SUGANYA KANNIAKUMAR

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Snapshot: Dynamic and Qualified IT professional with **7+ years** of insightful experience in all phases of SDLC including application design, development, production support & maintenance projects.

√ Total 7+ years of competitive experience in IT industry using Salesforce and other Technology
√ Experience of working in the complete Software development life cycle involving design, development, Testing and Implementation.
√ Capable to adapt to the new leading Technologies.

AREAS OF EXPERTISE

Having Experience → Salesforce, APEX, Visualforce, FORCE.com, Webservice ,Docusign, Conga, Pulsar application, Copado
Having Moderate Experience → Javascript, SQL,Lightning

CERTIFICATIONS

~ Salesforce Platform Developer I
~ Salesforce Einstein Analytics and Discovery Consultant.
~ Salesforce Certified Adminstrator

IT FORTE

Cloud Technologies	Salesforce, Apex, Visualforce, Lightning,Pulsar app, Copado
Software Languages	JavaScript
Operating Systems	Windows family
Tools and Utilities	Remedy, JIRA,Data Loader,Visual Studio Code,Putty

ACADEMICS

➢ B.Tech EEE from Pondicherry University in 2014 with CGPA of 7.5.
➢ Higher Secondary from St.Patrick M.H.S.S in 2010 with an aggregate of 77%
➢ Matriculation from St.Patrick M.H.S.S in 2008 with an aggregate of 87%

PROFESSIONAL EXPERIENCE

Current Designation : Senior Associate
Experience : 7.8 years(Dec 2014 – Till date)
Company : Cognizant Technology Solutions, Chennai

Job Profile:

~ Worked on various applications which are being used in Retail, Insurance and Agricultural Industry.
~ Ensured compliance to quality procedures related to project
~ Evaluated specifications provided by clients
~ Designed/ developed coding and performed unit & integration testing

PROJECT DETAILS

Project	**Monsanto – ANZ MTrack**
Role	**Administrator and Developer**
Duration	April 2021 – Till date
Responsibilities	Design, Coding, Customization, Configuration, Integration, UAT, Deployment
Description	This Sales application is being used in Australia for billing seeds through its own customized business solution in which they maintain information like seed management, field auditing till harvest. Sales rep makes deal using iPad and provides discount if any and Business manager conducts campaign on seasonal basis.
Technologies	**Salesforce, VisualForce, Conga Composer, DocuSign, Pulsar application,Copado**
Organization	Cognizant Technology Solutions, Chennai

Project	**Monsanto - ACS**
Role	**Administrator and Developer**
Duration	September 2018 – March 2021
Responsibilities	Coding, Customization, Integration, UAT, Deployment
Description	This application is primarily used for Service cloud requests in five regions. Monsanto is an Agro Industry based Project where all the orders, Visits, Complaints are requested by Farmers through Salesforce. Salesforce is a widely used tool by customers and business. There are RTV's in each region to guide the farmers on Salesforce app usage in Mobile and Desktop.
Technologies	**Salesforce, VisualForce, Splunk, Apex**
Organization	Cognizant Technology Solutions, Chennai

Project	**Liberty Mutual Insurance - DMS**
Role	**Administrator**
Duration	May 2016 – August 2018
Responsibilities	Design, Customization, Configuration, Deployment
Description	The objective of this project is used to maintain agency related process in insurance cycle. This system will maintain all Agency team member list, plans, weekly. All agency information are updated from legacy system through Informatica jobs. Agent can calculate profit sharing from the profit sharing illustrator. Territory manager and agents are the users for this application.
Technologies	**Apex, Visual Force, Controllers, Triggers, Approvals, Workflow, Data Loader**
Organization	Cognizant Technology Solutions, Chennai

Project	**Loblaw Supermarket Company - NOC**
Role	**Administrator and Developer**
Duration	December 2014 – April 2016
Responsibilities	Design, Coding, Customization, Integration, UT, Deployment
Description	Loblaw Companies Limited is Canada's largest retail and wholesale food retailer, with about 1,000 operations across the country. I worked on 3 processes of Loblaw Companies Limited namely SAP Critical Job Monitoring, ESB & BI Monitoring & NOC Operations. As a part of it, I was working as a NOC Analyst bearing the roles & responsibilities of BI Reporting, Incident management, Autosys, SAP Production support, Operations management.
Technologies	**Autosys, BOXI 4.1, Windows, UNIX, C/C++, BMC Remedy 8.1, Teradata, Putty, X matters.**

| Organization | Cognizant Technology Solutions, Bangalore |

PERSONNEL DETAILS

Name   : Suganya Kanniakumar
Address   : A3, Pearl Flora, 5th cross street, Medavakkam, Chennai -100
Date of Birth   : 29-12-1992
Nationality   : Indian
Marital Status   : Married
Languages Known   : English, Tamil and French

DECLARATION

I certify that all the information above is correct and references are available if they are needed hoping that my experience will be useful to you.

Place : Chennai

Date :   **(SUGANYA KANNIAKUMAR)**