K / G

📞 +91 7042224577

✉ Kumar.sah@in.ibm.com

📍 New Delhi, 110067

KUMAR GAURAV
Salesforce Consultant

👤 WHO AM I?

HONEST · RELIABLE · AMBITIOUS · ANALYTICAL · COHERENT · CONSISTENT · RELIABLE · HARD WORKING

KUMAR GAURAV
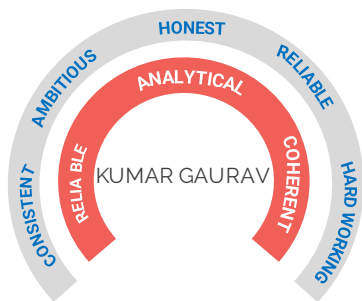
📍 NATIONAL EXP

INTERESTS
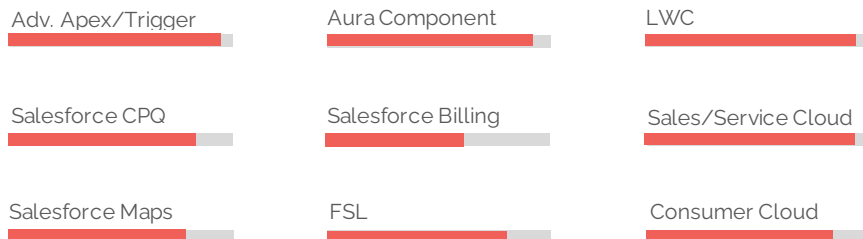
🎵 MUSIC   📖 READING   🎮 GAMES

> CERTIFICATION

- Salesforce **Application Architect**
- Salesforce **Data Architect**
- Salesforce **Sharing and Visibility Architect**
- Salesforce **Platform App Builder**
- Salesforce **Field Service Lightening**
- Salesforce **Service Cloud Consultant**
- Salesforce **Platform Developer II**
- Salesforce **Platform Developer I**
- Salesforce **Administrator**
- Agile SAFe **SAFe for Teams**

🏅 Achievements

- 🔴 Award, "**2020 INNOVATION & DELIVERY EXCELLENCE AWARD**" for Outstanding Service Delivery, **IBM,** 2020

- 🔴 Many times, appreciated with a **Cash award** and **Blue Points** for the level and quality of work, **IBM**, 2019-Current

- 🔴 **Employee of the year**-Tech, **Girikon Solution**, 2017

- 🔴 2 times **Employee of the month**, **ARCS Technologies**, 2016

✓ TECHNICAL SKILLS

Skill		
Adv. Apex/Trigger	Aura Component	LWC
Salesforce CPQ	Salesforce Billing	Sales/Service Cloud
Salesforce Maps	FSL	Consumer Cloud

🎓 EDUCATIONAL QUALIFICATIONS

2003 - 2005 **HIGHER SECONDARY**
D.S. COLLEGE (BIEC)
Math Science (Major)

2007 - 2011 **B. TECH**
DUMKAL INSTITUTE (WBUT)
Computer Science (Major)

💼 EXPERIENCE (Aug 2011-Current)

MAY 2019 CURRENT

IBM INDIA PVT LTD, IN
SENIOR PACKAGE CONSULTANT
PepsiCo (Client)

Worked on a custom designed **Timecard** App where involved with **Field Service Lightning**, **Aura**, **LWC**, **Apex**, **Trigger**, **Async Apex**, **Asynchronous Apex Trigger**, **Flow**, VF Page, Objects/Metadata/Fields, Page layouts, LEX page, **Dynamic Form**, Profiles/Permission, Public Group, Sharing Settings etc.

Offshore Lead (Innovation Project), Manged the Team, Delivered high quality code, Code review, Followed best practices (SOLID, OOPS, Design pattern, Salesforce Recommended Solutions), Involved with solution design

Worked on **Consumer Goods Cloud**, **Salesforce Maps**, **Surveys**, Custom Framework design (Logger, Trigger)

NOV 2018 MAY 2019

VIRTUSA POLARIS, IN
LEAD CONSULTANT
NatWest Markets (RBS)

Worked on customized CRM solution, enabling **call management** using third party **CTI** and packages.

Team Lead, involved with requirement analysis, application designing and managed releases for sprints/iteration

Participated as a senior developer, customized with **Aura Components**, Apex Classes/Trigger, Flow, Process Builder, Reports/Dashboard, Security and sharing, Custom Objects/Fields, validation rule, Queue, approval process

MAY 2016 NOV 2018

GIRIKON SOLUTION, IN
SENIOR SALESFORCE DEVELOPER
Informa (Client)

Involved with End-to-End customized solution for GAP (Informa) application, implemented lead to invoice journey using Sales Cloud, CPQ, Billing, Expocad.

Implemented Expocad API integration with VF page UI which enables users to release/hold/book the booth.

Involved with Salesforce CPQ, Billing, CPQ API, Apex, Trigger, Workflow Rule, Email Template, Apex Email, etc.

SEP 2014 APRIL 2016

ARCS TECHNOLOGIES, IN
SALESFORCE DEVELOPER
Pre-Employ (Client)

Involved in custom built solution using community to provide the space where client/user can request for **background verification**. Developed VF page, Apex Class, Test Class, Flow Form, Trigger, Validation rules, Reports etc.