Mounika Kunisetty

IT Analyst

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WORK EXPERIENCE
4.11 Years

Organization
 TCS

ABOUT ME

I am a flexible and experienced developer with time managing skills. I am a well determined person and passionate to learn latest technologies. I constantly show interests in acquiring knowledge and attained an award in TCS for holding top T Factor in the entire project. I will not stop my career growth and provide my best to put forth my talents for the company.

Education

Secondary School Certificate (SSC)	Graduated, July 2010
Oxford Public School	Marks 88.16%
Board of Secondary Education	

Intermediate (10+2)	Graduated, July 2012
Sri Chaitanya Junior College	Marks 93.6%
Board of intermediate Education	

Bachelor, Technology	Graduated, May 2016
R.V.R & J.C College of Engineering	Marks 9.68 CGPA
Acharaya Nagarjuna University	

Experience

- 4.10 years of experience in Java.
- 1 years experience in SOAP & Rest web-service.
- 2 years of experience in Spring and Spring boot framework.
- 1 years of experience in jboss server and Aws.
- 2 years of experience in Jsp with jstl tags.
- 1 years of experience in React js.
- 2 years of experience in Shell scripts and PL SQL.
- Concepts on HTML, Css and JavaScript (Es6).
- Knowledge on Salesforce basics.
- Software Development model : Waterfall, Agile
- Softwares used : Ecllipse, Intelli J, Soap UI, Sql developer, File zilla, Putty, Visual studio, Git bash.

Career Highlights

- Received 'Excellence in support & co-ordination' award in my project.

- I have received short term onsite (Singapore) opportunity.

- Acquired Learning Achievement Award.

- Won Digital Ninja Award.

- Participated in RIO Quiz programs and code hackathon.

- Received recognition from client for clear and quick solutions.

- Got appreciations from manager for quick learning of business in project.

Technical Skills

- Programming Languages   :   Core Java
- Data Bases   :   Oracle
- Cloud Technology   :   Sales Force, AWS
- UI modules   :   React Js, Jsp(jstl), HTML, CSS
- Framework   :   Spring, Spring boot
- Web Services   :   SOAP web service

Project

July 2016 – Current
Designation: IT Analyst
Role: Developer
Tata Consultancy services
Chennai, Tamil Nadu

Currently working in 'Singapore Airlines' project under 'Customer service' team which provides value added services to clients like Hotel Booking (SSH), Emails and Message management, Lounge Access, Group Booking and SMT (Sales and Management Tool).

Application:

1) **Name:** Singapore Stop over Holidays (SSH)
Software Development model : Waterfall
Technologies: Core Java, Struts, SOAP web service, JSP, Oracle11g, Eclipse, SVN.

Description:

Singapore Airlines will tie up with hotels and provides additional discounts to passengers. SSH deals with hotel booking for the passengers who are having stopover as Singapore (SIN) in PNR. I have worked on the new enhancement which will allow passengers to book hotels with Non Singapore itinerary if PNR contains at least one Singapore stopover.

Responsibilities:

- Developed code for an enhancement as mentioned in above description.

- Fixed bugs in the application.

- Prepared business proposal documents and shared to clients. Improved code quality by removing the duplicate code.

- Requirement gathering, construction and testing of the application.

- Prepared test cases and results for the developed code and shared to users.

- Synchronizing, committing code in SVN and deploying the same in server.

Value Ad's:

Created an UI page where clients can view all the successful hotel bookings and failure bookings with failed reason up on giving booking date and hotel name.

2) Name: SMT – Sales and Management Tool
Software Development model : Agile
Technologies: Sales force

Description:

SMT is a cloud based application which uses only Sales Cloud for our business needs. We store the details of the employees/station users of Singapore Airlines by creating licenses which provides access for them to track and maintain the details of end users/ companies who are having business relationship with Singapore Airlines. By doing so, Corporates will get additional benefits and discounts for their travel. Apart from that, we have customized the environment to automate few features which helps the station users to track the revenue of the Corporates.

Responsibilities:

- Done small enhancements in SMT as requested by clients.

- Reply to the chatter queries in SMT which will be raised by clients and it should be solved within 2 business days. Daily on a average of 6 queries will be registered in chatter.

- Also solves issues in Mantis website where station users will raise queries and it should be solved within 10 business days.

- Handling data patches as requested by station users which will done by creating CSV files, SDL file and config file and loaded via PUTTY.

3) Name: SMT Store
Software Development model : Agile
Technologies: Java, PL SQL, Spring boot, SOAP web services, Shell scripts, Cron Jobs, JSP (Jstl), aws cloud.
Description:
SMT Store acts as an back end for SMT. All the data created from SMT will be sent to SMT Store via web service call. This information will be shared to around 16 interfaces via web service calls, Batch files and on Adhoc basis. SMT Sore also stores information from others interfaces that comes via web services and Batch files.

Responsibilities:

- Handling Enhancements of nearly 150 PD's(Effort) as requested by users. Requirement gathering, Proposal document preparation for the enhancements.

- Involving with clients for enhancements meetings.

- Creating Shell scripts, Procedures, Functions, CTL files according to the requirement given by clients.

- Deploying code in servers with the UNIX commands via PUTTY.

- Handling Data patches by creating roll forward and roll backed scripts.

- Solves issues in ICD where clients will raise the queries/issues and should be solved within 10 business days.

- Will test the enhancement changes with results and shared to clients. Fixed bugs in the application.

Value Ad's:

Created shell scripts to run the failed jobs in production.
Created many Business Guideline documents for easy understanding to clients.

4) **Name:** Employee Management Tool
Software Development model : Agile
Technologies: React Js, Spring boot and Java
Description:
Employee management tool is an internal project tool developed for storing the employee details team wise in the Singapore Airlines Project along with Swon details. Receives details from database and CRUD operations are happened in react js with axios.

Responsibilities:

- Requirement gathering and Business proposal document creation.

- Enhanced application with new requirements.

- Done Bug fixes.

Computer Proficiency

Word 2010
Excel 2010

Languag

Hindi

English

Telugu

Tamil (learning on the go)