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| Ruchi MishraMobile: 9019907854ruchi9mishra@gmail.com **Professional Summary**   |  |  | | --- | --- | | |  | | --- | | * **ISTQB and Certified Scrum Master/Test Lead/Test Manager IT Professional with 11+ years of experience in Software Testing/QA/DWBI.** * **11+ years of experience in Information Technology, Business Operations, Vendor Management, Inventory Management, Supply Chain Management(SCM), Project Management, Team Management, Test Management or Test Leadership.** * **Currently working as a Test Lead with Mindtree Limited, Bangalore** * Specialized in Black Box/Functional Testing using Manual/DB/ETL/DWH/Big data & Cloud Testing and Automation Testing. * Proficient in grasping new technical concepts and utilizing them in an effective manner. * Worked on **ETL tools such as Informatica 9.1/8.5, DataStage and Teradata 13.2** * Worked on Databases such as **Teradata, DB2, Oracle, Sybase,Squirrel SQL Client, SQLSERVER, Control Center, AQT, DataStage and Informatica.** * **Experience in Test Management Tools such as Quality Center, HP ALM , Test Director and RTM(Rational Test Manager).** * Experience in SOAP UI & REST API (Json) * Providing hands-on management and coaching of scrum teams in all aspects of scrum (facilitating daily stand-up meetings, backlog refinement, sprint planning, sprint demo and retrospective meetings, self-organization, collaboration, iterative development, managing flow, calculating velocity, limiting work in progress, etc.) * In-depth experience mentoring teams/individuals on agile values, design thinking, customer value, product **management, etc.** * **Strong experience on driving agile transformations from design to implementation** * **Working knowledge and experience with several Agile methodologies SCRUM, XP, Kanban, and SAFe** * **Strong working knowledge of technical engineering best practices including test driven development, continuous integration, DevOps** * **Managing new product features and enhancements in terms of scope, quality, and schedule within sprint cycles** * **Responsible for assuring quality user stories that meet organizational standards which may require the Scrum Master to facilitate in or assist with writing team-driven user stories** * **Working effectively with management and team members to clarify needs and plan delivery of major product changes, future versions and new products** * **Proactively managing sprint-level risks, assumptions, issues, and dependencies, ensuring that they are identified, coordinated, mitigated or escalated as necessary** * **Removing impediments that would prevent the team from achieving its sprint and release goals (internal and external to the team)** * **Reviewing current agile processes, drive process improvements and challenge the teams to innovate** * **Effectively maintaining and managing agile project management tools and processes, including documentation and artifacts** * Performing miscellaneous support tasks as needed throughout the entire Software Development Life Cycle * Creating an environment that empowers and energizes team members, with a focus on accountability, adaptability, and collaboration * Contributing to building a culture where continuous improvement of the agile process is in focus * Exposure on the **cloud platforms - AWS, Azure and vCloud** * Planning, and supports the ART estimates for larger features and capabilities * Familiarity **with Amazon Redshift, EMR, DynamoDB, ElasticSearch, Athena and Glue.** * **Deep understanding of Apache Hadoop 1/2and Hadoop Ecosystem.** * **Experience with tools such as Sqoop, Kafka, Oozie, Hue, Zookeeper, Solr and AVRO** * **Hands on experience leading large-scalr Big data and Analytics projects.** * **Worked on Hadoop technologies such as Hive, Pig, Map Reduce, Spark and Hbase.** * Knowledge of SQL , C , C++ , Java, JavaScript, test automation environments are needed * Help define product vision and roadmap for all of our CRM platforms. * **Monitor and understand the development lifecycle – know where your products are in development at all times and manage blockers and dependencies.** * **Be an expert with respect to CRM technologies, industry strategy and execution standards, and our competitors.** * **Be the product owner for backend CRM data, reports, predictive models, email services/platform, and internal CRM tooling for the business operators.** * **Worked on MSBI Tools such as SQL SERVER, SharePoint Dashboards, Data Mining in Analysis Services** * Worked on various operating systems such as MSDOS, UNIX/LINUX,WINDOWS XP/MAC.   Experience with OLAP/reporting packages (SAS BI etc) and database management systems (i.e. **Oracle, MS SQL, DB2, Teradata, Sybase, ELOQUA, SQL DEVELOPER**, **Squirrel SQL Client, SQL Server** etc.).   * Hands on experience on **Big Data, Data Lake, Data Warehouse, Data Mart eg. Hadoop Hortonworks, Hive, Pig, Spark, Cloudera, Netezza.** etc * Hands on experience on Azure data lake, Azure SQL, Azure data factory * Experience in **AWS Data lake and data modelling, ETL testing , BI reporting, DWBi, DB testing, Big Data testing, Amazon Aws, Mysql,Sql Azure** * Worked on various **Agile methodology and Scrum** Projects. * Good exposure in **Cross Browser Testing and Accessibility Testing.** * Good **in HP ALM, Quality Center & RTM(Rational Test Manger)** * Worked on various **domains such as Airline, Travel, Insurance, Retail, DWBI and Life Science, CPG, CRM,,BFSI, SCM and Vendor Management.** * Experience in **Test Strategy/Test Plan/Test execution** for web based applications * Experience in **Database testing and Linux/UNIX system** testing * Functional understanding of FIN, HR, CRM, CPG and SCM modules * Good understanding of complete **Software Development Life Cycle (SDLC) & Software Testing Life Cycle (STLC)** * Strong experience testing web services and **RESTful APIs** * Technical Skills – Familiar with test management tools like **JIRA, Confluence, basic VB script** and excel macros skills | |   **TECHNICAL SKILLS**  **DWH/DWBI/ETL Testing : COGNOS ,Informatica, Teradata, MSTR**  **Regression Testing Tools : RPT,QTP 9.2/9.1/9.0/8.2/8.0, WinRunner 8.0,Test Complete**  **Performance Testing Tools : LoadRunner8.2, JMeter, RPT**  **Test Management Tools : Test Director 8.0, Quality Center 9.0, 9.1,9.2,10**  **Configuration Management Tools : VSS, SharePoint**  **Defect Tracking Tools : RQM(Rational Quality Manager), Bugzilla 2.22, Remedy, Jira, Evolution. Bug Tracker, PTT(Project Tracking Tool), RTC(Rational Team Concert), RTM(Rational Test Manager), Quality Center 10, Radar, HPALM**  **Languages : Java, C, C++, BASIC, COBOL, SQL**  **Databases : Oracle, Sybase, Teradata, DB2, SQL Server (2000)**  **Operating Systems : Windows XP, 95 / 98 / 2000, UNIX, Linux, MAC**  **Client Side Script : VB Script, TSL, JavaScript**  **Web Technologies : HTML, DHTML,JavaScript, Delphi script**  **CERTIFICATIONS & ACHIEVEMENTS**   * Done **Certification of Scrum Master [CSM] in the year December 2019 {Certificant ID: 001022831}** * Done **Certification of “Advance Big Data and Hadoop”**from **Skillspeed**on October 19, 2016 **(License No. :** BDHB260812091622) * Done **Certification of “Data warehousing concepts”**from **Brainbench on** April 23, 2015 **(Transcript ID:** 12683647) * Done **Certification of “Big Data Fundamentals”**from **Big Data University on** June 9, 2015. * Got C**ash Reward and Certification for the Foundation Day with UST Global** for the year 2014. * Got **Best Team Member Reward for GYB-BPP PROJECT with IBM** for the year 2011(Quarter-3) * **ISTQB(International Software Testing Quality Board) Certified professional in the year 2007(Dec 2007)** * Done **Certification of “Global Data Protection and Privacy” from Sabre Holdings(Client).** * Successfully handled various Agile Methodology Projects and got reward from the Australian Client for the **“Travelocity Project with NIIT Technologies Ltd.”**   **PASSPORT**   * Possess **valid Passport (Details are given below)**   **Passport no. : R7329073**  **Passport validity:** valid till **24th January 2028**  **Experience Summary**  **Mindtree Ltd.**  **Currently working as a QA Lead/Test Specialist (Feb 2015 – till date):**   * Worked as an individual contributor in few DWBI Projects and doing Requirement analysis, preparing understanding documents for the used test cases/scenarios, Creating Test scenarios and Writing test cases. * Test Execution: Executing ETL and BI test cases * Willing to work in a fast-paced and dynamic environment where daily, weekly software updates coincide with major project releases. * A strong understanding of Application Development Life Cycle and various software development lifecycles including DevOps, Agile and Iterative. * Working knowledge of Java; ALM; Database/SQL; DB Artisan; MS Visual Studio.NET or Perl or Python; * College degree, specialized training, or equivalent work experience * Exposure of JAVA, Selenium, TestNG * At least 2-3 years of hands-on experience on automation tools and framework like selenium but not limited to it and should be able to drive test automation. * Candidate must have good knowledge on defect life cycle management and related tools. * Should be able to plan for testing upcoming major/minor releases and immediate bug fixes and execute independently. * Must have 2-3 Years of Testing experience in  Manufacturing domain and other complex **IoT** Applications. * Responsible for creating end-to-end test plans, Test Strategy, provide effort estimation and reporting. * Experience on Azure **IoT** Platform. * Should have hands-on experience with SQL and related tool. * Good communication skills. * Actively participate in upcoming changes and release planning and share inputs. * Should be able to adopt new testing methodologies and automation to improve quality of testing. * Working knowledge of AWS Application * 3.5 Years of Experience in Test Automation with JAVA and Selenium, TestNG. * Understanding of CI-CD pipeline -GIT, Jenkins, Harness, Splunk. * Experience in testing AWS Cloud applications and AWS Services. * Experienced in doing scalability testing. * Handled a team of 7 – 28(min – max) project/program resources to be led for specific projects during project duration * 11+ years of relevant IT/quality management work experience * 11+ years of experience in software application testing and 7+ years of experience in managing high performance QA teams across the spectrum. * Defect Management: Logging defects and Defect tracking, RCA * Preparing test reports(Defect Summary Report, Test Summary Report) * Well versed with relational databases and SQL. Handling a team of 3 to 5 people currently. * Worked on MSBI Tools such as SQL SERVER, SharePoint Dashboards, Data Mining in Analysis Services * Participated in activities like Recruitment, Mentoring junior team members, and Knowledge sharing among team members and donated Blood willingly. (During Blood donation camp last month.)   **UST Global (as Test Lead from UST Global)**  **Test Specialist (Nov 2013 – Feb 2015):**   * + Experience in Testing, QA, Test Planning and Test management of various projects in Retail, Healthcare and Cargo Management domain. Handled a team of 3 to 8 peoples in Walmart and MEARSK.   + 8+ years of experience in software application testing and 3+ years of experience in managing high performance QA teams across the spectrum.   + Handled a team of 5 – 25(min – max) project/program resources to be led for specific projects during project duration   + Experience documenting technical product requirements   + Experience using analytics and data to make product decisions   + Proficiency in SQL   + Agile/Scrum experience   + Strong analytical and creative problem-solving skills   + Strong interpersonal, written and verbal communication skills   + Ability to work across an organization effectively   + Excellent teamwork skills   + Passion for technology   + Great attention to detail and vigilance for following through on your work   **Accenture India Pvt. Limited(on the payroll of Source One Management Services Ltd)**  **Test Lead (Aug 2013 – Nov 2013):**   * + ETL Testing of Dashboard applications in Four Sesons BI Dashboard Project.   + Testing of Life Science domain in Pfizer Project.   + Handled a team of 5 to 17 people   + Involved in Requirements Analysis,Sprint Planning, identification of key resources, identified risks/mitigation process.   + Multidisciplinary experience overseeing software development, program/project management and QA   + Ability to manage multiple competing priorities simultaneously, and to influence organizations of both technical and non-technical members.   + Exceptional and effective verbal and written communication skills.   + Exceptional attention to detail and organizational skills.   **Manpower Services (Deployed at IBM)**  **Test Specialist (Apr 2011 2009 – Jan 2012):**   * Handled a team of 3 – 15(min – max) project/program resources to be led for specific projects during project duration * IT project management experience with two years sprint management experience * Strong facilitation experience such as managing multiple concurrent projects Responsibilities * Work with the development teams and product owners to create a collaborative environment. * Facilitate Scrum events Roadmap Planning, Release Planning, Sprint Planning, Sprint Review, Sprint Retrospective, Daily Standups, etc. * Protect the teams from distractions by removing impediments at all levels of the organization. * Experience leading a Performance Test program. * Experience building an off-shore Center of Excellence for testing * Experience in delivering end-to-end technology implementation solutions * Deep understanding of software development process * Solid understanding of project management methodologies * Expertise with testing tools and methods in order to perform user acceptance testing   **Artech Infosystems Pvt. Ltd. (Deployed at IBM)**  **Test Specialist (Nov 2009 – Feb 2011):**   * + Experience in web application and framework development in VB Script by using QTP.   + Interacts with the client to prioritize Test Plans and Test deliverables   + Defines Scope, Test Plans and test deliverables for assigned tasks.   + Handled a team of 3 to 10 people   + Involved in Reviews, Analyses and Designs the test scenarios and test cases.   + Exposure in RTM, Test Strategy, Test Plan and other test documentation   + Excellent written and oral communication skills.   + Excellent listening, presentation, and interpersonal skills.   + Ability to prioritize and execute tasks in a high-pressure environment.   + Experience working in a team-oriented, collaborative environment.   **NIIT Technologies Ltd.**  **Senior Test Engineer (Feb 2007 – Jan 2009):**   * Worked as a Senior Test Engineer in various Airline, Travel domain and Insurance domain projects. * Written test cases, test scenarios * Did Test Execution and peer review of test cases. * Defect Logging and Defect Tracking * Prepared test reports(Defect Summary Report, Test Execution Summary Report) * Hands-on Automation tools such as QTP, Quality Center, WinRunner, Test Complete and Fitness tool * Handled a team of 2 to 3 people in Travelocity Project. * Well versed with Airline domain and worked on various GDS and databases such as relational databases and SQL * Participated in activities like freshers Recruitment, Mentoring junior team members, and Knowledge sharing among team members |