

CONTACT

- +91-8087087452
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CERTIFICATIONS

- Salesforce Certified Administrator
- Sales Certified Platform Developer
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Service Cloud Consultant
- Salesforce Certified Experience Cloud Consultant
- Microsoft Certified Azure Fundamentals

EDUCATION

B.E. Computer Science

Savitribai Phule Pune University
2012-2016: 71%

H.S.C.

2010 - 2012: 87.17%

S.S.C.

2009-2010: 96.36%

AWARDS

- Team performer-Sept 2018
- Accenture Apex Award-Sept 2019
- Star performer-Feb 2020
- Team performer-July 2023

PERSONAL DETAILS

- Hobbies- Sketching, Painting
- Languages- English, Hindi, Marathi

Priyanka Shahapure

SALESFORCE QA LEAD | FUNCTIONAL RELEASE MANAGER

PROFILE SUMMARY

5X Certified Salesforce QA Lead with almost 7 years of experience. Expertise in designing & executing comprehensive test strategies, managing QA team & driving continuous process improvements. Experienced Release Manager with expertise in overseeing the end-to-end release process, coordinating with different stakeholders and ensuring timely & reliable release on Salesforce platform.

WORK EXPERIENCE

TEAM LEAD

ACCENTURE| MARCH 2022-PRESENT

- Performing functional release manager role along with leading QA activities
- Acting as a point of contact for assigned projects, owning testing results, test plans etc.
- Managing the team with a head count of 18 to efficiently deliver the business requirements
- Monitoring daily activities of test engineers within an agile environment
- Understanding gaps in user stories or business requirements
- Collaborating with development, QA & other teams to plan & schedule releases, considering factors like project scope, timelines, dependencies & potential risks.
- Identifying potential risks associated with a release & working to mitigate them by creating backup plans, strategies & thorough testing procedures.
- Monitoring the production environment after releases to quickly identify & address any issue that may arise.
- Utilizing release management tools to streamline the release process.

SENIOR SOFTWARE QA

ACCENTURE| DEC 2020-MARCH 2022

- Successfully managed sanity testing in Production environment single handedly
- Recommended enhancement features & process improvements to the system
- Helped business to perform user acceptance testing
- Worked on system integration testing with other teams
- Active participation in daily stand up meeting with BAs and developers
- Drove retrospective meetings with business & internal dev team
- Worked on creating Reports and Dashboards

SOFTWARE QA

ACCENTURE| MAY 2018-DEC 2020

- Performed system testing in Salesforce Classic as well as Lightning experience
- Worked on lightning template based Partner Community testing, tested lightning component based functionalities
- Actively participated in establishing QA processes and preparation of test data, maintaining defects and reporting defects
- Worked on automation of regression test scripts
- Performed API testing using workbench, bulk data testing using tools like data loader
- Worked on salesforce sales cloud

ASSOCIATE SOFTWARE QA

ACCENTURE| NOV 2016- MAY 2018

- Performed functional, system, regression, negative, positive, smoke, sanity and end to end testing
- Designing of strategic test cases, test scenarios
- Focused on defect detection
- Analysis of user stories, requirements and providing estimates
- Worked with trending agile methodology

SKILLS

- Salesforce administration (custom objects, record types, workflows, validation rules email templates, role hierarchies, sharing rules etc.)
- Proficient in release management. analytical thinking/problem solving
- Reports and dashboards
- Team leadership, time management, attention to details
- Proficient in test scenario and test script designing
- Excellent communication and documentation skills
- Salesforce lightning testing experience