KUNAL KUMAR GUPTA, Tableau Developer

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Tableau Developer with 8 years of experience in BI reporting. Have extensive experience in sourcing, processing, managing, and distributing business-driven and actionable visual reports for key stakeholders. Main responsibilities include consulting with business clients, creating Tableau dashboard reports, collaborating with different teams, to create business intelligence visualizations.

WORK EXPERIENCE

Data Analyst
WNS – Wilmington Trust, M&T Bank

02/2019 - Present,   *Gurugram*

- Developing, maintaining, and managing advanced reporting, analytics, dashboards and other BI solutions.
- Performing and documenting data analysis, data validation, and data mapping/design.
- Reviewing and improving existing systems and collaborating with teams to integrate new systems.
- Conducting unit tests and developing database queries to analyze the effects and troubleshoot any issues.

Business Analyst
Kapp Informatics

08/2017 - 02/2019,   *Delhi*

- Automated all the manually generated reports used by Financial team to avoid human error, redundancy and time saving.
- Analyzed all the source systems used and mapping them into Data Warehouse putting logics under Datastage to use them effectively.
- Designed Tables, Views to map the data and consume it through Tableau to create Dashboards used for analyzing KPI by Executives.

Business Development Manager
Metis Eduventures Pvt. Ltd. – Bankers Adda

06/2016 - 06/2017,   *Delhi*

- Increased the lead generation rates by 100%.
- Understood the application scope and functionality, eventually prepared the technical design documents to create an ETL solution.
- Providing post-implementation, application maintenance and enhancement support to the client with regard to the product.

Process Associate
Royal Bank of Scotland

June 2012 - May-2015,   *Gurugram*

- Possess extensive knowledge in enhancing, modifying, maintaining applications, data processing, data collection, data merging, data sub-setting, quantitative and qualitative data analysis.
- Worked in different process like "Over Draft Renewal", "Account Opening", "Stop Cheques", "Project Cooper ATM Retracts".
- Handling Channel Queries and Complaints
- Corrective Action planning for customer issues and execution of the same through the respective process owners
- Ensuring that the standards of service are maintained, and administering the bank operation

TECHNICAL SKILLS

Tableau Desktop   Excel

Microsoft SQL Server   SQL

Google Analytics   Jira

Hadoop - Hue

DATABASE USED

SQL Server

Google Analytics

Hadoop Hue

HONOR AWARDS

Appreciation from Client for the analysis which helps Wealth Department Fees increased from
$78,902 (2019) to $1,191,081 (2020).

Star Performer of the Quarter (01/2020 - 03/2020)
WNS

Star Performer of the Quarter (04/2019 - 06/2019)
WNS

SKILLS AND ABILITIES

Team Work   Analytical Ability

Leadership   Decision Making

Effective Communication