2011):*** + Experience in web application and framework development in VB Script by using QTP.
	+ Interacts with the client to prioritize Test Plans and Test deliverables
	+ Defines Scope, Test Plans and test deliverables for assigned tasks.
	+ Handled a team of 3 to 10 people
	+ Involved in Reviews, Analyses and Designs the test scenarios and test cases.
	+ Exposure in RTM, Test Strategy, Test Plan and other test documentation
	+ Excellent written and oral communication skills.
	+ Excellent listening, presentation, and interpersonal skills.
	+ Ability to prioritize and execute tasks in a high-pressure environment.
	+ Experience working in a team-oriented, collaborative environment.

**NIIT Technologies Ltd.****Senior Test Engineer (Feb 2007 – Jan 2009):*** Worked as a Senior Test Engineer in various Airline, Travel domain and Insurance domain projects.
* Written test cases, test scenarios
* Did Test Execution and peer review of test cases.
* Defect Logging and Defect Tracking
* Prepared test reports(Defect Summary Report, Test Execution Summary Report)
* Hands-on Automation tools such as QTP, Quality Center, WinRunner, Test Complete and Fitness tool
* Handled a team of 2 to 3 people in Travelocity Project.
* Well versed with Airline domain and worked on various GDS and databases such as relational databases and SQL
* Participated in activities like freshers Recruitment, Mentoring junior team members, and Knowledge sharing among team members
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