

KINGSLEY MONICKAM

PMP, PMI-ACP, ICP-ACC, PSM I, PSM II, PAL I, PSK I, CSM

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PROGRAM / PROJECT MANAGEMENT OFFICE (PMO) AGILE PROGRAM MANAGER / AGILE PROJECT MANAGER AGILE / SCRUM MASTER

PROJECT MANAGEMENT ■ PROGRAM MANAGEMENT ■ MULTIPLE DOMAINS

- **Seasoned and well experienced project and program manager with more than 20 years of success** managing all phases of diverse technology projects: PMP, PMI-ACP, ICP-ACC, PSM I, PSM II, PAL I, PSK I, CSM credentials; engineering degrees — bachelors in electronics & communication, masters in computer & telecom engineering; and several years of software development and telecom domain experience
- **Expert in agile and waterfall project management methodologies:** Able to manage medium / small project and program teams and known for high-quality deliverables meeting project timelines and budgets
- **Excellent communicator:** Able to communicate — verbal & written effectively with internal stakeholders — project & functional teams, and external stakeholders — clients & end users — domestic & international
- **Business strategist:** plan and manage projects and programs aligning business goals with technology solutions to drive process improvements, competitive advantage and bottom-line gains

SKILLS SUMMARY

Project and Program Management:

Traditional / Waterfall / Agile methodologies
Scrum framework, KANBAN, XP, Lean
product development
Risk management, Dependency identification and
resolution, Timeline management, Change and
Scope management, Communication management
JIRA, JIRA Agile, Azure DevOps MS Project,
Basecamp

Value-Added Leadership:

Multi-function teams coordination
Cross-function teams monitoring & supervision
Concurrent projects and programs execution
Agile coaching, training and continuous
improvements, inspiring and motivating teams

EDUCATION & CREDENTIALS

BE in Electronics and Communication (*First Class with Distinction*), PSG College of Technology, Coimbatore, India, 1989-1993

Masters in Computer & Telecommunications Engineering (*First Class with Distinction*), University of Wollongong, NSW, Australia, 2004 – 2005

Project Management Institute (PMI) – Certified Project Management Professional (PMP), *Number 1864662*, 2015-2021

Project Management Institute (PMI) – Agile Certified Practitioner (PMI-ACP), *Number 1991544*, 2016-2022

International Consortium for Agile (ICAgile) – ICAgile Certified Professional Agile Coaching (ICP-ACC)

Scrum.org – Professional Scrum Master I (PSM I), Professional Scrum Master II (PSM II)

Scrum Alliance – Certified Scrum Master (CSM), *ID: 000372741*, 2014-2021

CAREER PROGRESSION

Customer Dynamics (Hyderabad, India), **Lead Project Manager / Heading Project Management Office (PMO)**, Jan 2019 till date

Ooyala (Chennai India), **Senior Agile Program Manager**, Mar 2017 till Jul 2019

Impiger Technologies (Chennai India), **Director – Projects**, Apr 2014 to Mar 2017

Impiger Technologies (Chennai, India), **Senior Manager – Projects**, Dec 2011 to Mar 2014

End to end project management and delivery and program management — managing integration, scope, schedule, cost / efforts, quality, resources, communications, risks, changes, and stakeholders — internal & external

EXPERIENCE SUMMARY

- Good experience in **heading Project Management Office (PMO) and** collaborating with the entire organization
- Good experience in **end to end Program Management** at Ooyala as Senior Agile Program Manager – project / program planning aligning with corporate objectives to ensure visibility and predictability for customers; driving and managing projects / programs to successful completion, centralized tracking and reporting (single source of truth), Agile coaching and training, inspiring and motivating agile teams, and driving continuous improvements
- Good experience as **in charge of project management for Chennai Center** of Impiger as Project Manager and Scrum Master – planning, leading, organizing and motivating Agile project teams to achieve high levels of performance and quality in delivery Agile projects that provide exceptional value to the customers and end users
- Good experience **managing several concurrent projects** using Agile methodology in a face-paced environment crossing multiple verticals/domains/technology groups such as telecom, web, mobile & enterprise
- Good experience **managing and leading cross-functional teams** focusing on business objectives and tracked progress to ensure project delivery milestones were completed on time, within budget and with desired outcomes
- Good experience in **defining processes and tools best suited for each project** moving between agile and waterfall approaches depending on project specifics and client goals, creating detailed project road maps, plans, schedules, and work breakdown structures
- **Overseas experience** working with top telecom and datacom equipment manufacturers / solution providers such as Nortel Networks in RTP, NC, USA, and Dasan Networks in South Korea

EARLY CAREER

Redeem Software (Bangalore, India), Project Manager, 2010 to 2011

Datacom projects – L2/L3 networking switches software development: project planning, coordination and tracking of project execution, escalation when necessary, managing scope, schedule, resources, risks, changes, stakeholders — internal & external

Impiger Technologies (Chennai India), Project Manager, 2005 – 2008

Telecom projects – SS7 MT2/MTP3 layers conformance testing suite development and building next generation network residential home center: project planning, coordination and tracking of project execution, escalation when necessary, managing scope, schedule, resources, risks, changes, stakeholders — internal & external

Odyssey Systems (Raleigh, NC, USA), Software Consultant, 2000 – 2003

Web projects: Software development — customization and maintenance using HTML, JavaScript, Perl & PHP

IMI Systems (Durham, NC, USA), Software Consultant, 1999 – 2000

Web projects: Software development — customization and maintenance using HTML, JavaScript, Perl & PHP

IBC (on contract with Nortel Networks, RTP, NC, USA), Software Consultant, 1997 – 1999

Telecom Class 5 Switch Projects: software development / super project coordination / feature prime using Nortel's proprietary SL1 & Clearcase

Axes Technologies (acquired by Tech Mahindra, Bangalore, India), Software Engineer, 1995 – 1997

Telecom Class 4 (Tandem) Switch projects: software development using Assembly & C and SunOS

VSSC, ISRO (Trivandrum, India), Scientist / Engineer, 1994-1995

PSLV & GSLV – Satellite launch vehicle projects: software development & testing using Assembly language