Naick Md Imran

Salesforce CRM ▪ Total Experience: 5 Years

Contact

: (+91) 868-869-5439
: nayakimran@gmail.com

Aspiration

As an accomplished software developer with demonstrated success in designing and implementing software solutions, I am seeking a position with an international perspective.

Key Skills

Proficient or familiar with a vast array of programming languages, concepts and technologies, including:

Technology	**: Salesforce CRM**
Web Technologies	**:** Java Script, HTML, jQuery, HTML5, CSS, Apex
Database	**:** MySQL, SOQL
Build Tools	**:** Siebel Application, Siebel Tools, SFDC, Salesforce.com, Lightening App Builder

Education

2015 to 2019	**Master Of Technology(Information Technology)**
	Vellore Institute Of Technology
2012 to 2015	**Bachelor Of Science (BSc – MECs)**
	National Degree College, Nandyal, Kurnool, Andhra Pradesh.
2012	**Board Of Intermediate Education**
	Narayana Junior College, Almasguda, Hyderabad.

Achievements

Awarded 'Star Of The Month' 8 times for Dedication & Hard work in Project.

Wipro Technologies, Hyderabad.

Received best Catalyst award from client BP

Work Experience Summary

Wipro	**Full time Job**
Designation : Associate Consultant	**Jul 2015 - Till Date**

- ✓ Core member of the Salesforce Support team.
- ✓ Established a strong relationship with the client and the onshore team and interacting with theonshore and the client.
- ✓ Took additional responsibilities like Conduct Knowledge Sharing Sessions, leading Fun and Celebration team.
- ✓ Currently working in Salesforce enhancements & Maintenance projects.
- ✓ Received appreciations from the clients on my abilities to coordinate and deliver quality results.
- ✓ Worked on additional internal development projects which are useful for the account.
- ✓ Full (SDLC) software life-cycle development experience, from business analysis, to development, testing, debugging and documenting.

- ✓ Highly flexible in learning new technologies.
- ✓ Change Management co-coordinator and Idea champion for the team.
- ✓ Being a vibrant team member ensured in delivering quality deliverables.
- ✓ Trained in SFDC, Salesforce CRM, Apex, Lightening App Development, Siebel Tools, Siebel Client, Java, HTML, jQuery, HTML5, CSS, JavaScript, C.

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Detailed Information on projects handled in IT Industry

Project No   1

Project Name   : CHC (Change Health Care)

Project Type   : Application Development, Enhancement & Support

Account Name   : CHC (Change Health Care)

Role Played   : Developer/Admin

Technical Skill set : Salesforce CRM, Apex, SOQL

Project Description : The CHC Involves maintaining all the payments, Invoices, Flowing of data from other systems, Maintaining the patient details including contact details, treatments, consultations, Dr consulted and payment details etc

Roles & Responsibilities:

➢ Working in this project as Developer/Admin
➢ Responsibilities:
- User Access Management, Permission Sets, Data Loads, Data Migration from Siebel to Salesforce, Reports and Dashboard Creations
- Defect Fixing, Deployments
- Trigger handling, Page Layout Modifications, Lightening Component Modifications, Data Flow Managements
- Contacting clients and discussing about the issue and resolving them.

Project No   2

Project Name   : **BP (British Petroleum)**

Project Type   : Enhancement & Maintenance

Account Name   : British Petroleum.

Role Played   : Developer & Admin

Technical Skill set : Siebel Tools, Siebel Client & MySQL.

Project Description : British Petroleum is the world famous oil and gas company which has their business in all western companies, Maintaining all the customers data, enhancing the Application, releasing patches in Agile process addressing issues users face are the main objectives.

Roles & Responsibilities:

➢ Worked in this project as Application Maintenance Engineer.

➢ Responsibilities:
- Understanding the application ,business, process involved
- Involved in Requirement and design for development.
- Performed Code changes, Unit testing, Integration Testing and Monitoring in case of production issues.
- Maintaining query tracker for the issues involved.
- Preparation

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Detailed Information on projects handled in IT Industry

Project No	3
Project Name	: NRMA(The National Roads and Motorists' Association)
Project Type	: Application Maintenance
Account Name	: NRMA (National Roads & Motorists Association)
Role Played	: Developer
Technical Skill set	: Siebel Tools, Siebel Client & MySQL.

Project Description : The NRMA Involves maintaining all the payments, Orders, Subscriptions, Upgrades, Maintaining all the data of an individual in the System their Subscriptions, Upgrades, Eligible discounts. This will reduce the manual work of the users as they can find all the data in one place this results in less employees can do more work.

Roles & Responsibilities:

➢ Worked in this project as Developer.
➢ Responsibilities:
- Coding & Unit testing.
- Defect Fixing.
- Ticket Resolving.
- Contacting clients and discussing about the issue and resolving them.

Other Information

Citizenship	: Indian
Date of Birth	: 19-Feb-1994
Address	: 803, 11th Block, Hillridge Springs, Hyderabad, Telangana - 500032
Languages	: English, Telugu, Hindi, Urdu