

# Shubham Lahamage [lahamageshubham30@gmail.com](mailto:lahamageshubham30@gmail.com)

## Software Engineer

+91 9822330507

Address=Yashwant Nagar Loni-khd, Tal-  
Rahata,Dis-Ahmednagar  
Current Address=Warje pune

## Career Highlights

- Dedicated Salesforce professional with 2.8 years of comprehensive experience in implementing, customizing, and managing Salesforce solutions. Adept at translating business requirements into technical solutions, optimizing processes, and driving user adoption. Seeking a challenging role to leverage my expertise and contribute to the success of a dynamic organization.
- Proficient in Salesforce administration, including user management, profiles, roles, and security settings.
- Extensive experience in customizing Salesforce objects, fields, record types, and page layouts to meet unique business requirements.
- Strong understanding of automation tools, including Process Builder, Workflow Rules, and Approval Processes, to streamline business processes.
- Skilled in developing custom Lightning Web Components (LWC) to create dynamic and user-friendly interfaces.
- Solid knowledge of Apex programming to create triggers, classes, and batch processes to automate complex business logic.

## Professional Experience

### Software Engineer

#### Salesforce Developer [codify software services] - [pune, maharashtra] [2020] - Present

- Led end-to-end implementation of Salesforce solutions for diverse clients, including requirement gathering, solution design, configuration, customization, and post-implementation support.
- Designed and developed custom Lightning components, leveraging Lightning WebComponents (LWC), to enhance user interfaces and deliver efficient functionalities.
- Implemented complex automation processes using Process Builder, Flow, and Apex triggers, resulting in significant time savings and improved data accuracy.
- Collaborated with integration teams to seamlessly integrate Salesforce with external systems using REST and SOAP APIs, enabling seamless data exchange and process automation.
- Conducted in-depth data analysis and cleansing initiatives to improve data quality, streamline reporting, and enhance decision-making.
- Delivered comprehensive end-user training sessions, increasing user adoption and empowering clients to leverage Salesforce effectively.

#### Salesforce Administrator [codify software services] - [dec 2020] to [may 2021]

- Managed all aspects of Salesforce administration, including user setup, profiles, roles, security, and data access.
- Customized Salesforce objects, fields, record types, and page layouts to meet business requirements and optimize user experience.
- Utilized Process Builder and Workflow Rules to automate key processes, resulting in reduced manual effort and increased operational efficiency.
- Collaborated with stakeholders to design and implement comprehensive reports and dashboards, providing actionable insights and improving data-driven decision-making.

- Developed and maintained data validation rules, ensuring data accuracy and integrity across the system.
- Supported integration efforts by creating and managing REST and SOAP integrations, ensuring smooth data exchange with external systems.
- Provided timely technical support and troubleshooting to users, addressing issues and ensuring a positive user experience.

## Certifications and Achievements

- **Salesforce Certified Platform Developer I**

## Education

- B.E(Mechanical)=RMD Sinhgad School Of Engineering(68)
- HSC =State Board(47.33)
- Ssc =State Board(76)

## Skills

- Salesforce Administration and Configuration.
- Apex Programming
- Lightning Web Components (LWC)
- Process Automation (Flow, Process Builder)
- Data Migration and Data Cleansing
- Reports and Dashboards
- Problem Solving and Troubleshooting

## Language

**Java,SQL,C++**

## Major Projects

**Project Name:** Investment Banking Domain

- Design and developed SFDC Administrative tasks like creating
- Users, Roles, Profiles, Standard Objects like Accounts, Contacts, Leads, Campaigns, Opportunities, Dashboards and Reports
- Creating Custom Objects, custom fields with master-detail relationships and lookup relationships, Junction objects, Page Layouts, Email Services, Workflows, process builder, Approval process, Reports, Dashboards, Tasks, implemented security and sharing rules at Object, Field, and Record level for different users at different levels
- Handling Web to Lead, Auto Response rule, Escalation Rule,
- Matching Rule, Duplication Rule, Sharing Rule, Validation rules, Role Hierarchy, OWD, List view

**Project Name:** Food Industry CRM

### • Roles and Responsibilities:

- Designed, and deployed the Custom objects, Custom tabs, Entity-Relationship data model, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, Approval process, Components, Visualforce Pages to suit to the needs of the application. Managing Salesforce security. OWD, Profiles, Roles and Permission sets
- Used Data Loader for insert, update and bulk import or export of data from/to CSV files

- Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic
- Designed and developed Apex Classes, Controller Classes, Controller Extensions and Apex Triggers for various functional needs in the application
- Apex Trigger, Async apex (Batch apex, Future apex, scheduler apex Class), Apex Test Methods, Visualforce Pages, Visualforce Components & Controllers, Test Classes.

I hereby declare that all the particulars above are true to the best of my knowledge and understanding.

**Da  
te:**

**Shubham Rangnath Lahamage**  
9822330507