

EXPERIENCE SUMMARY

Consultant, Syntel Ltd, Pune – India

January 2015- Current

- Satyam has around 5 years of experience in IT with focus on Salesforce Force.com platform with respect to development, customization and configuration in the roles of Salesforce.com senior Developer and project lead.
- Extensively worked on Salesforce development and Customization which includes Designing, developing and supporting critical, Real-time applications on Salesforce including WCF, and WPF.
- Sound ability to integrate various business processes across different systems
- Worked on Visualforce Pages, Components, Apex Classes, Triggers, Salesforce OOB, JQuery, JavaScript, CSS, HTML, and DataPower, WCF, WPF, C++, VLOCITY, salesforce lightning.
- Worked on Sales Cloud, Service Cloud, Community Cloud.
- SFDC Configurations/Customizations – UI, Page Layouts, Tabs, Custom objects and fields, Validation Rules, Workflow, Process Builder, Flows.
- Sound knowledge of Apex, Visualforce, SOQL, Triggers, API, Webservices.
- Knowledge in Generating customized Reports, Dashboards and analyzing the data.
- Good understanding of eclipse and various integrated development environments. Experience in working with various Force.com IDE, JIRA, Bitbucket, Source Tree.
- Good exposure to working with Salesforce deployment tools.
- Provide CRM functional design solutions for customers, including full life-cycle implementation.
- Developed complex functionalities using APEX, VF and JavaScript where appropriate.
- Used Data loader to make bulk upload of client data.
- Worked on REST API Integration (REST CALLOUTS and REST APEX).
- Have good knowledge in Lightning Components.
- Experience working with Lightning Design System

TECHNICAL EXPERTISE

Technology	Salesforce, C#.Net, WPF, ASP.Net, ADO.Net, VB6.0, Data Power, Vlocity, Salesforce lightning
Databases	DB2 and SQL Server 2005/2008
BI Tools	Blaze
Web Technologies	ASP.NET, JQuery, HTML, XML, XSL, CSS, JavaScript
Middle Tier	Web Services JSON, Rest API and WCF
Web Servers	Microsoft IIS
Operating System	Windows Server 2000/2003/2008/2010, Windows NT/98/XP/Vista/Windows 7
Other Tools/IDE	Eclipse, TFS, GIT, SVN, Code Collaborator, SoapUI, SVCUtil, WSDL, Version One, Dynatrace, SecureFX, Fiddler, Visual Studio 2005, 2008, 2010, 2013 and ETP.

CERTIFICATIONS

- Salesforce Certified Force.com Developer (Dev 401)
- Syntel Certified Salesforce Developer
- Dose E1 Certified.
- Agile Methodology Certified.
- Syntel DataPower Certified.
- Vlocity Certified Developer.

EDUCATION

Degree/Examination	Institution/Board	Year	CGPA/Percentage
Bachelor of Engineering	MITM – Indore	2010 -2014	7.14
Intermediate	St. Thomas senior School, Bhopal	2008 -2009	66%
Matriculation	St. Francis convent School , Raisen	2006- 2007	86%

AWARDS

- Received Below Syntel Awards:-
 - Syntel Entrepreneurial leadership Award.
 - Syntel Kudos Award for leadership Skills
 - Syntel SPOT Award for complete ownership of deliverables.
 - Syntel Team awards for stretching and putting extra efforts to meet short Client Deadlines.
 - Syntel Quality Award for minimum defects in SIT and UAT Phase.
- Received 3 consecutive Promotion for my performance and leadership in the company.

PROJECTS

PROJECT #1:

July 2015 - Current

Project	:	CRM - Resolution
Customer Type	:	Consultant to one of the US largest healthcare provider
Environment	:	Salesforce, JQuery, CSS, And HTML
Tools Used	:	Eclipse, CSI, Team Foundation Server (TFS), Visual Studio 2015
Duration	:	3 Years
Roles	:	Offshore Developer, offshore Lead. Started this project from scratch. Involved in all phased of project development. Worked with business to get requirement and to provide critical solutions. Provided architectural solutions. Got good exposure in this project.

CRM is Application used for registering inquiries by Humana agents at customer care. CRM ensures satisfaction for its customers with Humana's business and services.

PROJECT #2:

January 2015- July 2015

Project	:	Softphone, Customer Care Portal
Type	:	Windows Based Application
Customer Type	:	Consultant to one of the US largest healthcare provider
Environment	:	C#, VC++, WPF, WCF, DB2 and SQL.
Tools Used	:	Code Collaborator, Version One, Team Foundation Server (TFS)
Duration	:	5 Months
Design Pattern	:	MVVM/MVC
Roles	:	Offshore Developer, Involved in all phased of project development. Worked with business to get requirement and to provide critical solutions.

Softphone application is used by Customer Care Representative to answer incoming call, Transfer call, Conference call and other phone functionalities without using physical device.

INTERESTS AND HOBBIES

Playing and Watching Premier league Football (Favorite Club: Manchester United), Solving Puzzles, Reading Novels (Favorite Novel: Sherlock Holmes)

Personal Details:

Name - Satyam Malviya
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I hereby declare that the information that I have furnished is authentic, and true to the best of my knowledge.

Date: June 8, 2020

Place: Pune