# CURRICULUM VITAE

**Name:** Animesh Keshri

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I am a Salesforce certified Developer with 6 years of experience working on both Configuration and Customization aspects of Salesforce Platform. My expertise includes working on Service Cloud. I have successfully implemented my knowledge and skills in helping clients transform their business using Salesforce platform and products. With a track record of working in cross functional teams, I have consistently achieved stellar results in Manufacturing & Financial Services Industry

## CAREER OBJECTIVE

To secure a challenging position in an esteemed organization where my skills and knowledge in my domain are tested to the best and help me shape my career in a better way in conjunction to increasing my learning curve  and meeting the requirements of the organization within deadline.

## PROFESSIONAL SUMMARY

- ➢ 6 Years of overall IT Experience in Software Development Life Cycle.
- ➢ Extensively involved in Requirement Understanding, Application Programming and Defect Fixing.
- ➢ Having good knowledge on custom objects, custom tabs, custom fields, validation rules, page layouts, record types, relationship, workflow rules, Macros, Deployments.
- ➢ Developed reports, dashboards, and process to continuously monitor data quality and integrity.
- ➢ Having knowledge of Aura components.
- ➢ Having knowledge of Apex email services.
- ➢ Having knowledge of REST & SOAP API.
- ➢ Having knowledge on Visualforce Pages, Apex, Triggers.
- ➢ Good knowledge on Schedule Apex and Batch Apex.
- ➢ Knowledge of Omni Channel & Live agent Setup.
- ➢ Good knowledge on providing security controllers to users by using Profiles, Permission sets and OWD Settings
- ➢ Functional expertise in Production Support, ticket management skills,
- ➢ Expertise in the various types of configuration changes, Service Cloud, Community cloud.

## TECHNICAL COMPETENCIES

- ➢ **Technologies:** Salesforce, Apex programming, Visualforce page, Triggers, Batch class, Lightning Aura Components, Salesforce Service cloud, Salesforce community cloud
- ➢ **Other Tools:** Service Now, Workbench, Data loader, Click tool,
- ➢ **IDE:** Eclipse, ANT
- ➢ **Platforms:** Windows

## ACHIEVEMENTS: -

- ➢ Awarded Star team award as the timelines were challenging and team members worked consecutive long hours and over weekend to support it.
- ➢ Awarded Star team award as the team completed all crucial major items well ahead of time in October wherein there was a window open to complete in November as well.
- ➢ Awarded Star performer award for most promising newcomer who has grasped the processes very quickly and can handle critical conditions well, and always reports on time with absolute correctness.
- ➢ Received many client appreciations on quick turnaround and successful project go lives, deployments.
- ➢ Awarded as Employee of the month for handling critical conditions well and supporting Customer to meet their requirements.

**PROFESSIONAL EXPERIENCE**

| Dates | Organization | Role |
|---|---|---|
| May 2021 to Till date | Accenture, Bangalore | Lead, Sr Software developer |
| Aug 2016 to Apr 2021 | TATA Consultancy Services, Pune | Software developer |

**EDUCATIONAL QUALIFICATIONS**

| Degree | Board/University | Name of Institution | Year of Passing | Percentage |
|---|---|---|---|---|
| Bachelor of Engineering (B.E .) | Chhatishgarh Swami Vivekanand Technical University | Shri Shankarcharya Engineering College, Bhilai | 2016 | 8.81(CGPA) |
| Intermediate | Bihar School Examination Board (BSEB) | Kisan Inter College,Awakhra | 2011 | 61 |
| Matriculation | Jharkhand Academic council (JAC) | High School Kikra Danda,Garhwa | 2008 | 77 |

# PROJECT EXPERIENCE

➢ **Project:** HRS GDPR  (From Dec 2016 To Feb 2017)

 **Tools/Technology**: Apex, CLIQ, Batch Apex, Schedule Apex, Test class

Responsibility:

- · Actively involved in information gathering and solution designing.
- · Interacted with client during Requirement gathering.
- · Created Batch class to fetch data, which are not necessary as per requirement and kept it in other  org.
- · Used CLIQ process also.
- · Deployment through change set.

➢ **Project:** HRS CRM (Enhancement, Production Support) (March 2017 To Oct 2020)
 **Tools/Technology**: Apex, Visualforce, Triggers, Configuration, CLIQ, Macros
Responsibility:

- · Actively involved in information gathering and solution designing.
- · Interacted with client during Requirement gathering.
- · Created many workflows, process builder, objects, validation rules, configuration changes.
- · Mainly worked in Service cloud, enhancement, and production support as well.
- · Involved in Omni Channel & Live agent Setup.
- · Involved in Email-to-case setup.
- · Deployment through change set.

- ➢ **Project:** HRS CRM (Enhancement) (Nov 2020 To DEC 2020)
  **Tools/Technology**: Aura Components

  Responsibility:
  - · Developed Aura Components for Quick Actions.
  - · Designed a seamless Deployment & Rollback strategy, which helped in smooth deployment to Production Environment.
  - · Stabilized the code base by identifying pain points and provided fixes with best practices.

- ➢ **Project**: Migration from Classic to Lightning (From JAN 2021 To May 2021)
  **Tools/ Technology**: Apex, Visualforce, Triggers, Aura,

  Responsibility:

  - · Gap analysis

  - · Changes in VF pages and created new Aura application and component.

- ➢ **Project:** SMAX (From May 2021 To Feb 2022)
  **Tools/ Technology**: Apex, Triggers, Aura, Configuration

  Responsibility:

  - · Developed Aura Components for Quick Actions.
  - · Designed a seamless Deployment & Rollback strategy, which helped in smooth deployment to Production Environment.
  - · Stabilized the code base by identifying pain points and provided fixes with best practices.
  - . Deployment through Flosum.
  - . SMAX setup

- ➢ **Project:** GE Cares (From Feb 2021 To Till date)
  **Tools/ Technology**: Apex, Triggers, Configuration, Community cloud

  Responsibility:

  - · Developed LWC components.
  - · Worked on Community cloud

## PERSONAL DETAILS

Father's Name: Sushil Kumar Keshri
Date of Birth: 15-Oct-1993
Nationality: Indian
Sex: Male
Marital Status: Married
Languages Known: English, Hindi

## DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

**Date :**                                                                                              **Signature**

**Place :** Bengaluru