

## **BENIL S**

No 18, Veturnimadam (PO), Nagercoil- 628001

email: benilstanley@gmail.com

Contact no: +91 9585628482

<https://www.linkedin.com/in/benil-stanley-a88b4b141/>

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Results-oriented Quality Assurance Tester and Research Analyst with over 2 years expertise in a fast-paced startup with quick application development and support life cycles. Achieved company-leading improvement metrics (99.95%) based on quality assurance scorecard, and helped reduce customer support workload by 35%.

### **Accomplishments:**

- \* Spot Award-2019
- \* Associate of the Quarter-2020

### **Skills:**

- \* Languages: C, C++, Java, Python
- \* Tools: Selenium, AWS S3, Notepad++, Office packages, Load Runner, Lexis Nexistool
- \* Database: Oracle
- \* OS: Windows, Linux

### **Work History:**

**July 2018 - Present**

**Quality Analyst - Research Analyst | Cape Start | Nagercoil**

### **Responsibilities as Research Analyst:**

- \* Expertise in managing a wide variety of qualitative and quantitative research activities, including collecting and analyzing data of various clients/sources.
- \* Comprehensive experience in various media coverages which includes traditional news, blogs, print, broadcast and social media.
- \* Identified various trends in the stock due to the changes in news coverage and made several recommendations for improvements while analyzing future trends and forecasts.
- \* Successfully applied business information research for clients from wide range of sectors including healthcare, manufacturing, law firms, technology, finance and banking through Lexis Nexistool.
- \* Working closely with technical and non-technical peers and senior management to promote successful delivery of products and services
- \* Supporting continuous improvement of the current test process

### **Responsibilities as Quality Analyst:**

- \* Knowledge in writing basic SQL queries and end to end workflow
- \* Well acquainted with all phases of SDLC and STLC.
- \* Work with development teams to create test plans for enhancements and fixes on applications
- \* Help manage, develop, and improve processes and procedures within the department
- \* Proficient in test automation using UFT (Formerly QTP) and Selenium tools.
- \* Strong experience in automating Web Application Testing using Selenium WebDriver with TestNG framework.

- \* Well versed with handling elements in Selenium WebDriver.
- \* Executing test cases using Element locators, WebDriver methods, Java programming features and TestNG Annotations.
- \* Experience in Data driven Testing, Cross browser testing and Parallel Test execution using Selenium WebDriver, TestNG and selenium Grid.
- \* Knowledge on LoadRunner Automation tool

### **Academic Profile**

<b>Title of the Degree with Branch</b>	<b>College/University</b>	<b>Year of Passing</b>
Master's in Computer Science	National Institute of Technology, Tiruchirappalli.	2017

### **Personal Details**

Date of Birth : 13-Oct-1994  
Father's Name : B. Stanley Prem Kumar  
Passport : Available  
Linguistic Proficiency : English, Tamil, Malayalam