PROFESSIONAL SUMMARY

Solutions oriented Portfolio/Program Manager – Strategic initiatives with 19+ years experience focused on **delivering customer success, strategic plans and influencing product roadmaps** there by scaling impact across the organization. Energetic, trusted and details-oriented solution driver who **bridges gap between business and technology**. Well versed in Waterfall and Agile methodologies for Programs/Product releases and IT service management (Incident and Problem). Experienced in **Cloud computing, Information Security and Application development/releases**. Excellent skills in team building, communication, as well as inter-department and executive client relationship management. Self-motivated professional with ability to communicate at CXO level and "Get things done" attitude.

CORE COMPETENCIES

- Portfolio/Program/Project Management
- Policy/Process Development, Improvement & Implementation
- Risk Management (Assessment and Remediation)
- Privacy and Compliance (PCI, GDPR, CCPA, VPPA, ISO 27xxx, SOC 2)
- Information Security (Mobile, Web and Perimeter/Infrastructure Security, Red team/ Blue team and Vulnerability Management)
- Incident & Problem Management

WORK EXPERIENCE

Senior Technical Program Manager, Walmart, Sunnyvale, CA   (Jun 2019 – till date)

- Drive **customer success** by working closely with **cross-functional teams (Product, Engineering, Marketing, Security, Privacy and Legal)** to ensure impactful and successful releases on time.
- Focus teams on business objectives and track progress to ensure project milestones are on time, on budget and with the desired results.
- Own and drive end-to-end Security review process for all Vudu program/products and 3rd party integrations to ensure product/feature adherence to **Walmart Policies and compliance requirements (ISO 27001, PCI, VPPA and CCPA)**. Lead and mentor a team of engineers and risk analysts for smooth execution of programs.
- Collaborate with **Front end (Mobile, Web, Lua devices), Back end (Platform), QA and Release teams** to integrate and rollout "Bot Mitigation" feature across all Vudu platforms.
- Own, drive and improve **postmortem process for Vudu Operations, SRE and Platform team** and ensure reduction in incidents resulting in significate improvement of KPI.
- Collaborate with Vudu Operations team to define and own process to **report monthly uptime availability** to leadership.
- Collect and present weekly **Executive Status Report to VP of engineering and PMO**.

Engineering Program Manager, Optimizely, San Francisco, CA   (Sep 2018 – Jun 2019)

- Owned end-to-end **Cloud Security program in AWS and GCP** including **Secure Process Life Cycle, Vulnerability management, Bug Bounty, Security tooling, InfoSec policies, procedures, standards and backlog management**.
- Partnered with Data Platform team to analyze Network security gaps in existing AWS environments, developed attack tree and worked on remediation.
- Driven standards by collaborating with Engineering teams to develop and publish new AWS Network Security standards.
- Led a team of DevOps engineers to roll out Security scanners (Sourceclear, Snyk) in CI/CD pipelines.

- Worked with cross-functional teams to develop **Software Security and Assurance** KPI dashboards to track SLAs for Security Bugs, AWS Scanner Alerts triaging, Security review of Design documents and Response to customer security questionnaires.
- Owned, communicated organizational wise "**Annual Software Security and Awareness**" trainings and ensured 100% completion and compliance.
- Coordinated with Compliance team to conduct independent PCI semi-annual pen test/ retests, monthly review of Security controls for **ISO 27001, SOC2 and PCI requirements**.
- Participated in monthly strategy meetings and Presented **Program Strategy/Roadmap** to SVP of Engineering.
- Led bi-weekly "Bug jail" meeting with SVP of engineering to address Security bugs that are out of SLA.
- Led **Security bug bounty program** with "Bugcrowd" vendor – Ensured all bugs within the scope are triaged and addressed with SLA.

Engineering Program Manager, eBay Inc, San Jose, CA   (April 2015 – Aug 2018)

- Responsible for driving entire Portfolio and Programs across eBay **Mobile, Security Engineering, Network/Infrastructure and Security Operations Center**.
- Partner with Mobile cross-functional teams (**Mobile foundations, Corporate, SOC, Application Security, Pen test, Architecture, Privacy and Legal)** to deliver eBay native iOS and Android mobile apps securely.
- Responsible to delivery Mobile Security roadmaps and led a team of Architects/engineers to conduct security review of both iOS and Android app features.
- Owned and collaborated with **Mobile Foundations and Application Security team** to deploy and establish **Static Application Security Testing (SAST) and Dynamic Application Security Testing (DAST)** tool for both iOS and Android environments.
- Collaborated with Mobile Product team to build and maintain QA/Sandbox environment for both iOS and Android.
- Developed and maintained excellent relationship with eBay **Identity Management** team to deploy identity solutions (**SMS-2FA, Push notification, Social login integration and backup factor**) on eBay native Mobile apps and onboard Corporate/Market places app on **SailPoint and CyberArk.**
- Led a team of Crypto architects and engineers to evaluate "**Runtime encryption**" feature on eBay servers. Acted as a liaison between eBay InfoSec and Fortanix/Intel to conduct POC and evaluate "**Secure Enclave**" solution.
- Led a team of Crypto architects and Corporate Security architects to develop internal **PKI solution** for eBay.
- Took complete ownership to deploy **perimeter level security** tools across 18 eBay Data centers and POP locations. Led a huge cross-functional team of engineers, vendors (RSA, Cyphort, Dell, Arista), procurement, legal, networking, SOC and data centers teams to evaluate, procure, ship, deliver Malware (Cyphort) and Packet Capture gears (RSA Netwitness) across the globe.
- Managed staffing of six security consultants and SOC L1/L2/L3 security Analysts for **Security events monitoring and logging**.
- Collaborated with IT, Marketplaces, Application owners, security engineering and SOC to identify, collect and onboard application/system logs (into Hadoop) and developed user cases/alerts in SIEM (Splunk) for 24X7 real-time monitoring.
- Conducted daily Use Case Triage meetings with SOC and Security Analysts to address issues and track the overall progress of the program.
- Collaborated with SOC to develop **incident handling playbooks** and Security SLAs framework.
- Collect and present weekly Executive Status Report to CISO, PMO and Chief of Staff.

Sr. Project Manager at TATA Consultancy Services, Santa Clara, CA   (Feb 2001 – April 2015)

- Program Managed Kaiser Permanente's Corporate IT Programs within budget and schedule with a total of 24 projects, 14 Project Managers, and a budget of $3.6 million.
- Responsible for "buddy" system to onboard and train Program and Project Managers on PMO processes and delivery methodology.
- Developed and implemented **Phase Gate review (PGR)** process to ensure requirement completion at every phase of the program.
- Owned multiple programs in Kaiser Permanente's Payments Organization
  - Payment Processor consolidation – Consolidate KP's multiple payment processors to BAMS across all regions there by saving $1M+ on compliance activities.

- EMV/Chip-N-Pin and P2P encryption – Implemented EMV features across KP's hospitals and pharmacies with Ingenico iSC480 and iPP350 devices.
- Managing all aspects of program management there by ensuring adherence to Kaiser delivery policies and processes.

➢ Owned and Program Managed National Semiconductor's Order Management System.

SELECTED ACCOMPLISHMENTS

- **Bot Mitigation**: Ensured smooth integration of PerimeterX Bot mitigation tool across all Vudu platforms.
- **Security, Risk and Compliance Review**: Owned end-to-end security, review and compliance review process for all Vudu products/feature releases.
- **Annual Security training:** Ensured 100% Completion of Security Awareness and skill-based training across engineering.
- **Mobile Security**: Delivered 100% of planned items in 2017
- **Perimeter Security:** Deployed perimeter level Malware Detection solution at all Internet POPs across eBay
- **Network Traffic Capture:** Deployed perimeter level Network Traffic capture & inspection tool at all Internet POPs across eBay
- **Security Monitoring and Logging:** Defined and Owned process to onboard 6000+ eBay Corp and Marketplaces app into Splunk for SOC monitoring

PROFESSIONAL EDUCATION

- BS – Electrical and Electronics, Madurai Kamaraj University, India