

SUMMARY

Experience in developing different in-house custom application on Force.com platforms with a focus on Business Analysis, Apex coding and Salesforce.

HIGHLIGHTS

- **Total 4.5 Year of Experience – 2.5+ Year in Salesforce Sales Cloud and relevant 1.5 Year in Oracle CPQ Big Machines.**
- More than **1.5 years of Experience in Oracle CPQ Cloud Big Machines Technology** where I have worked on Integration, hiding rules, Constraints, Business validation, Document engine to generate the output documents and in that I have worked on XSL, table, row conditions etc.
- **2.5+ years of Experience in Salesforce** where I have worked on Configuration, Customization, Integration, Implementation and Support of Salesforce CRM and Salesforce applications.
- Created the Validation Rules, workflows for different business requirements.
- Triggers, Apex Classes, Test Class Implementation.
- Good knowledge of Telecom and Finance Domain Operations.
- Working Knowledge on **Sales Cloud, Service Cloud** and Apex Programming on Force.com Platform.

TECHNICAL EXPERTISE

SOFTWARE	SFDC, Apex, Visualforce, SOQL, Oracle CPQ.
TOOLS	Salesforce, Data Loader, Workbench, Zira, MuleSoft, Tomcat
DOMAIN EXPERIENCE	Telecom, Finance Domain

CERTIFICATION

- **Salesforce Certified Platform Developer 1**

EXPERIENCE

- Name of Organization: DMI Finance Pvt. Ltd.
Duration: July 2019 – Till Now.
- Name of Organization: Master Com Technology Services India (P) Ltd. (associated with Tata Communications Ltd.)
Duration: August 2017 – May 2019.
- Name of Organization: Prompt Personnel Ltd. (associated with Tata Communications Ltd.)
Duration: Feb 2017 – July 2017.
- Name of Organization: CBT InfoTech Pvt Ltd. (associated with Tata Communications Ltd.)
Duration: Jan 2016 – Nov 2016.

GAURAV SHARMA

PROJECT

Role: System Engineer

Projects Undertaken: TCL (Tata Communications Limited)

- S-docs package used to create different Templates to generate COF document in the PDF format.
- Custom Objects, fields, validation rule, Record Types, page layouts, Apex triggers, Apex classes, Test classes, SOAP and REST services.
- Apex classes as a WSDL: WSDL provided by Oracle based system is consumed to send request for data to downstream system. REST webservice is exposed so that downstream system can create record in the child object with the data requested.

Role: Assistant System Engineer

Projects Undertaken: TCL (Tata Communications Limited)

- Data Tables to perform database CRUD operations, File manager to store our files, Document Engine to generate reports.
- Recommendation and recommended items to create functions for different levels such as commerce and configuration.
- Resolve the live customer issue coming from ESB and BM side while configure the quote and Integration issues SFDC and BM.

Role: Senior Software Engineer

Projects Undertaken: DMI Finance Limited

- Trigger Optimization
- AWS face match recognition using Salesforce and Tomcat.
- Convert existing Asynchronous callout process to Synchronous using MuleSoft.

EDUCATION

IET, RTU, Alwar, Rajasthan: Btech ECE	2010- 2014
A.V.M, Alwar, Rajasthan: 10+2 RBSE	2009-2010
A.V.M, Alwar, Rajasthan: 10th RBSE	2007-2008

DOB: 17th Oct 1992

Yours Faithfully

Place: Delhi/India

Gaurav Sharma