

Rohit Kumar Agrawal

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E-Mail: agrawalrohit017@gmail.com**SYNOPSIS**

- Working with FIS Global Business Solution, India as Senior Business Analyst.
- A dynamic functional professional with 9+ years of experience in Financial Service domain specializing in payments.
- Expertise in managing Payments, Retail Banking Operations & Requirement gathering and Solution designing.
- Key role-played in preparation of Functional Specification and User Manuals.
- Expertise in end-to-end application test process with aim to achieve high customer satisfaction level.
- Ability to produce the best result in pressure situations.
- Experience of Agile and Waterfall methodology of SDLC.

CORE COMPETENCIES**⇒ Business Analyst**

- Deep functional understanding of Payments areas like Remittance, Direct Debits, Forex, Bookings, Reconciliation, AML, Mandate Management, Bill Payments, and Reports.
- Solution designing of business requirements required for delivering end product to customer.
- Analysing complex business problems and define solutions for business development.
- Customer serviced for functional requirement, specification discussions and system design discussion.
- Sound understanding of ISO20022 message structure and SWIFT payments messages format.

⇒ Quality Analyst

- Lead, Manage and Drive Testing team for Integration testing, System testing and Acceptance testing.
- Test strategy preparation and evaluating exit criterion.
- Test case preparation, review and test data analysed based on requirement documents.
- Conduct test result review, incident triage, team meetings.
- Functional and Non-functional testing on the Remittance and Direct Debits.
- Performed hands-on testing manually as well as using automation tools like Selenium.
- Experience in root cause analysis and best practices.
- Trained the team in the TCS Bancs application on Remittance, Direct Debits Online and Offline.
- Involved in Functional, Retesting, Regression testing and UAT of the TCS Bancs product modules.

ORGANISATIONAL EXPERIENCE

FIS Global Business Solution – Senior Business analyst and Functional Consultant

1. Project Description: Payment Order Management and Standing Order Management

Organization: FIS Global Business Solution

Client: UOB

Period: Jul'21 to till date

Role: Senior Business Analyst.

Key functions:

- Detail understanding of ISO20022 Payment Initiation message, pain.001.001.11, pain.002.001.12, pain.008.001.10.

Responsibilities: -

- Brainstorming and discussion with FIS architects to draft the product changes
- Product demonstration to customer and internal FIS product teams.
- Requirement capturing and Functional specification document creation.

TATA Consultancy Services Delhi - Business analyst and Functional Consultant

2. Project Description: TCS BaNCS Payments Implementation for India

Organization: TATA CONSULTANCY SERVICES

Client: IndusInd Bank Limited

Period: Nov'19 to Jun'21

Role: Business Analyst.

Key functions:

- Detail understanding of Indian clearing systems like NEFT, RTGS, IMPS and ACH credit and debit
- Detail understanding of core banking specification and its interaction with payment engine.
- Integrations of different customer channels and branch channel with payment engine.

Responsibilities: -

- Elicitation of customer requirement for different products like NEFT, RTGS and IMPS .
- Mapping requirement with TCS Bancs product, gap analysis and solution design.
- TCS Bancs product demonstration for different modules.
- Requirement capturing and Functional specification document creation.

3. Project Description: TCS BaNCS Payments Implementation for Vietnam and Production Support

Organization: TATA CONSULTANCY SERVICES

Client: The Bank of Tokyo-Mitsubishi UFJ

Period: Sep'17 to Oct'19

Role: Business Analyst and Production Support Team Member

Key functions:

- Deep and Detail understanding of Vietnam clearing systems CITAD, Vietin, Vietcom and BIDV.
- Detail understanding of clearing specification for inward and outward payments.
- Detail understanding of core banking specification and its interaction with payment engine.
- Detail understanding of accounting and reconciliation.
- Anti-Money Laundering (AML) check for foreign currency payment.
- Deep understanding of customer specific reports and reconciliation reports.
- Production supporting, providing workaround and issue analysis to minimise the end customer impact.

Responsibilities: -

- Involved in business requirement discussions with customer and specification writing.
- Involved in Payment Engine and core banking system migration.
- Branch user training at MUFG Vietnam, Ho Chi Minh and Hanoi branch.
- Production support, quick workaround to minimise the end customer impact.
- Issue analysis and replication.
- Co-ordinating different stakeholder Development Team, Test Team and Bank Users.
- Test Planning, Test analysis and design.
- Hands-on with functional and Non-functional testing on the Remittance E2E flows.

3. Project Description: TCS BaNCS Payments Implementation for India and Taiwan

Organization: TATA CONSULTANCY SERVICES

Client: The Bank of Tokyo-Mitsubishi UFJ

Period: Jun'16 to Aug'17

Role: Business Analyst and Test lead

Key functions:

FISC LVP, FISC HVP, RTGS, NEFT, Report Management and Reconciliation

Responsibilities: -

- Test Planning and control, Test analysis and design.
- Test cases preparation and execution, Evaluating Exit criterion and reporting.
- Hands-on with functional and Non-functional testing on the Remittance E2E flows.

- Involved in business requirement discussions with customer and specification writing.
- Solution Designing of Business Requirements required for delivering end product to customer.
- Trained the team in the TCS Bancs application on Remittance, Direct Debits UI and STP modes.
- Branch user training at MUFG India and Taipei branch.

3. Project Description: TCS BaNCS Payments Implementation for European Geography

Organization: TATA CONSULTANCY SERVICES Ltd.

Client: Societe Generale

Period: April'15 to May'16

Role: Business Analyst & Quality Assurance Engineer

Key functions:

- SWIFT
- Forex

Responsibilities:

- Preparation/execution of Test cases
- Hands-on test cases execution and test data results for Key functions in Project
- Testing of Data Migration for product upgrade
- Perform testing using Automation tools
- Involved PAT of new modules and explanation to Customer

4. Project Description: - TCS BaNCS Payments Implementation for India Geography

Organization: TATA CONSULTANCY SERVICES Ltd.

Client: AXIS BANK

Period: March'13 to March'15

Role: Test Engineer

Key functions:

- NEFT, RTGS, ECS
- NACH processing for Credit Transfers / Direct Debits
- Mandate management, Bill Payment Module processing
- 24x7 Credits Transfers (Low Value)

Responsibilities: -

- Learned the complete TCS Bancs payments application.
- Testing Mandate management through file, web service and online mode
- Testing of File acquiring to reverse feed generation
- Testing of payments with Core banking Systems

- Communicated critical issues and to leads in a timely manner

Mondelez India Foods Limited – Executive Engineer

Organization: Mondelez India Foods Limited

Period: Jun'12 to Feb'13

Role: Executive Engineer

Responsibilities: -

- End user for finance related work on SAP ERP system.
- Manage Operators and workforce.
- Managed plant motors and weekly health check-up.

ACADEMIA

⇒ **Education**

- Bachelor of Engineering-2012

⇒ **Certification**

- Professional Scrum master certification-2018
- Business Analyst Foundation IIBA-2021
- LDP_ASCENT- The Foundation for your Leadership Journey-2018
- Payments, Financial Certification– 2017
- Insurance Concepts TCS, FTC – 2015
- Assurance: Software Testing and Assurance_Foundation-2017
- Test Automation Tools – Basics-2016

⇒ **Technical Competencies**

- Languages – Python, Core Java.
- Databases – Oracle, MS SQL
- Operating System – Windows XP/7, OS2200, Unisys (A-Series)
- ISO2022 Message Structures
- Swift Message Specifications

PERSONAL DOSSIER

Languages Known : English, Hindi
Date of Birth : 17thth September 1989
Passport Details : K8058991